Cambridge University Press

978-8-490-36313-3 — Cambridge English Empower for Spanish Speakers A2 Student's Book with Online Assessment and Practice Adrian Doff , Craig Thaine , Herbert Puchta , Jeff Stranks , Peter Lewis-Jones

Excerpt More Information

10E Speaking Plus Could you show me how to delete photos?

Learn to ask for help

P Intonation: sounding polite

1 LISTENING

- **a** Look at pictures a–c and ask and answer the questions.
 - 1 Where are the people?
 - 2 What are they doing?
 - 3 Which person needs help? Which person is helping them?
- b 4.33 Listen to three conversations. Match the pictures in 1a with each conversation. Were your ideas in 1a right?

C \triangleright 4.33 Listen again. Are these sentences true (*T*) or false (*F*)?

Conversation 1

- 1 The man shows the woman how to turn the washing machine off.
- 2 lt's difficult to turn the washing machine on.

Conversation 2

- 3 You have to sign a form to ask for a day off.
- 4 You have to complete the form two weeks before your holiday.

Conversation 3

- 5 The woman has had the phone for one week.
- 6 The woman wants to know how to take photos.









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UNIT 10

2 USEFUL LANGUAGE

a D4.33 <u>Underline</u> the correct useful phrases in the conversations. Listen again and check.

1 **WOMAN** Would you mind / Can you show me

how to turn the washing machine on?

2 Lean explain you. | Of course, You.

MAN ²I can explain you. I Of course. You

choose the programme and then press 'start'.

WOMAN Like this?
MAN That's right.
WOMAN Oh, that's easy.

2 WOMAN Brandon, could you help me?

MAN Sure. What's up?

WOMAN ³ Would you mind explaining I Can you

explain that how to ask for a day off?

MAN For a holiday, you mean? ⁴Not at all. / Like this. OK. You have to complete

this form, then send it to your manager

to sign.

WOMAN And Clara told me I have to do it two

weeks before. Is that right?

MAN Yes.

WOMAN OK. That's clear. Thanks!

MAN No worries!

3 WOMAN Excuse me. I need some help with my

phone. I bought it here last week.

ASSISTANT Of course. What's the problem?

WOMAN ⁵Could you show / Can you explain me

how to delete photos?

ASSISTANT ⁶No problem. / That's right. You select

the photos you want to delete, then

click 'delete' like this.

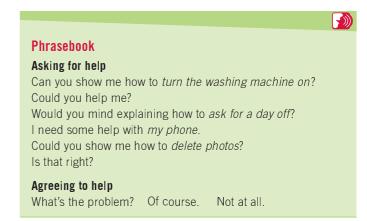
WOMAN So, first I choose the photos, then I

click this button?

ASSISTANT Yes. That's all you need to do. WOMAN Brilliant! Thank you so much!

ASSISTANT You're welcome.

b Look at the useful phrases in the Phrasebook and think of other words that can replace the words in *italics*.



3 SPEAKING

Work in pairs. Read your role-play cards and role-play a conversation. Use the useful language in the Phrasebook. Then swap roles.

Student A

- You are staying at Student B's home and you don't know how to use the microwave. Ask Student B for help. Listen to Student B's instructions and check that you understand them.
- Then help Student B. Student B is going to borrow your camera. Listen to Student B's request and help him/her

Student B

- Student A is staying at your home. Listen to Student A's request and help him/her.
- Then ask Student A for help. You are going to borrow Student A's camera and you don't know how to use it. Listen to Student A's instructions and check that you understand them.

4 PRONUNCIATION

Intonation: sounding polite

- a 4.34 Listen to the same request said twice. Can you hear how the speaker's voice is flat in 1 and how it rises and falls in 2? Which request sounds more polite, 1 or 2?
 - 1 Can you show me how to turn the washing machine on?
 - 2 Can you show me how to turn the washing machine on?



When you ask for help or make other requests, try to sound more polite by using intonation that rises and falls.

b A35 Listen and tick () the requests that sound polite by using intonation that rises and falls.

1 Could you help me?

- 2 Would you mind helping me?
- 3 I need some help with my car.
- 4 Could you show me how to delete photos?
- 5 Do you mind showing me how to use the TV?
- 6 Would you mind explaining how the microwave works?
- C 14.35 Listen again and repeat the questions that you ticked in 4b.
- d Work in pairs. Take turns making and responding to the requests in 4b. Use polite intonation.