

Cambridge Elements =

Elements in Applied Social Psychology edited by Susan Clayton College of Wooster, Ohio

BEHAVIORAL INSIGHTS FOR PUBLIC POLICY

Contextualizing Our Science

Crystal C. Hall
University of Washington
Ines Jurcevic
University of Washington





CAMBRIDGEUNIVERSITY PRESS

University Printing House, Cambridge CB2 8BS, United Kingdom
One Liberty Plaza, 20th Floor, New York, NY 10006, USA
477 Williamstown Road, Port Melbourne, VIC 3207, Australia
314–321, 3rd Floor, Plot 3, Splendor Forum, Jasola District Centre,
New Delhi – 110025, India

103 Penang Road, #05–06/07, Visioncrest Commercial, Singapore 238467

Cambridge University Press is part of the University of Cambridge.

It furthers the University's mission by disseminating knowledge in the pursuit of education, learning, and research at the highest international levels of excellence.

www.cambridge.org
Information on this title: www.cambridge.org/9781009013918
DOI: 10.1017/9781009028806

© Crystal C. Hall and Ines Jurcevic 2022

This publication is in copyright. Subject to statutory exception and to the provisions of relevant collective licensing agreements, no reproduction of any part may take place without the written permission of Cambridge University Press.

First published 2022

A catalogue record for this publication is available from the British Library.

ISBN 978-1-009-01391-8 Paperback ISSN 2631-777X (online) ISSN 2631-7761 (print)

Additional resources for this publication at www.cambridge.org/publicpolicy

Cambridge University Press has no responsibility for the persistence or accuracy of URLs for external or third-party internet websites referred to in this publication and does not guarantee that any content on such websites is, or will remain, accurate or appropriate.



Behavioral Insights for Public Policy

Contextualizing Our Science

Elements in Applied Social Psychology

DOI: 10.1017/9781009028806 First published online: April 2022

Crystal C. Hall University of Washington Ines Jurcevic University of Washington

Author for correspondence: Crystal C. Hall, hallcc@uw.edu

Abstract: There has been an increasing effort to integrate behavioral insights into public policy. These insights are often reliant on social psychological research and theory. However, in this relatively young field, policy interventions and behavioral insights are often built on laboratory-based psychological research, with effects that can prove to be unstable in the "real world." In this Element, the authors provide a brief history of how behavioral insights have been applied to complex policy problems. They describe ways in which behavioral insights have been successful and where they have fallen short. In addition, they examine unintended negative consequences of nudges and provide a more nuanced examination of their impacts on behavior change. Finally, the Element concludes with a set of recommendations for generating more effective practical applications of psychology to the field of public policy.

Keywords: behavioral insights, equity, nudging, psychological tax, public policy

© Crystal C. Hall and Ines Jurcevic 2022

ISBNs: 9781009013918 (PB), 9781009028806 (OC) ISSNs: 2631-777X (online), 2631-7761 (print)



Contents

1	Overview	1
2	Background: A Brief History of Nudging and Applied Behavioral Insights	4
3	Behavioral Insights: Successes and Shortcomings	13
4	A Constrained Context: Concerns and Challenges for Applying Behavioral Sciences	20
5	Better Data for Equitable Outcomes	32
6	Conclusion	41
	References	45