

Cambridge University Press & Assessment 978-1-108-70472-4 — Relating Through Technology Jeffrey A. Hall Index More Information

## INDEX

accounts, 31, 74, 175, 183, 186, 201 acquaintances, 123, 126, 128, 130–131, 149, 168 affordances, 7–8, 29, 77, 86, 136 ambient awareness, 121, 134, 146–147 American Time Use Survey, 71, 178, 192–194, 199 apology. See accounts appropriation of technology (AT), 35–36 approval anxiety, 165–166 audience, 135–136, 140–149, 151–152, 156, 201–204 availability stress, 163–165

Baym, Nancy, 3, 6–7, 27, 32–34, 38, 40, 49–50, 53, 56, 59–60, 63, 77–78, 83–84, 86, 88, 90, 92–96, 98, 101, 104, 106, 108, 110, 113, 120, 138–143, 147–149, 163–166, 177, 182, 190, 195, 201, 203 belongingness, 9, 30, 62–66, 68–69, 71, 74, 92–93, 99, 105, 161–162, 179, 186, 192, 197 blogs/blogging, 77, 82, 108, 131, 135, 145 bonding social capital, 130–133, 196 bridging social capital, 10, 15, 112, 130–134 broadcasting, 114, 120, 131, 168–169, 202 browsing, 105, 114–115, 120, 122–123, 131, 142, 148, 159, 161–162, 166–167, 176, 186, 198–200 bulletin board system (BBS), 4, 130, 140–141, 143, 203

channel comparison, 95–105
channel expansion theory (CET), 51–52, 69
channel switching, 61, 94–95
chat programs/apps, 23, 67, 76, 85, 89, 91, 103, 106, 108, 110, 112–114, 133, 139, 142, 164
chat room, 10, 27, 38, 77–79, 116, 140
comments, 23, 115, 120–121, 144–145, 150, 152, 174, 201
communicate bond belong (CBB) theory, 9, 35, 62–69, 71, 91, 93, 104–105, 122, 149, 161–162, 187, 197–198
communication episode, 63, 66–67, 104–105

communication interdependence perspective, 60-62, 136, 200 computer-mediated communication (CMC) theory, 9, 49-59, 61 connection, 1, 9-12, 28-30, 34, 49, 51, 62, 66, 77-79, 92, 95, 98-101, 104-105, 115, 117, 119, 121-123, 128, 135, 140, 142-143, 145, 147, 151-153, 155-156, 160-163, 167, 171, 175, 178, 180, 185-186, 188-190, 195, 199-207 overload, 166-168 connectivity, 6-7, 11-12, 59, 67-69, 79, 137-138, 153, 161, 171, 188-190, 206-207 context collapse, 126-127 co-presence. See social presence co-present device use, 38, 160, 171, 178-186 core network, 9, 18-19, 36, 39-40, 81, 107-108, 192 cost, of caring, 147, 168-169

dialectical theory, 43, 135–137, 140, 143, 206 digital stress, 25–27, 157–158, 161–164, 166–170, 190 domestication, 34–47, 72, 179 Duck, Steve, 43–47, 60, 136, 141–142 Dunbar, Robin, 17–20, 24, 28, 65, 108, 119, 171, 173, 175, 196

email, 5, 10, 39-40, 50, 54, 58, 60, 62, 73-74, 76,

78–79, 81, 83–84, 86, 88, 95, 97–98, 100, 108–111, 113–114, 130–133, 140, 142, 144, 150–151, 169, 173–175, 177, 200–201, 205, 219, 223
emoji, 51, 115, 140, 142, 152
energy conservation, 9, 35, 63, 65–69, 71, 87–88, 93, 122, 162, 197–198
entrapment, 25, 97, 138–139, 163, 190
etiquette, 38, 183
everyday talk, 3, 43–44, 46, 58, 136
evolution, 13–17, 48, 68



Cambridge University Press & Assessment 978-1-108-70472-4 — Relating Through Technology Jeffrey A. Hall Index More Information

238 Index

face-to-face (FtF), 2-8, 10-11, 17, 29, 43-44, 46-48, 50-55, 61, 63, 65-69, 72, 76, 81-87, 89-90, 92-101, 103-111, 121-123, 136, 145, 156, 160-161, 171-181, 186-187, 189, 191-196, 198-201, 204, 206

fear of missing out, 166

feature, 5, 8–10, 29, 40–41, 47, 50–52, 76–77, 88–89, 94–97, 99, 108, 110, 112–115, 122–123, 127–129, 131, 136, 138, 141–142, 162, 164–165, 167–168, 190, 201

first fifteen, 9, 18–22, 24, 36, 39–40, 60, 81, 98, 108, 132, 154–155, 196, 198

friendship, 15–17, 19–20, 25, 27, 43, 45, 55, 57–60, 78, 81, 93, 100, 107–110, 127–129, 132, 134, 153, 160, 163, 165, 169, 188, 196, 199–202

gaming, 27, 41, 51, 100, 107, 170, 199 generalized messages, 10, 136 geographic distance, 153–154 gossip, 119–120, 128, 139, 143

harms, of social media, 83, 157–161, 183–185 Harvard study, 188–189 homeostatic, 9, 63, 67–69, 71, 93, 161, 187, 197 hyper-coordination, 136–140, 149 hyperpersonal model, 53, 165

IM (instant messenging), 7, 10, 27–28, 45, 54, 58–60, 62, 74, 77–79, 81–82, 84–85, 88–89, 93, 97, 99–100, 103, 106–110, 113, 140, 167, 172–173, 177, 199–200 impression formation, 123, 126, 144 impression management, 123 incidental awareness, 10, 136, 147–148 instant messaging. See IM instrumental communication, 4, 139 interactivity, 7, 141–142, 201 interdependence, 9, 15, 21, 27–30, 55–58, 60–63, 92–94, 109, 111, 138–140, 149, 154–155, 162, 189, 200

internet, 4–5, 7, 11, 32–34, 38, 40, 72–73, 76–79, 81, 85, 90, 98–99, 113, 118, 126, 129, 131, 138–140, 153, 157, 160, 163, 169–178, 186, 188, 192, 194, 199, 201

internet paradox, 171–172 interpersonal communication, 4, 10, 14, 22, 43, 46, 48–49, 59, 73–74, 77, 115–116, 141 irony, and media, 9, 34, 163, 177

layers of electronic intimacy, 91, 106–107, 110, 136 letters, 5, 73–77, 88, 100, 106, 117–118, 121, 125, 155, 188, 197–198 life stage, 24–26, 80

loneliness, 16, 22, 25, 31, 64, 66, 99, 103–105, 110, 122, 133, 157–159, 169–170, 172–174, 186–187, 195, 198–200, 204, 206

long-distance relationships, 78, 87, 99–100, 154, 202 lurking, 121, 143, 148

making do, 41–43, 47, 163
mass-personal communication, 115–116
media displacement theory, 9, 57, 71–74, 175
media multiplexity theory (MMT), 9, 55–58, 62,
68, 76, 91–94, 108–109, 174, 185
media richness theory (MRT), 9, 49, 51–53, 55, 65,

67, 69, 95 mediated maintenance expectations, 59–60, 153 mediated social interaction, 23–24, 29, 43–47, 100, 105, 114, 116, 153–154, 156, 162, 189–190, 192–194, 198–199, 203

message personalization, 141–142, 147 meta-analysis, 101, 107, 124, 130–133, 158, 172–173, 196, 202

micro-coordination, 10, 136–137, 139, 149 mobile maintenance. *See* mediated maintenance expectations

mobile maintenance expectations. See mediated maintenance expectations

mode

comparison, 3 definition of, 5–7 multimodal relationships, 3, 5, 10, 55, 57, 61, 65, 76, 83, 90, 92–95, 132, 134, 160, 195

need to belong. See belongingness need satisfaction, 187 networked individualism, 110–111, 154, 189–191, 198 niche, 9, 57–58, 71, 73–74, 77–81, 84–86, 89–92, 96, 107, 109, 111, 113, 116

old friends, 20, 43, 127–129, 151, 175, 200 one-click acknowledgment, 13, 98, 114–116, 143–144, 165, 201–202 online dating, 26–28, 41, 52, 94–95, 100, 150, 165, 203 online gaming. *See* gaming

passive use. *See* browsing period of life. *See* life stage personal media, 2–5, 7–9, 11, 19, 24–28, 38–40, 43, 45–47, 49, 56–57, 63–65, 69–76, 80, 82, 84–87, 91–93, 96, 113, 120, 135–137, 153–155, 157–158, 162, 165, 177, 186, 189–190, 193–194, 198–200 personal network. *See* first fifteen personal relationships, 1–4, 9, 11, 42, 48, 50, 68, 87, 91, 94, 134, 136, 157, 171, 192, 195, 206 posted letters. *See* letters problematic internet use, 160, 169, 185

quantifiability, 7

reach, 6, 13, 86–87, 89–90, 113–114, 116–117, 138, 141–143, 145–147, 153, 155, 185, 201, 203–204



Cambridge University Press & Assessment 978-1-108-70472-4 — Relating Through Technology Jeffrey A. Hall Index More Information

reconnecting. See old friends

relational maintenance, 48, 59-61, 63

Index 239

relational self. See self-presentation relationships, definition of, 15-16 routine communicataion and talk, 191-194 scrolling. See browsing searchability, 6-7, 10, 114, 142 self-archive, 125 self-presentation, 27, 40, 53, 75, 107, 118, 120, 122-129 signal strength, 204-205, 207 smartphone, 5, 7, 9, 27, 31, 62, 70-72, 114, 138-139, 142, 150, 157-158, 161-162, 165, 167, 171, 178-183, 185-186, 189-190, 200-201, 205-207 snail mail. See letters social capital bonding, 131-133 bridging, 10, 130-133 social construction of relationships, 46 social construction of technology (SCOT), 9, 32-36, 39-43, 45-46, 57-58, 62-63, 76, 80, 92, 100, 136, 159, 164 social cues, 6, 8, 47, 50, 74, 86-88, 96, 113-114, 141, 145, 147, 150 social displacement, 11, 83, 92, 171, 173-178, 185-186, 192 by social media, 174 social displacement hypothesis, 171 social energy. See energy conservation social information processing theory (SIPT), 53-55, 123-124, 165 social interaction, 2-3, 7, 9-11, 13, 20-24, 30, 44-47, 51-53, 59, 62-72, 75, 77, 82-87, 89-90, 92-94, 96, 99-101, 103-105, 109-111, 114-116, 119, 132, 136, 141-142, 145-147, 152-156, 160-162, 166, 173, 175, 180, 187-200, 202-205 social media, 2-3, 5-10, 13, 21, 23, 25-32, 39-41, 58, 60, 64-65, 67, 69-74, 77, 79-82, 84-87, 89-90, 92-95, 97-99, 101-105, 107-109, 111-134, 138, 141-153, 155, 157-162, 164-179, 181-182, 185-188, 191-192, 194-195, 198-206 abstinence, 158, 169-170, 176 harms of, 10, 158-161 social network, 2-3, 14-15, 17-20, 24-25, 28-30, 36, 39-40, 56, 63, 69, 91, 93, 110, 127-130, 133, social networking, 2, 81, 107, 112, 133, 170. See also social networking sites social networking sites (SNS), 2, 10, 59, 77, 88, 108-109, 112, 116, 119, 123, 126, 128, 130-134, 158, 170, 172, 174, 200 social news, 10, 112, 116-118, 120-123, 128, 133, 143-144, 148, 201 social norms, 37-39, 77, 147-148, 164, 170, social presence, 49-52, 65, 67, 78, 85, 87, social presence theory, 9, 49, 51, 53, 55, 95 social snacking, 64, 121-122, 205 social support, 130, 132-133, 149, 160, 168, 202, 204-205 stage of life. See life stage synchrony, 6, 49-50, 55, 74, 87-89, 97, 113, 123, 145, 155, 164 technological determinism, 32, 52 telephone call, 5-9, 22-24, 36-39, 53, 57-60, 64, 66-70, 73-79, 84-88, 90, 96-98, 100, 103-104, 106-111, 113, 135, 140-142, 148-151, 153-155, 160, 173, 177, 182, 184, 187-188, 192, 194, 197, 199, 201, 204 Terman study, 16, 188-189, 206 text. See texting texting, 1-2, 4-6, 8-9, 13, 19, 21-27, 35-40, 42-46, 49-50, 52-55, 58-62, 64, 66-67, 69-70, 73-74, 77-82, 84-85, 88-90, 93, 96-100, 103-111, 113-115, 120, 122-124, 135, 137, 140, 142-144, 147-156, 160, 165-167, 169, 172, 177, 180, 182-186, 192-194, 199-201 theory of channel complementarity (TCC), 57-59, 76 theory of the niche. See niche Twitch.tv, 152 unavailability, 4, 156, 184, 190, 198 video chat/calls, 86-88, 96-97, 100-104, 106-107, 110-111, 113, 141-142, 145, 148, 150, 153-155, 160, 179, 187, 193, 199, 201, 204-207 virtual people watching, 10, 74, 86, 120-121, 136, 142, 148, 199

voice call. See telephone call

147, 168, 188, 196