

Cambridge University Press & Assessment
978-1-009-32605-6 — Measurement for Improvement
Alene Toulany, Kaveh G. Shojania
Copyright information
[More Information](#)



CAMBRIDGE
UNIVERSITY PRESS

Shaftesbury Road, Cambridge CB2 8EA, United Kingdom

One Liberty Plaza, 20th Floor, New York, NY 10006, USA

477 Williamstown Road, Port Melbourne, VIC 3207, Australia

314–321, 3rd Floor, Plot 3, Splendor Forum, Jasola District Centre,
New Delhi – 110025, India

103 Penang Road, #05–06/07, Visioncrest Commercial, Singapore 238467

Cambridge University Press is part of Cambridge University Press & Assessment,
a department of the University of Cambridge.

We share the University's mission to contribute to society through the pursuit of
education, learning and research at the highest international levels of excellence.

www.cambridge.org

Information on this title: www.cambridge.org/9781009326056

DOI: 10.1017/9781009326063

© THIS Institute 2025

This publication is in copyright. Subject to statutory exception and to the provisions of
relevant collective licensing agreements, with the exception of the Creative
Commons version the link for which is provided below, no reproduction of any part may
take place without the written permission of Cambridge University Press & Assessment.

An online version of this work is published at doi.org/10.1017/9781009326063 under
a Creative Commons Open Access license CC-BY-NC-ND 4.0 which permits re-use,
distribution and reproduction in any medium for non-commercial purposes providing
appropriate credit to the original work is given. You may not distribute derivative
works without permission. To view a copy of this license, visit
<https://creativecommons.org/licenses/by-nc-nd/4.0>

When citing this work, please include a reference to the DOI 10.1017/9781009326063

First published 2025

A catalogue record for this publication is available from the British Library

ISBN 978-1-009-32605-6 Paperback

ISSN 2754-2912 (online)

ISSN 2754-2904 (print)

Cambridge University Press & Assessment has no responsibility for the persistence or
accuracy of URLs for external or third-party internet websites referred to in this
publication and does not guarantee that any content on such websites is, or will
remain, accurate or appropriate.

Every effort has been made in preparing this Element to provide accurate and up-to-date
information that is in accord with accepted standards and practice at the time of publi-
cation. Although case histories are drawn from actual cases, every effort has been made
to disguise the identities of the individuals involved. Nevertheless, the authors, editors,
and publishers can make no warranties that the information contained herein is totally
free from error, not least because clinical standards are constantly changing through
research and regulation. The authors, editors, and publishers therefore disclaim all liability
for direct or consequential damages resulting from the use of material contained in this
Element. Readers are strongly advised to pay careful attention to information provided by
the manufacturer of any drugs or equipment that they plan to use.