

Cambridge University Press & Assessment 978-1-009-01375-8 — Skill-mix Innovation, Effectiveness and Implementation Edited by Claudia B. Maier , Marieke Kroezen , Reinhard Busse , Matthias Wismar Table of Contents More Information

Contents

Lis	List of Figures pag		
Lis	st of Tables	xiv	
Lis	st of Boxes	xvi	
Lis	List of Contributors		
	st of Abbreviations	XX	
	reword	xxiii	
	knowledgements	xxvi	
1	Skill-mix for primary and chronic care: definitions,		
•	conceptual framework and relevance for policy and practice	1	
	1.1 Introduction: why skill-mix?	1	
	1.2 Aims of this skill-mix volume	3	
	1.3 Policy relevance: why now?	4	
	1.4 Skill-mix and the health workforce: definitions	7	
	1.5 The diversity and skill-mix of health professions in		
	Europe: a snapshot	10	
	1.6 Conceptual framework of the skill-mix study	16	
	1.7 Methods	18	
	1.8 Overview of this volume	20	
2	Skill-mix changes: what evidence on patient outcomes		
	and health systems?	39	
	2.1 Overview of the evidence: skill-mix interventions,		
	professions, care sectors	39	
	2.2 Evidence on outcomes: what skill-mix interventions		
	are promising?	47	
	2.3 Strength of the evidence and limitations	59	
	2.4 Transferability of the findings	61	
	2.5 Conclusions	62	

ix



Cambridge University Press & Assessment 978-1-009-01375-8 — Skill-mix Innovation, Effectiveness and Implementation Edited by Claudia B. Maier , Marieke Kroezen , Reinhard Busse , Matthias Wismar Table of Contents

More Information

x Contents

3	Implementing skill-mix changes: lessons for policy and				
	practice	70			
	3.1 Introduction	70			
	3.2 Overview of the evidence on implementation	71			
	3.3 Evidence synthesis: the role of education and health				
	workforce planning and skill-mix	72			
	3.4 Evidence synthesis: the role of policy and financing in				
	implementing skill-mix changes	75			
	3.5 Evidence synthesis: organizational strategies to				
	implement skill-mix changes	77			
	3.6 Strength of the evidence and limitations	79			
	3.7 Policy lessons and recommendations	80			
4	Keeping people healthy: skill-mix innovations for improved				
	disease prevention and health promotion	83			
	4.1 Introduction	83			
	4.2 Research evidence on outcomes of skill-mix changes				
	addressing prevention and health promotion	85			
	4.3 Skill-mix innovations and reforms: trends	107			
	4.4 Conclusions and outlook	111			
5	Caring for people with acute conditions: transitional care,				
	relocation of care and new division of work	117			
	5.1 Introduction	117			
	5.2 Evidence on outcomes based on an overview of reviews	118			
	5.3 Skill-mix strategies addressing acute conditions	119			
	5.4 Outcomes of skill-mix interventions	128			
	5.5 Strengths and limitations of the reviewed evidence	134			
	5.6 Conclusions on skill-mix intervention effectiveness in				
	acute and transitional care	134			
	5.7 Acute and transitional care skill-mix innovations and				
	reforms	135			
	5.8 Conclusions	144			
6	Chronic conditions and multimorbidity: skill-mix				
-	innovations for enhanced quality and coordination of care	152			
	6.1 Introduction	152			
	6.2 Evidence on outcomes of skill-mix interventions for				
	chronic conditions and multimorbidity	154			



Cambridge University Press & Assessment 978-1-009-01375-8 — Skill-mix Innovation, Effectiveness and Implementation Edited by Claudia B. Maier , Marieke Kroezen , Reinhard Busse , Matthias Wismar Table of Contents

More Information

Contents xi

	6.3 Country developments and trends in skill-mix innovation for chronic care and multimorbidity across Europe	197		
	6.4 Conclusions	207		
		207		
7	Long-term and palliative care at home: skill-mix			
	innovations for enhanced responsiveness and satisfaction	221		
	of patients and caregivers 7.1 Introduction	221		
	7.2 Evidence on outcomes	223		
	7.3 Skill-mix innovations and reforms: overview of trends	223		
	across Europe	244		
	7.4 Conclusions	252		
8	Addressing the particular challenges of patients living in			
0	rural and remote areas and for disadvantaged groups:			
	skill-mix innovations to improve access and quality of care	262		
	8.1 Introduction	262		
	8.2 Skill-mix in relation to access to services and evidence			
	on outcomes	264		
	8.3 Skill-mix innovations and reforms: country skill-mix			
	examples for vulnerable and rural populations	279		
	8.4 Conclusions	288		
9	Education and planning: anticipating and responding to			
	skill gaps, changing skill needs and competencies	294		
	9.1 Introduction	294		
	9.2 Overview of the evidence on education, planning and			
	skill-mix	297		
	9.3 Role of education and health workforce planning in			
	the implementation of skill-mix innovations	297		
	9.4 Conclusions	313		
10	Implementing skill-mix innovations: role of policy			
	and financing	321		
	10.1 Introduction	321		
	10.2 Review of the evidence	322		
	10.3 Policy and implementation: trends and country	222		
	examples	333		
	10.4 Conclusions	340		



Cambridge University Press & Assessment 978-1-009-01375-8 — Skill-mix Innovation, Effectiveness and Implementation Edited by Claudia B. Maier , Marieke Kroezen , Reinhard Busse , Matthias Wismar Table of Contents

More Information

xii			Contents
11	Char	nge management in health care settings: organizationa	.1
	strate	egies to foster skill-mix changes	345
	11.1	Introduction	345
	11.2	Overview of the evidence on implementation at	
		organizational level	346
	11.3	Trends in implementation at the organizational level	356
	11.4	Conclusions	366
Inc	lex		373