

■ Contents

<i>Contributors</i>	vii
<i>Acknowledgements</i>	xi
Introduction: workplace relations in Australia Julian Teicher, Peter Holland and Richard Gough	1
Part I: Foundations of Australian Workplace Relations	9
1 Globalisation, economic policy and the labour market Julian Teicher and Dick Bryan	11
2 The Australian employment model in an international context Richard Gough	26
3 Australian trade unions and international labour movements Marjorie Jerrard and Stéphane Le Queux	46
4 International employment regulation and labour rights Anne O'Rourke	63
5 Australian employment regulation Marilyn Pittard	81
Part II: The Evolving Workplace	101
6 The changing role of human resources management in the employment relationship Cathy Sheehan, Helen De Cieri and Peter Holland	103
7 The dynamics of employee voice in Australia Amanda Pyman, Peter Holland, Julian Teicher and Brian Cooper	118
8 Changing patterns of workplace conflict and dispute resolution Bernadine Van Gramberg	137
9 Monitoring and surveillance in the employment relationship: the new frontier Peter Holland and Anne O'Rourke	155
10 Diversity and disadvantaged workers Santina Bertone and Devaki Monani	174
11 The challenge to workplace health and safety and the changing nature of work and the working environment Elsa Underhill	191
Part III: Workplace Relations in Action	209
12 From reactive flexibility to strategic flexibility in retail and hospitality George Lafferty	211
13 Restructuring Victorian public hospitals and the implications for work and work organisation Richard Gough and Pat Brewer	225

Cambridge University Press
978-1-107-66485-2 - Australian Workplace Relations
Edited by Julian Teicher, Peter Holland and Richard Gough
Table of Contents
[More information](#)

CONTENTS

14	Global supply chains and workforce flexibility in automotive components Malcolm MacIntosh	238
15	The Australian Public Service: the challenges ahead Bernadine Van Gramberg, Julian Teicher and Brad Nash	252
16	Conclusion: the current state of Australian workplace relations Julian Teicher, Peter Holland and Richard Gough	267
	<i>Glossary</i>	276
	<i>References</i>	281
	<i>Index</i>	313