

Index

- Account, 43–45, 67, 79, 226
 - ethnographic, 79, 93
 - inability, 44, 277
- Accountability, 48, 229, 232
- Accountable, 27, 137, 147, 229, 239, 345
- Acknowledgment, 37
 - minimal, 58–59
 - neutral, 37
 - third-turn, 40
- Action
 - embodied, 180, 232, 235
 - social, 6, 50, 152
- Activity, 11, 16
 - deontic, 337, *See* Deontics
 - epistemic, 337, *See* Epistemics
 - institutional, 16
 - joint, 30, 137
 - routine, 110, 113
 - seek and find, 201
 - task-based, 117
 - testing, 27
- Advice, 15, 37, 177
 - giver, 252
 - giving, 153, 177, 250, 252
 - recipient, 252
 - sequence. *See* Sequence
- Affective stance, 134, 147
- Affiliation, 68, 133, 138, 255
- Agency, 170, 177–178, 353
 - distributed, 191
- Agenda, 50
 - action, 178, 189
 - institutional, 325
 - topical, 10, 175, 178, 189
- Agreement, 57, 67, 152–153, 159, 171
 - pro-forma, 133
- Aid
 - communication, 12
 - digital, 292
 - memory, 295
- Albury, C., 51
- Alignment, 133
- Alzheimer Europe, 93
- Alzheimer's disease, 3, 106, 232, 269
 - amnesic, 179
- Answer
 - out of turn, 344
- Answering without knowing, 259, 289
- Antaki, C., 11, 27, 73, 177, 189, 249
- Applications, 15
 - CIRCA, 296
 - CIRCUS, 296
 - digital, 293
- Assertion, 157
- Assessment, 157
 - clinical, 13
 - cognitive, 26
 - high grade, 348
 - interpreter-mediated, 13
 - medical, 27
 - multilingual, 77
 - psychiatric, 68
 - self, 50
 - third position, 214
- Astell, A.J., 292, 295
- Awareness, 3, 68, 231, 311, 317
 - cultural, 94
- Backhaus, P., 175
- Barnes, R.K., 69
- Blame, 272
 - rhetoric of, 68
- Blame-worthy, 167
- Brain scan, 51, 67
- Brown, P., 171, 337
- Call opening, 274
- Care
 - equity in, 94
 - inequity in, 73
 - intercultural, 73

- long-term, 316
- residential, 12, 76, 272
- Care home
 - residential, 299
 - specialist, 271
- Caregivers
 - formal, 148, 175
 - informal, 131, 143, 175
- Choi, K.T., 147
- Coercion, 166
- Cognition, 6, 123, 131, 137, 146–147, 269–270, 289
- Cognitive process, 270, 352
- Cognitive state, 250, 269, 271
- Cognitive test, 28, 67
 - feedback, 68
- Communication as care, 333
- Communication support, 292, 312
 - digital, 292
 - traditional, 292
- Communicative projects, 175, 177–178, 191
- Compensatory practices, 122–123
- Competence
 - cognitive, 137, 158
 - interactional, 45, 154, 171, 249, 275
 - social, 45, 147, 275
- Complaint, 134, 164
 - cognitive, 33
 - implicit, 282
- Compliment, 144
- Confirmation, 9, 159, 208
 - check, 40
 - extended, 53
- contingencies, 199
- Contingencies, 199
- Conversation Analysis
 - applied, 11, 73, 249
 - interventionist, 11, 75
 - multimodal, 232
 - social problem-oriented, 75
- Conversation Analysis (CA), 4
- Couper-Kuhlen, E., 199
- Coupland, J., 249
- Coupland, N., 249
- Declarative syntax, 9
- Deficit, 7, 105, 122–123
 - cognitive, 6, 191, 289
- Deontics, 8–10
 - deontic authority, 30
 - deontic congruence, 143
 - deontic force, 169
 - deontic order, 170
 - deontic rights, 153
 - deontic stance, 9
- deontic status, 9
- Directives, 10, 122, 199, 205
 - attention-focus, 212, 217
 - emphatic, 116
 - explicit, 117
 - find X, 201
 - first position, 215
 - infantile, 106
 - precise, 120
- Disaffiliation, 134, 205
- Disagreement, 59, 133, 138, 179–185, 231
- Dispreference, 133, 137–138
- Diversity
 - ethnic and cultural, 75
- Dooley, J., 4, 29, 52
- Drew, P., 26, 37, 104, 169, 186, 199, 250
- Education
 - level of, 91
 - limited, 76
- Edwards, D., 269
- Ekström, A., 104, 292
- Elaboration, 36, 184
- Elderspeak, 154, 168, 170
- Elsey, C., 4, 29, 171
- Embodied
 - behavior, 317
 - practices, 16, 104, 317
 - resources, 190
- Emotion, 32
 - negative, 32
 - social, 105
- Emotional
 - behavior, 105
 - burden, 45
 - engagement, 68
 - functioning, 197
 - labour, 27
 - order, 157, 170
 - territory, 171
- Empathic displays, 275
- Enactment, 16, 155, 336
 - quiz, 342
- Encouragers, 207, 214
- Enfield, N.J., 146, 177
- Enquiry, 273–274, 285
- Epistemics, 198–199
 - epistemic authority, 30
 - epistemic domain, 8, 15, 170, 197–198, 229, 245
 - epistemic order, 170
 - epistemic primacy, 230, 262, 279
 - epistemic stance, 8, 152, 189, 198, 229
 - epistemic status, 15, 176, 229, 250
 - epistemic territory, 350

358 Index

- Epistemics (cont.)
 epistemic trespassing, 162, 170
 [K⁻], 9, 337
 [K⁺], 9, 199, 205, 337
- Ethnic
 group, 73
 majority, 76
 minority, 73, 94
- Ethnicity
 minority ethnic group, 73, 76
- Ethnographic
 fieldnotes, 108
 interviews, 79
 observations, 78, 106–107, 249
 study, 26, 107
- Ethnography, 76
- Expectations, 50, 67, 176
- Face, 27
 face work, 337, 352
 face-protective responses, 27
 face-saving act, 244
 face-saving practices, 227
 face-saving strategies, 13, 69
 face-threatening activity, 296
 facework, 10, 66
 negative face, 171
 positive face wants, 338
 preservation/restoration, 337
 save, 45, 50
 threat, 10, 231
 threatening, 205
- Family communication, 15, 270
- Fanshel, D., 8, 198, 229
- Fishing devices, 199
- Footing, 204
- Formulaic
 expressions, 294
 sequence, 131, 135
- Formulation
 gist, 348
 locational, 38, 40, 45
- Formulations, 325
- Foster, R.M.G.L.W., 135
- Frontotemporal dementia, 3, 154, 220, 231
 behavioral variant, 13
 byFTD, 105, 197
- Glenn, P., 254–255
- Goffman, E., 10, 167, 204, 228
- Goodwin, C., 88, 147, 227–228, 232, 244, 317
- Goodwin, M.H., 88, 228, 244
- Granularity, 207, 209
- Guendouzi, J., 5
- Haakana, M., 58, 345
- Hamilton, H.E., 5–6, 176, 249
- Harré, R., 5
- Hepburn, A., 151
- Heritage, J., 4, 8, 12, 28, 62, 151, 270
- History-taking, 28, 40, 51, 92
- Home, 271–273, 316
- Houtkoop-Steenstra, N.C., 26, 37
- Hydén, L.-C., 5, 104, 130, 297
- Identity, 147, 254
 construction, 130, 134, 147
 cultural, 73
 self-identity, 50, 57, 66
- Informing, 143
 turn, 146
- Institutional
 interaction, 325, 344
 setting, 3, 11
 talk, 352
- Interpreter
 proficient, 79
 trained, 76
- Interpreting
 prima vista, 80, 91
- Interrogative
 clause, 151
 tag, 151
 wh-, 200–201
 yes/no, 152
- Intersubjectivity, 106, 347
- Intervention, 11, 13, 15, 91
 early, 3
 ecologically valid, 12
 healthcare, 12
 music-based, 129
- Jansson, G., 76, 178
- Jefferson, G., 4, 137, 141, 261
- Jones, D., 4, 6–7, 27, 77
- Keady, J., 11
- Kendrick, K.H., 120, 187, 190
- Kindell, J., 4, 103, 155, 256
- Kitwood, T., 5, 177, 249, 316
- Kitzinger, C., 283
- Knowables, 8
 Type 1, 229–230, 245
 Type 2, 229
- Knowledge
 access, 198, 227, 229
 access to, 245
 A-event, 8, 10, 198–199, 229
 asymmetry, 154, 230
 B-event, 8, 198, 229

- domain, 245
- lifeworld, 198
- rights to, 245
- Labov, W., 8, 198, 229
- Landmark, A.M.D., 10, 154, 176, 226
- Laughable, 254
- Laughter, 6, 242, 255
 - laughing at, 255
 - laughing with, 255
 - speaker-invited, 138, 140
 - volunteered, 138
- Levinson, S.C., 4, 152, 171, 220
- Lewy Bodies, 3
- Life story
 - books, 221
 - sequences, 252
- Lifeworld, 9, 159, 170
- Lindeberg, S., 30
- Lindholm, C., 4, 88, 175–176, 184, 242
- Lindley, L., 249, 251
- Linell, P., 178, 230
- Literacy
 - limited, 76
- Longitudinal
 - analysis, 6
 - case study, 123
 - insight, 289
 - study, 6, 13
 - work, 107
- Luckmann, T., 230
- Majlesi, A.R., 4, 104
- Markova, I.S., 50
- Marlaire, C.L., 26, 37
- Maynard, D.W., 26, 28, 40, 68
- McCabe, R., 51
- Memory clinic, 7, 26, 50–51, 67
- Memory loss, 15, 50, 232, 270, 288
- Memory retention, 272
- Mikesell, L., 4, 104
- Milne, A., 50
- Mirroring, 209, 215
- Misalignment, 50–51, 69, 178
- Mok, Z., 249
- Mondada, L., 200, 227
- Multimedia systems, 296
- Multimodal
 - analysis, 227
 - notations, 78
 - resources, 15, 178
- Müller, N., 5, 249
- Muntigl, P., 147, 199
- National Dementia Declaration, 7
- Neuropsychiatry, 77
- Next-turn proof procedure, 299
- Nielsen, T.R., 77, 92, 96
- Nilsson, E., 4, 199, 230
- Nonalignment, 137
- Örül, L., 5
- Other-attentive, 31, 273
- Over-suppose and under-tell, 222
- Participation framework, 228, 244
- Peel, E., 68
- Personhood, 5, 249, 316
- Peräkylä, A., 9, 28, 153, 338
- Plejert, C., 4, 92
- Poetics, 137
- Policy proposal, 91, 94
- Pomerantz, A., 8, 129, 198, 229, 343
- Positioning, 228
 - interactional, 228, 238, 246
 - sequential, 108
- Post-expansion
 - minimal, 37–38
 - sequences, 43
- Potter, J., 151, 269
- Preference, 133
- Presupposition, 337, 339
 - embedded, 273, 281
- Professional vision, 317, 319, 332
- Proposal, 10, 153, 199
- Question, 6, 337
 - and*-prefaced, 39
 - confirmation-seeking, 8, 234
 - design, 336
 - exam, 204–205
 - hypothetical, 317, 322, 324, 332
 - information-seeking, 8
 - multiple tag, 54
 - quasi-scripted, 33
 - tag question, 14, 32, 151
- Quizzes, 336
- Rasmussen, G., 130, 154
- Raymond, G., 32, 151, 226, 259
- Raymond, W.C., 77
- Recipient design, 27, 31
- Recommendation, 94
 - treatment, 28, 65, 68
- Recruiting assistance, 120, 177, 180, 190
- Reminiscence, 250, 254, 259, 295
- Reminiscing, 292, 296
- Repair, 6, 77, 112, 230, 279
 - initiator, 217

360 Index

- Repair (cont.)
 - open class repair initiator, 186, 341
- Repetitive
 - behavior, 130, 311
 - first actions, 191
 - verbalizations, 295
- Requests, 10, 153, 199
 - explicit, 177
- Resistance, 68, 178
- Response
 - polar, 32
- Response cry, 66, 167
- Response pursuit, 212, 221
- Reuber, M., 28, 35
- Robinson, J.D., 151
- Sabat, S., 5–6, 250
- Sacks, H., 8, 27, 110, 151, 299
- Samuelsson, C., 4, 130
- Schegloff, E.A., 36, 38, 178, 209, 217, 345
- Schrauf, R.W., 10
- Self-talk, 110, 118
- Semantic dementia, 154
- Sequence
 - confirmation-seeking, 213
 - question–answer, 33, 353
 - question–answer–comment, 205
 - three-part, 16
- Sequence closing thirds, 215
- Sidnell, J., 4, 200
- Skill, 8, 105, 122–123, 289, 331
- Smith, M.S., 10
- Social relationships, 4, 272, 293
- Sollicitous, 273
- Sorjonen, M.L., 39, 153
- Stance accretion, 147
- Standardization, 25, 27
 - in surveys, 26
 - in-interaction, 26
 - non-, 27
- Standardized test, 13, 39
- Stevanovic, M., 8, 30, 157, 184, 338
- Stigma, 3, 60, 68
- Stivers, T., 4, 28, 69, 191
- Stokoe, E., 12
- Surprise, 283
- Svennevig, J., 8, 176, 182
- Tablets, 306
 - touchscreen, 295
- Task orientation, 327, 332
- te Molder, H., 269
- Technology
 - in dementia care, 295
 - digital, 292
 - touchscreen, 295
- Third-turn
 - position, 37
 - receipts, 238
 - response, 36
 - responses, 40
 - utterances, 37
- Token
 - acknowledgement, 54, 83, 184
 - change-of-state, 186
 - minimal, 256
 - non-lexical, 32
 - response, 285
- Topic proffer, 162, 180
- Treatment
 - acceptance of, 68
 - resistance to, 68
- Try-marking, 207
- Tsekleves, E., 11
- Turn design, 153, 169, 231, 337
- Turowetz, J., 26
- Tykkyläinen, T., 11
- Under-suppose and over-tell, 222
- Vascular dementia, 3, 131
- Video guidance, 317–319, 332
- Watson, D.R., 348
- Webb, J., 4, 189
- Wilkinson, R., 7, 28, 88, 168, 283
- Williams, K., 154
- Williams, V., 353
- Wittgenstein, L., 269
- Working diagnosis, 30, 35–37, 45
- Wray, A., 294, 336