

Chronic Care Nursing

A framework for practice

Chronic Care Nursing: A framework for practice provides a comprehensive and accessible overview of the role of the nurse in dealing with chronic conditions across a variety of health care settings in Australia and New Zealand.

The first part of the book provides a road map for the implementation of chronic care, by outlining how two essential approaches to chronic care management – the Chronic Care Model and the World Health Organization's Innovative Care for Chronic Conditions Framework – can help to improve patient outcomes at both national and international levels. The second part devotes separate chapters to key conditions within chronic care nursing – including dementia, disability, palliative care and mental health – and highlights the pressing contemporary considerations of each condition.

Written by an expert author team of clinicians and academics, this book is full of helpful educational tools such as learning objectives, chapter summaries, national competencies, case studies and reflective questions. *Chronic Care Nursing* is an indispensable resource which enables students and registered nurses to acquire the knowledge and skills essential to work in chronic care settings.

Additional resources, including multiple-choice and short-answer questions and links to video content, are available online at www.cambridge.edu.au/academic/chronic

Linda Deravin-Malone is Lecturer in the School of Nursing, Midwifery and Indigenous Health at Charles Sturt University, Australia.

Judith Anderson is Lecturer in the School of Nursing, Midwifery and Indigenous Health at Charles Sturt University, Australia.



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Edited by

Linda Deravin-Malone and Judith Anderson





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The editors would like to dedicate this text to nurses of the future

Linda Deravin-Malone and Judith Anderson



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Preface

Impact of chronic conditions in Australia and New Zealand, and worldwide

This is the first edition of *Chronic Care Nursing: A framework for practice*, which we believe will be a useful resource for this area of clinical nursing practice. This book has been developed for undergraduate nurses and registered nurses who wish to develop their knowledge about the care of people living with chronic conditions in our communities.

The structure of the book is based on the Innovative Care for Chronic Conditions Framework (ICCCF), which is an internationally recognised framework for the delivery of chronic care. The ICCCF extends the Chronic Care Model (CCM) that was developed by Wagner (Wagner, Davis, Schaefer, Von Korff & Austin, 1999). The CCM is well recognised as providing a systematic approach to chronic care management. It incorporates six components: health system (organisation of health care); self-management support; decision support; delivery system design; clinical information systems; and community resources and policies (Stellefson, Dipnarine & Stopka, 2013). The model provides a multidimensional solution to the complex problem of the provision of chronic care (Bodenheimer, Wagner & Grumbach, 2002).

The Chronic Care Model has been expanded and internationalised by the World Health Organization (WHO) to be developed into the ICCCF. Nurses need to lead the redesign of the health care system in order to improve health outcomes through the implementation of the CCM. The ICCCF extends this model by adding micro, meso and macro levels to it, and incorporates six guiding principles: evidence-based decision making; population focus; prevention focus; quality focus; integration; and flexibility and adaptability (WHO, 2002). These levels extend the involvement of community, and describe policies and financing as the drivers at the macro level (Bengoa, Epping–Jordan, Pruitt & Wagner, 2004). An important aspect of the implementation of this model and framework is how well it is integrated into undergraduate nursing education so that an informed and well-prepared nursing workforce is established in Australia and New Zealand.

The first section of this textbook focuses on the ICCCF to support the learning of undergraduate student nurses about the complexity of chronic conditions and how the framework is best implemented in order to improve patient outcomes at both a national and international level. The second section of the textbook supports the ICCCF and includes a chapter on each of the Australian National Health Priority Areas of asthma; cancer; diabetes; cardiovascular health, injury prevention and control; arthritis and musculoskeletal conditions; mental health; dementia and obesity. These are examined within the Australian and New Zealand contexts. We have also included other significant chronic conditions and related topics to ensure all the needs of undergraduate nurses in relation to chronic care are met.

Linda Deravin-Malone and Judith Anderson







Preface

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Contributors

Judith Anderson (RN, PhD, MHSM, MN, BN, FACN) is a Courses Director at Charles Sturt University. She has been a registered nurse for more than 20 years, working in a variety of clinical, education, research and managerial positions. She has worked in a variety of settings, including chronic care, acute care, rural health, aged care and community health in both the public and private sectors. In her current role she develops nursing curricula and supervises higher degree students. She is a Fellow of the Australian College of Nursing.

Kathryn Anderson (RN, BN) is a registered nurse with a keen interest in chronic care areas of health.

Kylie Ash (RN) is the National Manager for the Palliative Care Curriculum for Undergraduates project (PCC4U). She is a registered nurse with over 20 years' experience in clinical and education roles in oncology and haematology practice settings. Kylie coordinates the maintenance of Cancer Australia funded activities – EdCaN (National Cancer Nursing Education Project) and PSGC (Psychosexual Care of Women affected by Gynaecological Cancers).

Bronwen Ashcroft (RN, MGeront) is a registered nurse at Catholic Care of the Aged, Port Macquarie, New South Wales, and a PhD student at Charles Sturt University. She has special interest in gerontology and her current research focuses on the facilitation of person-centred care in residential aged care facilities (RACF) through a sustainable, change management process. Bronwen's background includes a number of years teaching aged care in community settings, and numerous clinical roles in aged care and mental health. Her current role includes working with frail older people and people with dementia, which has given her valuable insight including the need for additional research.

Michelle Baird (RN, NP) is a Chronic and Complex Care Nurse Practitioner in Western NSW Local Health District, Dubbo, New South Wales. She has worked in chronic and complex care for over 10 years.

Jessica Biles (RN) is Lecturer in Nursing at Charles Sturt University, Albury. She has worked as a nurse in various metropolitan and rural hospitals in neurological, intensive care, medical and surgical, and nuclear medicine units.

Rhonda Brown (RN) is a Senior Lecturer at Deakin University. Rhonda is an experienced clinician and educator with a background in community and mental health nursing, counselling and family therapy, and community and tertiary education.

Simone Brown (RN) is a Level 2 Registered Nurse Rehabilitation Care Coordinator at The Canberra Hospital. She graduated from the Bendigo College of Advanced Education in 1989 with a Diploma of Applied Science (Nursing), Victoria.

Kate Cameron (RN, PhD) is a Lecturer in the School of Nursing at the University of Adelaide, where she is responsible for teaching cancer and haematology nursing content across undergraduate and postgraduate levels, and supervision of higher degree students. Kate is also the acting

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Contributors

Professional Nurse Lead for South Australian Cancer Service, responsible for development of state-wide policy related to cancer care.

Melissa Chamney is a Lecturer in the School of Nursing at the University of Adelaide. She has worked in the renal care setting for over 20 years, first in the clinical setting and since 2001 in the higher education sector. Melissa is the Chief Editor of the *Renal Society of Australasia Journal*.

Lyn Croxon is a Lecturer of Nursing at Charles Sturt University. She has clinical experience as a nurse and midwife, and in clinical teaching roles.

Linda Deravin-Malone (RN, MHM, BN, Grad Dip Geront, Grad Cert E Health, Grad Cert Anaes & Rec Room, FACHSM) is a Lecturer in Nursing at Charles Sturt University. Throughout her 30-year nursing career she has worked as a clinician, an educator, a senior nurse and a health manager in a variety of settings. She has a keen interest in Indigenous health, chronic care and nursing workforce issues. Linda is a Fellow of the Australasian College of Health Service Managers.

Tracey Doherty (RN, MNsg(NP)) is the Acting Director of the South Australian Cancer Service (SACS). Tracey also provides sessional care as an oncology nurse practitioner at the Royal Adelaide Hospital. She has been a registered nurse since 1992 and her cancer nursing career spans more than 20 years. She is a member of the Joanna Briggs Institute (JBI) Cancer Node Expert Reference Group.

Marion Eckert is the General Manager, Support, Research and Policy at the Cancer Council, South Australia. She has more than 25 years' experience in the health care industry, working in various roles in South Australia and overseas. She received a 2015 Winston Churchill Fellowship, awarded for her dedication and passion towards survivorship research at a population level.

Elizabeth Forbes is a Clinical Nurse Consultant for the Chronic Care Program, Canberra Hospital, ACT. She is a qualified smoking cessation facilitator and implemented a smoking cessation clinic within the COPD service. She is a member of the Lung Foundation Australia, Pulmonary Rehabilitation Network.

Karen Francis (RN, PhD, MEd, MHlth Sc PHC, Grad Cert Uni Teach/Learn, B Hlth Sc Nsg, Dip Hlth Sc Nsg, FRCNA, FJBI) was appointed as the Professor of Nursing in a jointly funded clinical chair position between Australian Catholic University and St John of God Health Care. She is based in Ballarat and works across the St John of God Health services located in Victoria and New South Wales. She is a fellow of Australian College of Nursing and Joanna Briggs Institute. In addition, she holds adjunct professorial appointments with Adelaide, Monash, Charles Sturt universities and the University of Malaysia. Professor Francis is an external examiner for the International Medical University Malaysia, the University of Malaysia and Victoria University Wellington, New Zealand.

Julia Gilbert is a Lecturer and Course Convenor at the School of Nursing and Midwifery, Griffith University, Gold Coast campus. She is a registered nurse and midwife with more than 32 years' clinical experience in a wide variety of settings including critical care, midwifery and aged care. In addition to her extensive nursing experience, she has completed a Bachelor of Laws, and a Graduate Diploma of Legal Practice, and was admitted to the Supreme Court of Queensland as a legal practitioner in 2008.

Donna Hodgson is the Coordinator of Mental Health Nursing Education Programs at the ACT Health Directorate. She is a credentialed mental health nurse (MHN) who has a long history of educating and mentoring undergraduate and postgraduate nurses in the field of mental health. She spent one year as an academic teaching mental health units at the University of Canberra, and maintains an adjunct position there that involves teaching and assessment of students.



Contributors



Amali Hohol is an Associate Lecturer at Charles Sturt University in Bathurst and a clinical nurse specialist in cardiology at Orange Base Hospital. Amali has worked in critical care throughout her nursing career, and has vast experience and knowledge in intensive care nursing and cardiovascular nursing.

Sharon Hooge is pursuing her PHD in Nursing Philosophy at Charles Sturt University. She has practised nursing in British Columbia and Alberta, Canada for the past 28 years.

Jody Hook is a COPD clinical nurse consultant, based at the Canberra Hospital supporting patients in nurse-led clinics and in the community setting. She is a smoking cessation facilitator, and has worked in chronic disease management for over five years.

Catherine Hungerford is Professor and Head of School, School of Nursing, Midwifery and Indigenous Health, Charles Sturt University, where she oversees five campuses located across rural New South Wales. She has had a varied career as a registered nurse, practising in a range of clinical, management (frontline, project and area-wide), education (clinical and academic), research and policy-related areas in rural, regional and metropolitan settings.

Melissa Johnston (RN, BN, GradCertN(Critical Care), GradDipN(Cardiovascular)) is a Clinical Nurse Educator in the Coronary Care Department of Orange Health Service. Melissa has worked in critical care throughout her career with extensive experience and knowledge in both cardiovascular and intensive care nursing.

Kathryn Kent was the Family and Carer Mental Health Support Worker/Education Officer with CentaCare Wilcannia-Forbes in the Family and Carer Mental Health Program, funded by NSW Health. Her involvement in supporting the education of nursing students in chronic and complex care of mental health issues began in 2011, with the introduction of carers and those living with mental health issues presenting their lived experience of mental health problems to nursing and paramedic students at Charles Sturt University.

Heather Latham (RN, Dip Nurs Ed, BSoc Sci, MN) is an Adjunct Senior Lecturer in the School of Nursing, Midwifery and Indigenous Health at Charles Sturt University, Bathurst, NSW. Heather was recognised for her outstanding contribution to student learning with the award of the Carrick Australian Award for University Teaching.

Mooreen Macleay is the Palliative Care Clinical Nurse Specialist and Cancer Care Coordinator, Clinical Nurse Consultant in the Western NSW Local Health Network. Mooreen has a clinical background in primary, secondary and tertiary nursing.

Denise McGarry is a credentialled mental health nurse and Fellow of the Australian College of Mental Health Nurses. She has worked in this field for more than 35 years.

Maureen Miles is the coordinator of the midwifery programs at Deakin University, Victoria. She has worked both in hospitals and the community as a nurse, midwife, and maternal and child health nurse.

Maryanne Podham is a Lecturer in Nursing at Charles Sturt University, with a passion for student-centred education, improving clinical practice and over 20 years' experience in clinical nursing in rural NSW.

Amanda Stott is a Lecturer in Nursing at Charles Sturt University, where she teaches health law and clinical skills to undergraduate students. She has worked as a generalist nurse in both metropolitan and regional locations as well as in the United Kingdom.





Contributors

Amy Vaccaro is a Lecturer in Nursing and Midwifery at Charles Sturt University in Albury, NSW. She is also a registered nurse and registered midwife at Albury Wodonga Health Service. She has worked in emergency and intensive care units in a number of regional hospitals.

Louise Wells (RN, MN, Grad Cert Periop, Grad Cert Crit Care) is a Lecturer in Nursing at Charles Sturt University and has extensive experience teaching medical-surgical nursing subjects. Her clinical background is predominantly in critical care nursing and education.

Sally-Anne Wherry is a Lecturer of Nursing at the University of Canberra. She has eight years of clinical experience in her field specialising in Parkinson's disease and movement disorders.



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