

Contents

<i>Acknowledgments</i>	<i>page xi</i>
PART I: BACKGROUND AND THEORY	
1. Western Intervention in the Balkans: The Strategic Use of Emotion in Ethnic Conflict	3
2. Emotions as Resources	23
3. The Strategic Use of Emotions, I: The Distribution of Emotions	52
4. Intervention Games	64
5. The Strategic Use of Emotions, II: Developing Strategies; Examples from Non-Balkan Cases	80
6. The Strategic Use of Emotions, III: Generating Hypotheses	97
PART 2: CASES AND TESTS	
7. Background to Western Intervention in the Balkans	107
8. The Case of the Roma in Kosovo	130
9. Background to Kosovo	137
10. Waiting for the West	147
11. Kosovo Intervention Games, I	164
12. Kosovo Intervention Games, II	184
13. Kosovo Conclusions	193
14. South Serbia	203
15. Macedonia	222
16. Bosnia	243
17. Montenegro	269
18. Conclusion	290
	ix

<i>Appendix A: A Note on Names</i>	301
<i>Appendix B: Alternative Arguments</i>	302
<i>References</i>	313
<i>Index</i>	329