

Cambridge University Press

978-0-521-87382-6 - Conversation and Gender

Edited by Susan A. Speer and Elizabeth Stokoe

Frontmatter

[More information](#)

---

## Conversation and Gender

Conversation analysts have begun to challenge long-cherished assumptions about the relationship between gender and language, asking new questions about the interactional study of gender and providing fresh insights into the ways it may be studied empirically. Drawing on a lively set of audio- and video-recorded materials of real-life interactions, including domestic telephone calls, children's play, mediation sessions, police-suspect interviews, psychiatric assessments and calls to telephone helplines, this volume is the first to showcase the latest thinking and cutting-edge research of an international group of scholars working on topics at the intersection of gender and conversation analysis. Theoretically, it pushes forward the boundaries of our understanding of the relationship between conversation and gender, charting new and exciting territory. Methodologically, it offers readers a clear, practical understanding of how to analyse gender using conversation analysis, by presenting detailed demonstrations of this method in use.

SUSAN A. SPEER is a Senior Lecturer in Psychology at the University of Manchester. She is the author of *Gender Talk: Feminism, Discourse and Conversation Analysis* (2005).

ELIZABETH STOKOE is Professor of Social Interaction in the Department of Social Sciences at Loughborough University. She is the co-author of *Discourse and Identity* (2006).

Cambridge University Press

978-0-521-87382-6 - Conversation and Gender

Edited by Susan A. Speer and Elizabeth Stokoe

Frontmatter

[More information](#)

# Conversation and Gender

---

*Edited by*

Susan A. Speer and Elizabeth Stokoe



**CAMBRIDGE**  
UNIVERSITY PRESS

Cambridge University Press

978-0-521-87382-6 - Conversation and Gender

Edited by Susan A. Speer and Elizabeth Stokoe

Frontmatter

[More information](#)

---

CAMBRIDGE UNIVERSITY PRESS

Cambridge, New York, Melbourne, Madrid, Cape Town, Singapore,  
São Paulo, Delhi, Dubai, Tokyo, Mexico City

Cambridge University Press

The Edinburgh Building, Cambridge CB2 8RU, UK

Published in the United States of America by Cambridge University Press, New York

[www.cambridge.org](http://www.cambridge.org)

Information on this title: [www.cambridge.org/9780521696036](http://www.cambridge.org/9780521696036)

© Cambridge University Press 2011

This publication is in copyright. Subject to statutory exception  
and to the provisions of relevant collective licensing agreements,  
no reproduction of any part may take place without the written  
permission of Cambridge University Press.

First published 2011

Printed in the United Kingdom at the University Press, Cambridge

*A catalogue record for this publication is available from the British Library*

ISBN 978-0-521-87382-6 Hardback

ISBN 978-0-521-69603-6 Paperback

Cambridge University Press has no responsibility for the persistence or  
accuracy of URLs for external or third-party internet websites referred to in  
this publication, and does not guarantee that any content on such websites is,  
or will remain, accurate or appropriate.

Contents

|   |            |
|---|------------|
| <i>List of contributors</i>   | page vii   |
| <i>Data and transcription</i>   | xi         |
| 1 An introduction to conversation and gender<br>SUSAN A. SPEER AND ELIZABETH STOKOE                                     | 1          |
| <b>Part I Gender, person reference and self-categorization</b>  | <b>29</b>  |
| 2 The gendered ‘I’<br>CLARE JACKSON   | 31         |
| 3 Categories in talk-in-interaction: Gendering speaker and recipient<br>VICTORIA LAND AND CELIA KITZINGER               | 48         |
| 4 Doing gender categorization: Non-recognitional person<br>reference and the omnirelevance of gender<br>NOA LOGAN KLEIN | 64         |
| <b>Part II Gender, repair and recipient design</b>  | <b>83</b>  |
| 5 ‘Girl – woman – sorry!’: On the repair and non-repair<br>of consecutive gender categories<br>ELIZABETH STOKOE         | 85         |
| 6 Gender, routinization and recipient design<br>SUE WILKINSON   | 112        |
| 7 Recipients designed: Tag questions and gender<br>ALEXA HEPBURN AND JONATHAN POTTER                                    | 135        |
| <b>Part III Gender and action formation</b>   | <b>153</b> |
| 8 On the role of reported, third party compliments in<br>passing as a ‘real’ woman<br>SUSAN A. SPEER                    | 155        |

Cambridge University Press  
978-0-521-87382-6 - Conversation and Gender  
Edited by Susan A. Speer and Elizabeth Stokoe  
Frontmatter  
[More information](#)

|    |   |            |
|----|---|------------|
| vi | Contents  |            |
| 9  | ‘D’you understand that honey?’: Gender and participation in conversation<br>JACK SIDNELL  | 183        |
| 10 | Bids and responses to intimacy as ‘gendered’ enactments<br>WAYNE A. BEACH AND PHILLIP GLENN   | 210        |
|    | <b>Part IV Gender identities and membership categorization practices</b>  | <b>229</b> |
| 11 | Accomplishing a cross-gender identity: A case of passing in children’s talk-in-interaction<br>CARLY W. BUTLER AND ANN WEATHERALL                | 231        |
| 12 | Engendering children’s play: Person reference in children’s conflictual interaction<br>MARJORIE HARNESS GOODWIN                                 | 250        |
| 13 | Being there for the children: The collaborative construction of gender inequality in divorce mediation<br>ANGELA CORA GARCIA AND LISA M. FISHER | 272        |
| 14 | Gender as a practical concern in children’s management of play participation<br>JAKOB CROMDAL   | 294        |
|    | <i>References</i>   | 310        |
|    | <i>Author index</i>   | 336        |
|    | <i>Subject index</i>  | 341        |

Cambridge University Press

978-0-521-87382-6 - Conversation and Gender

Edited by Susan A. Speer and Elizabeth Stokoe

Frontmatter

[More information](#)

## Contributors

---

WAYNE A. BEACH is Professor in the School of Communication at San Diego State University, Adjunct Professor in the Department of Surgery, School of Medicine, and Member of the Moores Cancer Center, University of California San Diego, USA. His research focuses on the interactional organization of everyday conversation, as well as how family members, providers, physicians, oncologists and patients communicate about a wide variety of illness dilemmas. He is currently principal investigator of a grant funded by the National Cancer Institute (NCI) examining how cancer patients and oncologists orient to hopes, fears and uncertainties about cancer. Recently completed books are *A Natural History of Family Cancer* (2006) and the first *Handbook of Patient–Provider Interactions* (2006).

CARLY W. BUTLER is a Lecturer in Social Psychology in the Department of Social Sciences at Loughborough University, UK. Her research interests include ethnomethodology, conversation analysis, children's interaction and play, and helpline interactions. She is author of *Talk and Social Interaction in the Playground* (2008) in the Directions in Ethnomethodology and Conversation Analysis series.

JAKOB CROMDAL is Professor in Child Studies at Linköping University, Sweden. His research focuses on talk and social interaction among children and youth in a variety of mundane and institutional settings, including classrooms, detention homes and calls to the emergency services.

LISA M. FISHER is a doctoral candidate in the Department of Sociology at the University of Cincinnati, USA. She is primarily interested in social psychology in small-group and organizational settings, as well as work–family issues. Her research examines structural and cultural contexts and the ways in which they influence identity, communication and behaviour. She is currently studying flexible work arrangements.

ANGELA CORA GARCIA is an Associate Professor of Sociology at Bentley University, USA. Her conversation analytic research includes studies of mediation hearings, emergency phone calls to the police, computer-mediated communication, and gender in talk. In addition she is currently engaged in ethnographic research on voluntary organizations and leisure activities.

Cambridge University Press

978-0-521-87382-6 - Conversation and Gender

Edited by Susan A. Speer and Elizabeth Stokoe

Frontmatter

[More information](#)

viii List of contributors

PHILLIP GLENN is Professor of Communication Studies at Emerson College, Boston, USA. He is the author of *Laughter in Interaction*, which received the Outstanding Scholarly Publication Award from the Language and Social Interaction Division of the National Communication Association. He was co-editor of *Studies in Language and Social Interaction* (2003) and serves on the editorial board of *Research on Language and Social Interaction*. Besides continuing studies of laughter, his research interests include interaction in mediation/negotiation settings and in employment interviews. He has held Fulbright appointments in the Czech Republic and Republic of Moldova, and he was a Visiting Scholar at the Program on Negotiation at Harvard Law School.

MARJORIE HARNESS GOODWIN is Professor of Anthropology at the University of California, Los Angeles, USA. Her work focuses on how people build their cognitive and social worlds through the use of language in interaction in a range of natural settings. An extended ethnographic study of an African American peer group formed the basis of her book *He-Said-She-Said: Talk as Social Organization Among Black Children* (1990). She has also investigated interaction in the workplace (as part of the Xerox PARC Workplace Project), daily life in families (as a core faculty member of the UCLA Center for Everyday Lives of Families) and interaction in the home of a man with severe aphasia, and is continuing to look in detail at the lives of preadolescent girls. Her most recent book is *The Hidden Life of Girls: Games of Stance, Status, and Exclusion* (2006).

ALEXA HEPBURN is a Reader in Conversation Analysis in the Department of Social Sciences at Loughborough University, UK. She has studied school bullying, issues of gender, violence against children and interaction on child protection helplines, as well as writing about the relations of the philosophy of Derrida to the theory and practice of social psychology. Currently she is applying conversation analysis to core topics in interaction. She has written two recent books, *An Introduction to Critical Social Psychology* (2003) and *Discursive Research in Practice* (2007), as well as co-edited a special issue of *Discourse and Society* on developments in discursive psychology.

CLARE JACKSON is a Teaching Fellow in the Department of Sociology at the University of York, UK. She is using conversation analysis to explore gender and person references in mundane talk-in-interaction for her doctoral research.

CELIA KITZINGER is Professor of Conversation Analysis, Gender and Sexuality and Director of the Feminist Conversation Analysis Unit at the University of York, UK. She researches basic structures of talk-in-interaction as well as exploring the reproduction of culture – including power and oppression – in mundane interaction.

Cambridge University Press

978-0-521-87382-6 - Conversation and Gender

Edited by Susan A. Speer and Elizabeth Stokoe

Frontmatter

[More information](#)

# List of contributors

ix

NOA LOGAN KLEIN is a lecturer in the Department of Sociology at the University of California, Santa Barbara, USA. Her current teaching and research focuses on genders, sexualities and the socialization of bodies. She is working on a book entitled *Loving Touch: Therapeutic Massage, the Socialization of the Body and the Healing of US Culture*.

VICTORIA LAND was a Research Associate in the Digital World Research Centre, University of Surrey, UK, studying patterns of interaction across written, spoken and electronic media for a cross-media communications project in partnership with British Telecommunications plc, prior to beginning her maternity break. She is also a member of the Feminist Conversation Analysis Unit at the University of York, UK. Victoria's research interests include conversation analysis, gender and sexuality research, feminism, mediated communications, and sociological understandings of the everyday world.

JONATHAN POTTER is Professor of Discourse Analysis at Loughborough University, UK. He has studied racism, argumentation, fact construction, and topics in social science theory and method. His most recent books include *Representing Reality*, which attempted to provide a systematic overview, integration and critique of constructionist research in social psychology, postmodernism, rhetoric and ethnomethodology, and *Conversation and Cognition* (2005, with Hedwig te Molder), in which a range of different researchers consider the implication of studies of interaction for understanding cognition. He is one of the founders of discursive psychology.

JACK SIDNELL is an Associate Professor of Anthropology at the University of Toronto, Canada. His current research focuses on the structures of social interaction with special emphases on the organization of turn-taking and repair. He has conducted long-term ethnographic fieldwork in two Caribbean communities (Guyana and Bequia) and is currently studying repair and understanding in the talk of children between the ages of 4 and 8. His other publications include *Talk and Practical Epistemology: The Social Life of Knowledge in a Small Caribbean Community* (2005) and an edited collection, *Conversation Analysis: Comparative Perspectives* (Cambridge University Press, 2009).

SUSAN A. SPEER is a Senior Lecturer in Psychology at the University of Manchester, UK. Her research uses conversation analysis to study psychiatrist–patient interaction, and how gender is produced and oriented to in talk and embodied action. She recently completed an ESRC-funded project investigating interaction in a gender identity clinic, and is the author of *Gender Talk: Feminism, Discourse and Conversation Analysis* (2005).

ELIZABETH STOKOE is Professor of Social Interaction in the Department of Social Sciences at Loughborough University, UK. Her research interests are in conversation analysis and social interaction in various



Cambridge University Press

978-0-521-87382-6 - Conversation and Gender

Edited by Susan A. Speer and Elizabeth Stokoe

Frontmatter

[More information](#)

## x List of contributors

ordinary and institutional settings, including neighbour mediation, police interrogation, speed-dating and talk between friends. She is the author of *Discourse and Identity* (with Bethan Benwell, 2006).

ANN WEATHERALL is a Reader in the School of Psychology at Victoria University of Wellington, New Zealand. Her interests include conversation analysis, discursive psychology, feminist psychology, gender and language, and language and social psychology. She is the author of *Gender, Language and Discourse* (2002) and an editor of *Language, Discourse and Social Psychology* (2007, with Bernadette Watson and Cindy Gallois).

SUE WILKINSON is Professor of Feminist and Health Studies in the Department of Social Sciences at Loughborough University, UK. She is the founding editor of the international journal *Feminism and Psychology*, and her publications encompass six books – including *Feminist Social Psychologies* (1996), *Feminism and Discourse* (1995) and *Heterosexuality* (1993) – and more than eighty articles in the areas of gender/sexuality, feminism, health and qualitative methods. She has a longstanding academic interest in the social construction of inequality and is also a campaigner for equal marriage rights for same-sex couples. She (re)trained in conversation analysis (CA) at the University of Los Angeles, California, USA, in 2001–2, and her recent work uses CA to study helpline interaction. She is also particularly interested in technical specifications of repair.

Data and transcription

The system of transcription used throughout the book is that developed by Gail Jefferson (2004a) for conversation analysis (see also Schegloff, 2007a).

Aspects of the relative placement/timing of utterances

|           |                       |  |
|-----------|-----------------------|--|
| =         | Equals sign           | Immediate latching of successive talk                                |
| (0.8)     | Time in parentheses   | The length of a pause or gap, in tenths of a second                  |
| (.)       | Period in parentheses | A pause or gap that is discernible but less than a tenth of a second |
| [overlap] | Square brackets       | Mark the onset and end of overlapping talk                           |
| //        | Double obliques       | In older transcripts mark the onset of overlapping talk              |

Aspects of speech delivery

|                  |                        |  |
|------------------|------------------------|--|
| .                | Period                 | Closing, usually falling intonation  |
| ,                | Comma                  | Continuing, slightly upward intonation   |
| ?                | Question mark          | Rising intonation  |
| ¿                | Inverted question mark | Rising intonation weaker than that indicated by a question mark                    |
| <u>Underline</u> | Underlining            | Talk that is emphasized by the speaker   |
| Rea::lly         | Colon(s)               | Elongation or stretch of the prior sound – the more colons, the longer the stretch |

|                     |                                      |   |
|---------------------|--------------------------------------|---|
| xii                 | Data and transcription               |   |
| ⏟:                  | Underline preceding colon            | When letters preceding colons are underlined, the pitch rises on the letter and the overall contour is ‘up-to-down’ |
| ⏟:                  | Underlined colon                     | Rising pitch on the colon in an overall ‘down-to-up’ contour  |
| !                   | Exclamation mark                     | Animated tone   |
| -                   | Hyphen/dash                          | A sharp cut-off of the just-prior word or sound   |
| ↑                   | Upward arrow                         | Precedes a marked rise in pitch   |
| ↓                   | Downward arrow                       | Precedes a marked fall in pitch   |
| thē                 | Macron above a vowel                 | Indicates a long vowel pronunciation (e.g. ‘thee’)  |
| <                   | ‘Less than’ sign                     | Talk that is ‘jump-started’   |
| >faster<            | ‘Greater than’ and ‘less than’ signs | Enclose speeded up or compressed talk   |
| <slower>            | ‘Less than’ and ‘greater than’ signs | Enclose slower or elongated talk  |
| LOUD                | Upper case                           | Talk that is noticeably louder than that surrounding it   |
| °quiet°             | Degree signs                         | Enclose talk that is noticeably quieter than that surrounding it  |
| huh/hah/heh/hih/hoh |                                      | Various types of laughter token   |
| (h)                 | ‘h’ in parentheses                   | Audible aspirations within speech (e.g., laughter particles)  |
| .hhh                | A dot before an h or series of h’s   | An in-breath (number of h’s indicates length)   |
| hhh                 | An h or series of h’s                | An out-breath / breathiness (number of h’s indicates length)  |
| #                   | Hash                                 | Creaky voice  |
| \$ or £             | Dollar or pound sign                 | Smile voice   |
| *                   | Asterisk                             | Squeaky vocal delivery  |

|            |  |  |
|------------|--|--|
| ( )        | Empty single parentheses                         | Non-transcribable segment of talk              |
| (talk)     | Word(s) in single parentheses                    | Transcriber’s possible hearing                 |
| (it)/(at)  | A slash separating word(s) in single parentheses | Two alternative transcriber hearings           |
| ((laughs)) | Word(s) in double parentheses                    | Transcriber comments or description of a sound |

**Other symbols**

|   |       |   |
|---|-------|---|
| → | Arrow | Placed in the margin of a transcript to point to parts of data the author wishes to draw to the attention of the reader |
|---|-------|---|