

Cambridge University Press 978-1-107-02132-7 — Getting and Staying Productive Roger W. Schmenner Copyright information More Information

CAMBRIDGE UNIVERSITY PRESS

University Printing House, Cambridge CB2 8BS, United Kingdom

One Liberty Plaza, 20th Floor, New York, NY 10006, USA

477 Williamstown Road, Port Melbourne, VIC 3207, Australia

314-321, 3rd Floor, Plot 3, Splendor Forum, Jasola District Centre, New Delhi - 110025, India

79 Anson Road, #06-04/06, Singapore 079906

Cambridge University Press is part of the University of Cambridge.

It furthers the University's mission by disseminating knowledge in the pursuit of education, learning and research at the highest international levels of excellence.

www.cambridge.org

Information on this title: www.cambridge.org/9781107021327

© Roger W. Schmenner 2012

This publication is in copyright. Subject to statutory exception and to the provisions of relevant collective licensing agreements, no reproduction of any part may take place without the written permission of Cambridge University Press.

First published 2012

A catalogue record for this publication is available from the British Library

Library of Congress Cataloging in Publication data

Schmenner, Roger W., 1947-

Getting and staying productive : applying swift, even flow to practice / Roger W. Schmenner.

p. cm

Includes bibliographical references and index.

ISBN 978-1-107-02132-7

- 1. Industrial productivity. 2. Six sigma (Quality control standard)
- 3. Business logistics. I. Title.

HD56.S345 2012

658.4´013-dc23

2011049121

ISBN 978-1-107-02132-7 Hardback

Cambridge University Press has no responsibility for the persistence or accuracy of URLs for external or third-party internet websites referred to in this publication, and does not guarantee that any content on such websites is, or will remain, accurate or appropriate.