

Index

- abduction, 31
- accommodation, 376, 713, 716
- accountability, 42, 49, 51, 55–7, 60, 85, 87, 193–4, 528, 530
- activity type, 6, 25–6, 74–5, 78, 84, 120, 123, 125, 128, 141, 150, 153, 191, 206–18, 221–2, 323, 333, 574, 639, 688, 735
- age, 166–7, 185, 188, 190, 193, 238, 350, 414, 440, 456, 507, 509, 645, 663–4, 675, 679
- ambiguity, 38, 163, 168–70, 411, 417, 596
- Anglo-American pragmatics, 687
- apologies, 72
- appropriateness, 6, 27, 321, 326, 421, 443, 456, 498, 522, 570, 733, 740, 747, 762
- argumentation, 102, 521–8, 533–4, 537
- argumentative discourse, 527
- attitudes, 95, 97, 101, 307, 393, 761–3, 765, 768–9
- blending, 598
- collections, 617, 620–1, 623, 626–7, 633, 672
- commitment, 48–51, 53–5, 57–9, 64–5
- common ground, 36, 54, 74, 78, 81, 129, 301, 324, 417, 529, 545, 551, 596, 604, 607–11, 649–50, 743, 761
- communication
 - coded, 38
 - ostensive-inferential, 32
- communicative action, 212, 363, 367, 520, 525–6, 528, 592
- community of practice, 23, 176, 228, 231, 316, 327, 416, 418, 475, 482–3, 572, 574, 693
- comparability, 188–9, 194–5, 197–8, 672–3, 680, 686, 737, 742
- compliments, 72
- context, 4, 6, 17, 23–6, 37, 42, 71, 75, 83, 95–6, 207, 209, 212, 215, 273, 317–18, 322, 328, 389, 491, 511, 524, 544–6, 562, 598, 605–7, 641, 688, 721, 735–6
- nonce, 25
- sequential, 71
- contextualization, 126, 130, 477, 487, 521, 554, 703
- cue, 126–8, 546
- re-contextualization, 551–2, 554, 560, 562–3
- scale, 458
- convention, 54, 162, 165, 168, 172–3, 175–8
- ritual, 176–7
- social, 35
- conversation analysis, 69–71, 97, 101, 234, 294, 476, 520, 545, 616
- identities, 295
- multimodal, 128
- conversational humour, 408–15, 417–18, 420, *See* humour: conversational
- Cooperative Principle, 20, 25, 37–8, 49, 208, 368, 521, 571
- corpus, 133, 195, 197, 639–46, 648, 657, 703, 750
- multimodal, 648
- cross-cultural, 4
- cultural filter, 555–8, 560, 562
- deduction, 31, 71, 604
- deixis, 306
- deontics, 78
- diachronic pragmatics, 191
- dialogic practice, 96–7, 357, 522
- disaffiliative humour, 409–11
- disagreement, 76, 254, 412, 438, 447, 484–6
- Discourse Completion Test (DCTs), 480, 677, 737–8, 741, 749
- discourse marker, 131, 182, 184, 191, 193, 641, 644, 656, 676
- discursive turn, 95, 98, 250, 629, 691, 693, 765
- dynamic model of meaning, 596, 611
- egocentric hearer, 596
- egocentric speaker, 367, 595–6, 608, 721, 727
- embedding, 145, 156
- emic, 71, 262, 299, 320, 482, 487, 572, 668, 712, 736–7
- emotions, 95, 109, 281, 286, 340, 342, 347–50, 352–3, 356–7, 433, 460, 529, 553, 750, 760, 769, 771–4
- English as a *lingua franca*, 560
- entailment, 31, 41, 54, 275
- epistemics, 69, 74, 78–9, 81, 303, 305, 437, 439, 445, 631–2
- ethnicity, 70, 193, 238, 333, 663–4, 675

- ethnographic methods, 679, 749
etic, 156, 320, 491, 572, 733, 736
European Continental pragmatics, 15, 17, 190, 478, 687–8
evaluation, 6, 96, 101–3, 105, 109, 111, 129, 341, 343, 347, 350
attitudinal, 321
moral, 149
evaluative activity, 110
exercitive, 371–3, 376
experimental, 434–5, 437–9, 480, 611, 616, 772
pragmatics, 37, 41
experimental methods, 674, 679
expertise, 303, 488, 531, 538, 570
explicature, 33–4, 460–2
explicit performative, 124, 372–3
- face, 234, 249–50, 252–60, 263–4, 280, 299, 322, 412, 481, 571, 698, 712
emergent, 257
Face1 and Face 2, 261
identity, 298, 307
loss, 252, 348
management, 233
save, 233
threat, 253, 256
wants, 252
Face Constituting Theory (FCT), 234, 278, 283
face-to-face, 26, 96, 192, 230–1, 240, 282, 365, 414, 505, 511, 669
footing, 95, 124, 140, 144–5, 344, 352, 355, 499
frame, 40, 214, 222, 279, 394, 555
- gender, 185, 235, 237, 414, 417, 663–5, 675, 678
general pragmatics, 4, 20–1, 23, 221, 297, 368, 639
genre, 197–8, 206, 208, 210–15, 222, 553
analysis, 218, 220, 588
context, 210
conventions, 183
equivalence, 198
macro level, 213
- heuristics, 40
Levinsonian, 40
historical pragmatics, 22, 185, 189–91, 193, 197, 199–200, 392, 687–9, 691, 704
humour, 8, 412
function, 416–17, *See* conversational humour
- identity, 8, 101, 219, 228–30, 235–6, 241, 250, 259, 279–81, 293–4, 296–300, 302, 304–5, 417, 458, 465–7, 469, 482, 569, 573–4, 629, 646
associative identity claims, 698
construction, 236, 261, 297, 300, 302, 458, 469, 572, 574
deixis, 306, 561
dissociative identity claims, 698
interaction, 469
performance, 667
relational identity display (RID), 233
social, 101, 103, 234, 259, 417, 465–6
speaker, 444
work, 241
ideology, 103, 375, 377, 380, 388
language, 367
illocutionary force, 195, 365, 370, 460
- im/politeness, 262, 298–300, 302, 307, 317, 349, 352, 385, 391–7, 401
discursive, 302
implicature, 25, 30–2, 34–7, 39, 42, 140, 305, 325
conversational, 50
emotional, 345
generalized, 25
impoliteness, 163, 232, 257, 300, 303, 318–19, 324, 349, 376, 378–9, 385, 396, 412, 444, 571–2, 624, 691–2
affective, 303
coercive, 303
emancipatory pragmatics, 713
mechanisms, 326
mock, 351, 409, 412
prosody, 430, 441
in/civility, 392, 395, 397, 401
incivility, 385, 396–7, 572
indexical, 6, 125–6, 149
gesture, 445
indexical form, 125
indirectness, 123, 325–6, 558, 624
induction, 31, 371, 604
inference, 30–2, 34, 36–7, 41, 43, 45, 54, 78, 85, 325–6, 629, 758, 767, 769, 774
conversational, 56
defeasible, 31
non-demonstrative, 32
institutional discourse, 210, 304, 394, 475, 526
institutional talk, 475–7
integrative pragmatics, 17
intention, 41–2, 59, 62, 87, 535, 594, 597, 599, 601, 608, 611
communicative, 32–3, 41, 654
emergent, 600–1
speaker, 33, 42, 51, 53, 59, 412, 597, 763
interactional achievement, 49, 55, 57–8, 65, 262, 520, 595
interactional practice, 418, 420, 519
interactional sociolinguistics, 5, 24, 71, 95, 141, 229, 240, 316, 570, 576
interpersonal pragmatics, 272, 296–7, 569–74
intersubjectivity, 76, 87
invitations, 72
iteration, 375
iterative, 333
- jocular mockery, 410, 412, 415
- language ideologies, 122
laughter, 411, 443, 498, 619
legal action, 534
legal discourse, 9, 520, 525, 530–3, 535–7
- macro-social factor, 185–6, 188, 190, 663–4, 667–8, 673–4
meaning
intentional, 49
natural, 44
non-natural, 32, 44, 50
organic, 44
speaker, 48–9, 52, 592
media discourse, 102, 414, 526, 528
membership categorization, 629
meta-awareness, 118–19, 125, 128, 133
meta-communication, 732
metalanguage, 27, 117, 119–20, 125, 130, 413, 720

- metalinguistic, 40, 119, 125, 130
 activity types, 119–20
 awareness, 117–18
 operators, 131
 quoted/reported speech, 123
 utterances, 119–20
- metaphor, 250, 273, 431, 758, 765, 769–72
 conduit, 122
 emotional, 343, 347
 heart, 713–14
 relationships, 279
- metapragmatic, 118–19, 121, 195, 261, 413, 489, 491, 680, 750
 awareness, 119, 125, 128–9, 132
 comment, 129
 signalling, 489–90
 universal, 132
- methodology, 189, 230, 346
 experimental, 437
 IS, 230
 mixed, 219, 498, 587–8
- micro-social factor, 188–9, 663, 673
- moral order, 5, 326, 349, 385–8, 391, 393, 396, 747, 750
- morality, 322, 385–96, 458, 750
- multimodality, 430, 641
- networks, 227, 229–32, 234–5, 237, 240, 702
 relational, 227, 230–1, 285
 social, 228, 233
- norms, 5–6, 27, 151, 173, 190, 229, 232, 237, 264, 274, 317, 326–8, 369, 378, 386, 391, 455, 481–3, 506, 509, 557, 570, 574, 598, 640, 669–70, 700, 740–1, 747, 760–1
- offers, 72, 185, 192, 195–6, 255, 628, 675
 of assistance, 507, 509
- online context, 155, 228–9, 231, 237, 239, 241, 392, 414, 454, 465, 469, 496, 510, 750
- participant role, 141, 143–4, 146, 149, 156, 305
- participation framework, 84, 111, 143, 146–7, 149, 154–5, 157, 176, 281
- pluricentric languages, 189, 674
- politeness, 21, 24–5, 70, 96, 102, 105, 175, 232, 235, 239, 249, 256–7, 262, 298, 316–19, 325, 348, 377–8, 380, 392–3, 396, 412–13, 482, 503, 505, 571–2, 621, 643, 690, 692, 713, 715, 719
 and humour, 8
 development of, 24–5, 72, 133, 178, 214, 232, 249, 259, 264, 298, 305, 317, 321, 368, 476, 481, 483, 571, 691
 discernment, 739
 emotions, 349
 face, 233, 250, 253, 262–3, 294, 712
 first order, 261, 320, 349
 interaction, 102
 prosody, 440–1
 second order, 261, 320, 349
 strategies, 323, 625
 theory, 70
- political discourse, 16, 48, 62, 526, 528, 530, 595
- pornography, 367, 374–6, 380
 speech act, 536
- positioning, 98, 126, 296, 302
- power, 167, 186, 232, 363–4, 366–8, 370–1, 374, 376–80, 524, 574
 asymmetry, 72
 institutionalized, 376
 objective, 372
 politeness, 376, 476
 relations, 24, 70
 relative, 253, 372, 378, 417, 431, 480, 571, 739
 social, 553, 735
 speech genres, 128
 structure, 221, 303, 305, 364
 subjective, 365
- pragmalinguistic, 1, 4, 20–2, 189, 191–2, 280, 297, 304, 317, 345, 356, 368, 455, 546, 639, 666, 759, 762
 diachronic, 191
 politeness, 317
- pragmatic competence, 758–9, 761–3, 766, 773
- pragmatic failure, 21, 163, 639, 758, 760
- pragmatic universal, 663, 670, 678
- pragmatic variability, 182, 185
- pragmatic variable, 22, 185, 193, 196–7, 199, 342, 670–1
- production format, 73, 142, 146, 149, 154, 157
- public discourse, 526
- quotation, 123–4, 528, 555
- recipient design, 81, 594, 603–4
- recruitment, 72, 626
- reflexive awareness, 119–20, 125
- reflexivity, 117, 119, 124, 128, 132–3, 147, 721
- region, 664
- regional variation, 189, 198, 663, 674, 678
- relating, 272–5, 279, 281, 283, 288, 520, 573
- relational talk, 504
- relational work, 259, 281, 297, 348, 572, 587
- relationality, 230, 232, 239, 241, 297
- Relationship Regulation Theory, 389
- relationships, 70, 76, 158, 229, 233–4, 260, 272–6, 278–83, 286, 288–9, 390, 523, 579, 687
- Relevance Theory, 33, 41, 51, 59, 64, 544, 599
- reported speech, 108–9, 120, 123, 144, 619
- request, 72–3, 84, 130, 174, 195, 255, 417, 496, 503, 505–6, 535, 621–2, 626, 666, 675, 737
- responsive actions, 72
- rhetorical moves, 210, 220
- salience, 133, 593, 596–7, 599, 601–4, 608
- schema, 214, 216, 749
 cognitive, 214
 theory, 216
- script, 214, 216, 288
 cultural, 676, 741
 schema, 216
- sequential organization, 476, 523, 624, 692, 704
- sequentiality, 74, 295, 702
- service encounters, 9, 254, 496–7, 499, 508, 511, 672
- shifter, 125
- social action, 69, 71, 73–4, 76, 84, 87, 99, 118, 280, 350, 621, 765
 format, 71–3
 implicature, 326
 moral, 391
 service encounter, 497
 social practice, 307
 structure, 502

- social class, 379, 664–5, 675
 vernacular spread, 184
 social media, 156, 302, 307
 (im)politeness, 303, 496
 communication, 307
 discourse, 38, 456
 interaction, 414
 social relationships, 233–4, 256, 316, 333, 389,
 491, 699
 societal pragmatics, 16, 455
 sociolinguistic variables, 238
 sociolinguistics, 4, 8, 19, 103, 227, 241, 293, 296,
 316, 548, 570, 764. *See* sociopragmatics,
 See interactional sociolinguistics
 dialectology, 663
 historical, 688, 702
 sociopragmatics, 1, 22, 192, 227, 229, 231, 235–6,
 239–40, 249, 286, 293, 315, 317, 322, 408,
 430, 455–6, 458, 463, 509, 624, 639, 733
 solidarity, 39, 416, 505
 speaker meaning, 50. *See* meaning: speaker
 speech act, 18, 69, 140, 168, 252, 374, 480, 522–3,
 666, 670
 speech event, 6, 121, 125, 141, 212–13,
 221, 666
 encounter, 141
 stance, 95–9, 101, 103–5, 108, 111, 296, 347
 affective, 431
 epistemic, 78, 437
 marker, 100
 Pierce, 95
 stimulus
 ostensive, 32, 40
 storytelling, 352
 evaluation, 108
 identity, 108
 sequence, 98, 105
 stance, 108
 strategies
 of politeness, 21
 strategy, 192, 194, 301, 303, 323, 445, 468, 571,
 625, 693, 712, 764
 apology, 188
 argumentation, 524
 argumentative, 528
 comparison, 742
 comprehension, 40
 face threatening act (FTA), 256
 feminine, 237
 humour, 412
 impoliteness, 351
 indirectness, 325
 nonnative, 759
 politeness, 323, 348, 481
 rapport management, 280
 request, 130
 rhetoric, 229
 speech act, 184
 teasing, 280, 299, 409, 459, 738
 technology mediated communication, 154, 156
 telephone mediated, 498, 507–8
 transactional talk, 499–501, 505
 transcription, 328, 617–20, 623, 627, 633
 translation, 554
 covert, 552, 554–5, 557
 overt, 552, 554–6
 trust, 284, 482, 607
 unfocused interaction, 141, 152
 variability, 127, 132, 183–4, 327
 variational pragmatics, 22, 185, 189, 199–200,
 480, 663–4, 667, 672, 674, 680
 web-mediated, 511
 workplace discourse, 102, 240, 475, 479, 481,
 483, 748
 world knowledge, 38–41, 153, 606
 written discourse, 104, 197, 218, 510, 669, 676