

## EUROPEAN LEGAL CULTURES IN TRANSITION

Are national legal cultures in Europe converging or diverging as a result of the pressures of European legal integration? Åse B. Grødeland and William L. Miller address this question by exploring the attitudes and perceptions of the general public and law professionals in five European countries: England, Norway, Bulgaria, Poland and Ukraine. Presenting new findings, they challenge the established view that ordinary citizens and people working professionally with the law have different legal cultures. Their research in fact reveals that the attitudes of citizens in Eastern and Western Europe towards 'law in principle' are remarkably similar, whereas perceptions of 'law in practice' differ by country and often correlate with GDP per capita and country ranking in rule of law indices. Grødeland and Miller's innovative methodological approach will appeal to both experts and non-experts with an interest in legal culture, European integration, or European elite and public opinion.

ÅSE B. GRØDELAND is Senior Researcher at Fafo Institute for Applied International Studies (Oslo). Her recent publications on legal culture include *The End of National Legal Culture? The Case of Norway* (with Janne H. Matlary and Morten Kinander, 2016).

WILLIAM L. MILLER is Professor Emeritus and former Edward Caird Professor of Politics at University of Glasgow. His most recent books include *Multicultural Nationalism: Islamophobia, Anglophobia and Devolution* (with Asifa Hussain, 2006) and *The Open Economy and Its Enemies: Public Attitudes in East Asia and Eastern Europe* (with Jane Duckett, Cambridge University Press, 2006).





# EUROPEAN LEGAL CULTURES IN TRANSITION

ÅSE B. GRØDELAND AND WILLIAM L. MILLER





### **CAMBRIDGE**UNIVERSITY PRESS

University Printing House, Cambridge CB2 8BS, United Kingdom

Cambridge University Press is part of the University of Cambridge.

It furthers the University's mission by disseminating knowledge in the pursuit of education, learning and research at the highest international levels of excellence.

www.cambridge.org Information on this title: www.cambridge.org/9781107050358

© Åse B. Grødeland and William L. Miller 2015

This publication is in copyright. Subject to statutory exception and to the provisions of relevant collective licensing agreements, no reproduction of any part may take place without the written permission of Cambridge University Press.

First published 2015

A catalogue record for this publication is available from the British Library

Library of Congress Cataloguing in Publication Data Grødeland, Åse B., author.

European legal cultures in transition / Åse B. Grødeland and William L. Miller pages cm

Includes bibliographical references and index. ISBN 978-1-107-05035-8 (Hardback)

1. Law–Europe. I. Miller, William Lockley, 1943– author. II. Title. KJC147.G725 2015

340'.115094-dc23 2015008243

ISBN 978-1-107-05035-8 Hardback

Cambridge University Press has no responsibility for the persistence or accuracy of URLs for external or third-party internet websites referred to in this publication, and does not guarantee that any content on such websites is, or will remain, accurate or appropriate.



#### **CONTENTS**

	List of tables x
	Preface xvii
	List of abbreviations xx
1	One European legal culture or several? 1
	Introduction: European legal integration 1
	Legal culture 2
	Legal transfers and legal culture: convergence versus divergence 5
	Methodological approach 8
	Western versus Eastern Europe 9
	Legal outsiders versus legal insiders 15
	Measuring legal culture 17
	Thick descriptions of legal culture 18
	Dimensions of legal culture 21
	Data collection: FGs, quantitative surveys, IDIs 23
	Presentation of data 26
	Plan of the book 27
2	Concept or meaning of law 30
	Introduction: law and everyday life 30
	Legal outsiders' perspectives on law 31
	Images of law 31
	Good versus bad law: helpful? fair? complex? Moral values or
	state power? 34
	The preferred basis of law 39
	Stricter law? 44
	Perceptions of change 46
	Legal insiders' perspectives on law 51
	The preferred basis of law 51
	Perceptions of change 64
	Assessment of changes 64

v



vi		CONTENTS
		Causes of change 72 Conclusions 81
	3	Law in principle 83 Introduction: the role of law 83 The role of law: the legal outsiders' perspective 84 Public ideals and attitudes towards law in principle 85 Reflect or reform? 95 Stepping outside the law? 99 The role of law: the legal insiders' perspective 101 Reflect or reform? 102 Flexibility or rigidity? 108 Stepping outside the law? 117 Conclusions 123
	4	Law in action 125 Introduction: "exit", "voice", "loyalty" 125 Law in practice: the legal outsiders' perspective 126 General perceptions of law in action 126 Reasons for turning/not turning to court 132 "Exit", "voice", "loyalty" 135 Law in action: the legal insiders' perspective 145 "Exit", "voice", "loyalty" 145 Responding to laws that are contrary to one's religion 175 Conclusions 182
	5	Perceptions of legal outsiders 184  Introduction: reasons for obeying or breaking the law 184  Legal outsiders' perspectives on legal outsiders (like themselves) 185  Trustworthy and law-abiding? 185  Legal insiders' perspectives on legal outsiders 201  Law-abidingness: past and present 202  Law-abidingness at present: the majority population 211  Law-abidingness at present: the ethnic and religious minorities 219  Excuses for breaking the law? 228  Conclusions 235
1	6	Perceptions of legal insiders 237 Introduction: the people making, implementing and applying the law 237
		Legal outsiders' perspectives on legal insiders 238



7

8

CONTENTS vi
Government officials 238
Lawyers 238
Judges, prosecutors, juries and lay judges 241
The police 246
The lawmakers: government and Parliament 251
In summary, positive public perceptions of legal insiders 255
Legal insiders' perspectives on how the public view
their profession 258
The elected representatives 259
The government officials 263
The legal professionals 268
The lawyers 269
The judges 273
The prosecutors 279
The police 283
Legal insiders' perspectives on legal insiders (like themselves) 285
The legal professionals 286
The lawyers 286
The judges 291
The police 298
Conclusions 312
Legal change and legal transfers 315
Introduction: legal integration 315
Legal transfers 316
External influences on the law and legal system: the legal outsiders'
perspective 319
The potential for external learning: the legal insiders' perspective 328
External influences on the law and legal system: the legal insiders'
perspective 340
European legal integration? The legal insiders' perspective 355
Looking to the future 365
Conclusions 375
Muslims and Euro-migrants as carriers of legal culture 378
Introduction: carriers of legal culture 378
'Adaptive' legal cultures 379
Minorities and Euro-migrants: long-term and short-term
adaptation 383
Long-term adaptation: Muslim minorities 385



viii

Ĺ	CONTENTS
	Short-term adaptation: Euro-migrants 393  Conclusions – culture, context and behaviour: the legal outsiders' perspective 402
9	Balancing civil rights against a 'war on terror' 404 Introduction: the 'war on terror' 404
	Perceptions of terrorism: the legal outsiders' perspective 413 FG discussions 413
	Quantitative surveys: general public and Muslims 416 Paying the price: combating terrorism versus rights and freedoms 417 Staying within the law – or stepping outside 419 Reacting to international pressure 421 Risk assessment 423
	The impact of risk assessment on the general public 425 The impact of risk assessment on "paying the price" to combat terrorism 425
	The impact of risk assessment on respecting, changing or disregarding the law 426
	Comparing the impact of risk and religion 426  The impact of risk and religion on prioritising "individual freedom" 430  The impact of risk and religion on prioritising "the rights of individuals and minorities" 431
	Perceptions of the 'war on terror': the legal insiders' perspective 432 External pressure and the 'war on terror' 440
	Protecting civil rights versus combating terrorism 444  Perceptions of how to fight terrorism 447  Conclusions 451
10	The role of religiosity in European popular legal cultures 454 Introduction 454
	The impact of religiosity on European legal cultures 454 Religiosity 456
	The impact of religiosity on attitudes towards law 458  The weaker second decile: religiosity and 'secular authoritarianism' 460  The stronger first decile: religiosity and specifically religious attitudes to law 462
	Conflicting authoritarianisms: church versus state 475 Conclusions 498



CONTENTS ix

# 11 A European legal culture? 503 Introduction: common Europe 503 Western versus Eastern Europe 503 Legal outsiders versus legal insiders 506 Legal transfers and European integration 507

Appendix: data collection 512 Bibliography 516 Index 541

Conclusions: looking to the future



#### **TABLES**

- 2.1 Notions of law: the legal outsiders' perspective 32
- 2.2 Perceptions of law: the legal outsiders' perspective 35
- 2.3 Preferred basis of law: the legal outsiders' perspective 41
- 2.4 Requirements for a country to be truly European: the legal outsiders' perspective 44
- 2.5 Attitudes, behaviour and law: the legal outsiders' perspective 45
- 2.6 Quality of law, implementation and enforcement of law: the legal outsiders' perspective 45
- 2.7 Law and change: the legal outsiders' perspective 47
- 2.8 Influences on law: the legal outsiders' perspective 49
- 2.9 EU standards, laws, regulations and minority rights: the legal outsiders' perspective 50
- 2.10 Preferred basis of law: the legal insiders' perspective 52
- 2.11 Law and change: the legal insiders' perspective 65
- 3.1 Law as justice: the legal outsiders' perspective 86
- 3.2 Individual freedom versus order: the legal outsiders' perspective 87
- 3.3 Penalties for lawbreakers: the legal outsiders' perspective 87
- 3.4 Strict versus flexible law: the legal outsiders' perspective 88
- 3.5 Legal controls: the legal outsiders' perspective 89
- 3.6 Law, court and Parliament: the legal outsiders' perspective 91
- 3.7 The letter of the law: the legal outsiders' perspective 92
- 3.8 Decision-making in court: the legal outsiders' perspective 94
- 3.9 Law and minorities: the legal outsiders' perspective 94
- 3.10 Special laws for minorities: the legal outsiders' perspective 96
- 3.11 Preferred basis of law revisited: the legal outsiders' perspective 97
- 3.12 Law and changing public opinion: the legal outsiders' perspective 98
- 3.13 Law and changing normal behaviour: the legal outsiders' perspective 99
- 3.14 When it is acceptable for government to step outside the law: the legal outsiders' perspective  $100\,$
- 3.15 How government and security services should respond to the threat of terrorism: the legal outsiders' perspective 102
- 3.16 Law, social norms and behavioural change: the legal insiders' perspective 103



#### LIST OF TABLES

хi

- 3.17 Circumstances versus the letter of the law: the legal insiders' perspective 110
- 3.18 Whether it is acceptable for legal insiders to use discretion or step outside the law: the legal insiders' perspective 118
- 4.1 Law-abidingness, crime and corruption across Europe: the legal outsiders' perspective 126
- 4.2 Legal fairness and state power: the legal outsiders' perspective 127
- 4.3 Expectations of fair treatment by officials: the legal outsiders' perspective 128
- 4.4 Law and law enforcement: the legal outsiders' perspective 129
- 4.5 Law, law-abidingness, law enforcement, crime, bribery and corruption: the legal outsiders' perspective 131
- 4.6 Stricter law enforcement: the legal outsiders' perspective 132
- 4.7 Reasons that people go to court: the legal outsiders' perspective 133
- 4.8 Reasons that people avoid the courts: the legal outsiders' perspective 134
- 4.9 Alternatives to court: the legal outsiders' perspective 137
- 4.10 Informal methods of mediation: the legal outsiders' perspective 137
- 4.11 Dealing with law: the legal outsiders' perspective 140
- 4.12 Dealing with religious law: the legal outsiders' perspective 143
- 4.13 Whether people should turn to court more often: the legal outsiders' perspective 144
- 4.14 How people should relate to lawbreakers: the legal outsiders' perspective 145
- 4.15 Court and alternatives to court: the legal insiders' perspective 149
- 4.16 Dealing with unreasonable or unjust laws: the legal insiders' perspective 165
- 4.17 Dealing with law that goes against one's religion: the legal insiders' perspective 176
- 5.1 Personalised trust: the legal outsiders' perspective 186
- 5.2 Feelings about law-breaking: the legal outsiders' perspective 188
- 5.3 Law as the power of the state versus the people: the legal outsiders' perspective 189
- 5.4 Willingness to break the law: the legal outsiders' perspective 190
- 5.5 Reasons for obeying the law: the legal outsiders' perspective 192
- 5.6 Reasonable excuse for breaking the law? the legal outsiders' perspective 194
- 5.7 Reasons for breaking the law: the legal outsiders' perspective 196
- 5.8 Law-obedience amongst religious and ethnic groups: the legal outsiders' perspective 196
- 5.9 Reasons for breaking the law: the legal outsiders' perspective 198
- 5.10 Perceptions of government and corruption: the legal outsiders' perspective 199
- 5.11 Perceptions of law, courts, crime and bribery: the legal outsiders' perspective 200
- 5.12 Reasons for obeying the law revisited: the legal outsiders' perspective 201
- 5.13 Reasons why Euro-migrants obey the law: the legal outsiders' perspective 201
- 5.14 Likelihood and reasons for obeying versus breaking the law: the legal insiders' perspective 204



xii

#### LIST OF TABLES

- 5.15 Law-abidingness majority population: the legal insiders' perspective 211
- 5.16 Law-abidingness religious and ethnic minorities: the legal insiders' perspective 221
- 5.17 Reasonable excuses for knowingly breaking the law: the legal insiders' perspective 229
  - 6.1 Expectations of fair treatment from officials: the legal outsiders' perspective 239
  - 6.2 Perceptions of lawyers: the legal outsiders' perspective 240
  - 6.3 Basis of perceptions of lawyers: the legal outsiders' perspective 241
  - 6.4 Perceptions of judges: the legal outsiders' perspective 243
  - 6.5 Perceptions of more independent judges: the legal outsiders' perspective 245
- 6.6 Basis of perceptions of courts and judges: the legal outsiders' perspective 245
- 6.7 Perceptions of prosecutors and judges: the legal outsiders' perspective 246
- 6.8 Perceptions of the informedness and trustworthiness of juries and lay judges: the legal outsiders' perspective 247
- 6.9 Basis of perceptions of juries and lay judges: the legal outsiders' perspective 247
- 6.10 Perceptions of the police: the legal outsiders' perspective 249
- 6.11 Perceptions of law-abidingness amongst the police: the legal outsiders' perspective 250
- 6.12 Basis of perceptions of the police: the legal outsiders' perspective 251
- 6.13 External influences on law: the legal outsiders' perspective 252
- 6.14 Whether a country has a lot to learn from other countries, European and international organisations: the legal outsiders' perspective 254
- 6.15 Government's and Parliament's ability to draft clear and effective laws: the legal outsiders' perspective 254
- 6.16 Perceptions of government and Parliament: the legal outsiders' perspective 256
- 6.17 Perceptions of the manner in which political leaders relate to the rulings of supra-national courts 256
- 6.18 Awareness of EU standards, laws, regulations and minority rights: the legal outsiders' perspective 257
- 6.19 Perceptions of legal insiders: the legal outsiders' perspective 257
- 6.20 Perceptions of legal outsiders' perceptions of legal insiders: the legal insiders' perspective 258
- 6.21 Perceptions of lawyers: the legal insiders' perspective 287
- 6.22 Perceptions of judges and juries: the legal insiders' perspective 292
- 6.23 Perceptions of the police: the legal insiders' perspective 299
- 6.24 Perceptions of government and Parliament: the legal insiders' perspective 306
  - 7.1 Whether (this country) has a lot to learn from other countries, European and international organisations: the legal outsiders' perspective 321
- 7.2 Cultural and legal convergence: the legal outsiders' perspective 323
- 7.3 Perceptions of the ECtHR: the legal outsiders' perspective 324
- 7.4 Whether the ECtHR or Parliament should have the final say: the legal outsiders' perspective 325



#### LIST OF TABLES

xiii

- 7.5 European and international standards, and EU pressure: the legal outsiders' perspective 326
- 7.6 How to handle EU/UN standards: the legal outsiders' perspective 327
- 7.7 EU standards and the ECtHR: the legal outsiders' perspective 327
- 7.8 EU standards privileging minorities: the legal outsiders' perspective 328
- 7.9 Learning from others about law: the legal insiders' perspective 329
- 7.10 European, international and universal standards: the legal insiders' perspective 343
- 7.11 Whether (this country) should have broadly the same laws and law-enforcement as the rest of Europe: the legal insiders' perspective 356
- 7.12 Whether national laws becoming much more similar across the whole of Europe: the legal insiders' perspective 366
- 8.1 Government regard for law across Europe: the legal outsiders' perspective 386
- 8.2 Law in principle versus law in practice: the legal outsiders' perspective 387
- 8.3 Law-abidance amongst the public: the legal outsiders' perspective 390
- 8.4 Reasons for obeying the law: the legal outsiders' perspective 391
- 8.5 A reasonable excuse for breaking the law: the legal outsiders' perspective 391
- 8.6 Pressure for bribes: the legal outsiders' perspective 392
- 8.7 Lawbreaking whose fault? The legal outsiders' perspective 393
- 8.8 Whether incoming Euro-migrants obey the law more than others: the legal outsiders' perspective 395
- 8.9 Whether incoming Euro-migrants soon adapt to the law and become the same as others: the legal outsiders' perspective 396
- 8.10 Background influences on law-abidance amongst Euro-migrants: the legal outsiders' perspective 398
- 9.1 Respect for law and threat of terrorism by rule of law: the legal outsiders' perspective 408
- 9.2 Combating the threat of terrorism versus protecting individual freedom: the legal outsiders' perspective 418
- 9.3 Combating the threat of terrorism versus protecting the rights of citizens and minorities: the legal outsiders' perspective 420
- 9.4 Government response to the threat of terrorism: the legal outsiders' perspective 422
- 9.5 Pressure from the United States on how to deal with the 'war on terror': the legal outsiders' perspective 422
- 9.6 Pressure from the European Union on how to deal with the 'war on terror': the legal outsiders' perspective 424
- 9.7 A real threat of terrorism: the legal outsiders' perspective 424
- 9.8 Main priority fighting terrorism versus protecting individual freedom by sense of feeling threatened: the legal outsiders' perspective 427



xiv

#### LIST OF TABLES

- 9.9 Main priority fighting terrorism versus protecting the rights of individuals and minorities by sense of feeling threatened: the legal outsiders' perspective 428
- 9.10 Main priority fighting terrorism versus protecting individual freedom: the majority/minority perspective 430
- 9.11 Main priority fighting terrorism versus protecting the rights of individuals and minorities: the majority/minority perspective 431
- 9.12 Terrorism a real threat?: the legal insiders' perspective 433
- 9.13 How to fight terrorism: the legal insiders' perspective 441
- 9.14 Combating the threat of terrorism versus protecting the rights of individual citizens and minorities: the legal insiders' perspective 445
- 9.15 Preferred government response to the 'war on terror': the legal insiders' perspective 448
- 10.1 Religiosity: the legal outsiders' perspective 457
- 10.2 The 'top 20' correlations with religiosity: the legal outsiders' perspective 461
- 10.3 Impact of religiosity on attitudes towards 'the law should be based on religion': the legal outsiders' perspective 464
- 10.4 Impact of religiosity on the view that to be 'truly European' a country must have a Christian tradition: the legal outsiders' perspective 466
- 10.5 Impact of religiosity on attitudes towards "mediation" by "a local religious leader": the legal outsiders' perspective 468
- 10.6 Impact of religiosity on the assertion that law should be based on the views of local religious people rather than on International Standards: the legal outsiders' perspective 472
- 10.7 Impact of religiosity on perceptions that "very religious people" are more obedient to the law: the legal outsiders' perspective 473
- 10.8 Impact of religiosity on whether respondents feel "religious and ethnic minorities" are more or less obedient to the law than others: the legal outsiders' perspective 474
- 10.9 Impact of religiosity on whether law should be based on customs and traditions: the legal outsiders' perspective 476
- 10.10 Impact of religiosity on attitudes to conflict between church and state: the legal outsiders' perspective 479
- 10.11 Impact of religiosity on attitude towards "church and state": the legal outsiders' perspective 480
- 10.12 Impact of religiosity on attitudes to how unnecessarily complicated and troublesome law should be dealt with: the legal outsiders' perspective 485
- 10.13 Impact of religiosity on how really unfair and unjust law should be dealt with: the legal outsiders' perspective 488
- 10.14 Impact of religiosity on how a large majority of people should deal with really unfair and unjust law: the legal outsiders' perspective 490
- 10.15 Impact of religiosity on law declared contrary to religion: the legal outsiders' perspective 493



#### LIST OF TABLES

XV

- 10.16 Impact of religiosity on how to deal with religious law: the legal outsiders' perspective 496
- 10.17 Impact of religiosity on whether ethnic and religious minorities must always obey the law: the legal outsiders' perspective 499
- 10.18 Impact of religiosity on whether there should be special laws for ethnic or religious minorities: the legal outsiders' perspective 501





#### **PREFACE**

This book is about European legal cultures in transition. Our main objective is to establish whether national legal cultures in Europe are converging or diverging – or whether they are converging on some dimensions, whilst diverging on others. We seek to answer this question by exploring attitudes of 'law in principle' and perceptions of 'law in practice' amongst 'legal outsiders' (majority populations, Muslims, Euromigrants) and 'legal insiders' (elected representatives, government officials, lawyers, prosecutors, judges, police) in five European countries that are very different from each other, yet are all exposed to the pressures of European legal integration.

In this book we challenge the established view that legal culture in Western and Eastern Europe is inherently different. In terms of attitudes towards law in principle, East and West Europeans are remarkably similar. As for perceptions of law in action, on the other hand, they are fairly different. Further, there appears to be a correlation between perceptions, GDP (PPP) per capita, and the rule of law: people living in poorer countries with less rule of law, for example, are more negative about legal insiders and the institutions they represent than people living in wealthier countries with more rule of law.

We also challenge the view that popular legal culture and professional legal culture are inherently different. Our starting point is that legal professionals are not only legal professionals, but they are also members of the general public. As such they have been socialized into the same legal culture as the non-professionals. The legal culture of the two groups is likely to differ on more technical aspects of law. However, they are remarkably similar in terms of attitudes to law in principle and perceptions of law in practice.

Although our work is essentially a book about legal culture, at a broader level the themes addressed are relevant to the quality of democracy and rule of law across Europe more generally, and to European integration in particular. We explore attitudes towards, and perceptions

xvii



XVIII PREFACE

of, legal transfers more generally with a view to establishing whether there is scope for further legal harmonization and integration in Europe. The tension between 'liberal' and 'illiberal' legal transfers is addressed in a chapter exploring perceptions of the relationship between civil rights and the 'war on terror'.

Finally, in this book we explore the impact of religion on legal cultures across Europe. Data presented in the book suggest that the European majority populations favour a secular society and secular law. The established view that religiosity correlates strongly with authoritarianism is questioned: our data show that religiosity correlates only moderately with aspects of purely 'secular authoritarianism', and correlates much more strongly with specifically religious aspects of law, even when these conflict with 'secular authoritarianism'.

Our research was funded by the Research Council of Norway's Europe in Transition (EUROTRANS) programme (2007–17). The programme was launched in response to Parliamentary Report No. 20 (2004–5), with a view to researching changes taking place in Europe at a more general level, and Norway's role in Europe, in particular. The programme covers four main themes: law and democracy in Europe, economic development and integration, cultural change, and European foreign and security policies.

Phase 1 of the programme, (2007–12/13) provided funding for three large-scale projects. One of them – 'Legal Cultures in Transition: The Impact of European Integration' (2007–13, Award 182628/F10, NOK 16.3 million) – generated the data for this book.

The project covers five European countries: Norway, the United Kingdom (data were collected in England only), Poland, Bulgaria and Ukraine. Data were collected in four stages: we first conducted a series of focus groups with members of the public to allow for a general discussion of key issues within the seven dimensions of legal culture. Data from the focus groups then 'informed' the questionnaire we used in nationally representative surveys and for booster samples amongst Muslims in all five countries. Further, data from the focus groups and surveys 'informed' the interview guide used in our structured, open-ended, elite in-depth interviews. Finally, to gain a proper understanding of how the general public and the legal professionals interact with each other, observation of small-scale civil court cases was carried out in all countries.

We base this book on findings from the focus groups, quantitative surveys and elite in-depth interviews. Each chapter addresses one key



PREFACE XIX

dimension of legal culture – first by exploring the views of the legal outsiders, and then the views of the legal insiders.

We received a great deal of helpful advice, comment and encouragement from colleagues at NIBR, Fafo, Glasgow University and elsewhere. Some of their ideas have been taken on board, whereas others we have contested. Our colleagues bear no responsibility for what we have written here, but we are deeply grateful for their generosity. We would like to thank all those who have been involved in providing access to the judiciary, organizing and collecting data presented in this book – and in particular (and in alphabetical order) the following:

Sjur Egstad, Anita Lynne and Ole F. Ugland, TNS Gallup Norway Elizabeth Bailey, Rachel Skevington Britton, Johnny Heald, Richard Hooper, Alan Hyde, Sarah Murphy and Sarah Oliver, ORB Genoveva Petrova, Alpha Research

Barbara Badora, Jolanta Kalka, Magdalena Gwiadzda and Małgorzata Omyla, CBOS

Tetiana Diyeva and Alexander Shulga, SOCIS-Gallup

We would also like to thank Kjersti Asland and Lillian Børresen at the Research Council of Norway for their assistance.

Further, we should thank the anonymous readers who provided feedback on our book proposal and two draft chapters.

Our heartfelt thanks are due to the Commissioning Editor at Cambridge University Press, Finola O'Sullivan. We would also like to thank our editors, Richard Woodham and Helen Francis for their patience and kindness. Thanks are also due to Senior Production Editor Jonathan Ratcliffe and Assistant Editor Fleur Jones for their professionalism and assistance. We would also like to express our thanks to Bindu Vinod and Sundararajan Rengarajan at SPI Global who have been overseeing the production of our book. Our gratitude is also due to Robert and Cynthia Swanson for indexing it: we are very pleased with the result! Last but not least, we would like to express our heartfelt thanks to Alyson Platt, who has copyedited this book. We are very grateful to her for her thoroughness, helpfulness, and patience! Working with her has been a pleasure!

But most of all, we would like to thank all the anonymous respondents who took the time to contribute during all stages of data collection: without their participation and willingness to answer our questions this book could never have been written.



#### ABBREVIATIONS

ABA-CEELI American Bar Association's Central and Eurasian Law Initiative

ADR Alternative Dispute Resolution ASA Agency for Social Analysis

CBOS Centrum Badania Opinii Społecznej

CEE Central and Eastern Europe
CIA Central Intelligence Agency

CIS Commonwealth of Independent States
CJEU Court of Justice of the European Union

CoE Council of Europe

CPI Corruption Perception Index CPS Crown Prosecution Service

CSD Centre for the Study of Democracy

DIFI Direktoratet for forvaltning og IKT [Agency for Public

Management and eGovernment]

EC European Community

ECHR European Convention on Human Rights

ECRI European Commission against Racism and Intolerance

ECSR European Charter of Social Rights
ECtHR European Court of Human Rights

EEA European Economic Area

EFTA European Free Trade Association
E-I Standards European and International Standards

E-I-U Standards European, International and Universal Standards

ENP European Neighbourhood Policy ESA EFTA Surveillance Agency

EU European Union
FG Focus Group
FSU Former Soviet Union
GMOs Gene-Modified Organisms
GDP Gross Domestic Product

HCNM High Commissioner on National Minorities (OSCE)

HMCS Her Majesty's Court Service

 $\mathbf{x}\mathbf{x}$ 



LIST OF ABBREVIATIONS

xxi

IDI In-Depth Interview

ILO International Labour OrganisationIMF International Monetary FundIRA Irish Republican Army

KIIS Kyiv International Institute of Sociology
MCC Millennium Change Corporation
MEP Member of the European Parliament

MP Member of Parliament

MSI Management Systems International NATO North Atlantic Treaty Organisation

NHS National Health Service NOK Norwegian Crowns (currency)

NOU Norsk Offentlig Utredning [Official Norwegian Report]

OSAC Overseas Security Advisory Council

OSCE Organisation for Security and Cooperation in Europe

OSI Open Society Institute

PMA Professional Mediators' Association

PPP Purchasing Power Parity

PR Public Relations

RSFSR Russian Soviet Federative Socialist Republic UAOC Ukrainian Autocephalous Orthodox Church

UCL University College London UGCC Ukrainian Greek Catholic Church

UK United Kingdom
UN United Nations

UOC-KP Ukrainian Orthodox Church under the Kiev Patriarchate
UOC-MP Ukrainian Orthodox Church under the Moscow Patriarchate

US United States

USAID United States Agency for International Development

USD US Dollars

USSR Union of Soviet Socialist Republics

VAT Value-Added Tax

WTO World Trade Organisation