

Japan and the Global Automotive Industry

The Japanese automotive industry enjoyed spectacular success in the 1980s. This was largely due to the so-called "lean production system" – the combination of an efficient production system, an effective supplier system, and a product development system. In the 1990s the industry fell on hard times because of the Japanese asset price bubble and extreme currency appreciation. In this book, eminent industry specialist Koichi Shimokawa draws on his thirty years of research and fieldwork with Japanese and US firms to show how the Japanese automotive industry has managed to recover from this difficult period. He shows how firms like Toyota were able to transfer Japanese systems to overseas plants and how they have changed in order to compete in increasingly globalized markets. In addition, the book addresses the two major challenges to the current industry model: the rise of China and the environmental and energy supply situation.

KOICHI SHIMOKAWA is Professor in the Faculty of Business Administration at Tokaigakuen University and Emeritus Professor at Hosei University, Japan. He is one of the world's leading researchers on the automotive industry and is a leading member of the International Motor Vehicle Program. He is the author of several books on Japanese business and the automotive industry, including *The Japanese Automobile Industry* (London: Athron Press, 1994).



Japan and the Global Automotive Industry

KOICHI SHIMOKAWA





CAMBRIDGEUNIVERSITY PRESS

University Printing House, Cambridge CB2 8BS, United Kingdom

One Liberty Plaza, 20th Floor, New York, NY 10006, USA

477 Williamstown Road, Port Melbourne, VIC 3207, Australia

314-321, 3rd Floor, Plot 3, Splendor Forum, Jasola District Centre, New Delhi - 110025, India

79 Anson Road, #06-04/06, Singapore 079906

Cambridge University Press is part of the University of Cambridge.

It furthers the University's mission by disseminating knowledge in the pursuit of education, learning and research at the highest international levels of excellence.

www.cambridge.org

Information on this title: www.cambridge.org/9780521866873

© Koichi Shimokawa 2010

This publication is in copyright. Subject to statutory exception and to the provisions of relevant collective licensing agreements, no reproduction of any part may take place without the written permission of Cambridge University Press.

First published 2010 Reprinted 2011 First paperback edition 2012

A catalogue record for this publication is available from the British Library

ISBN 978-0-521-86687-3 Hardback ISBN 978-1-107-41268-2 Paperback

Cambridge University Press has no responsibility for the persistence or accuracy of URLs for external or third-party internet websites referred to in this publication, and does not guarantee that any content on such websites is, or will remain, accurate or appropriate.



Contents

Lı	st of figures	page vii
Li	st of tables	X
Pr	eface	xiii
Int	croduction	1
1	Comparing productivity of the Japanese and US automobile industries	8
2	The internationalization of the Japanese automotive industry and local production overseas	57
3	The recovery of European and US auto makers, and relocating and changing lean production	83
4	Early 1990s – the Japanese automotive industry loses international competitiveness, and the development of restructuring strategies	92
5	The restructuring of the global automotive and auto-parts industries	135
6	The restructuring of the world's auto-parts industry and the transfiguration of the <i>keiretsu</i> parts transaction	167
7	Global M&A and the future of the global auto industry – the light and dark sides of merger and re-alignment	203
8	The Asian and ASEAN automotive industries in the	230

V



vi		Contents
9	China's automotive industry in the global era, Japanese auto makers, and their China strategies	260
10	Conclusion – the global automotive industry's perspective on the twenty-first century and tasks for the Japanese	<u>;</u>
	automotive industry	294
Epil	ogue	314
Inde	ex	317



Figures

1.1	Comparison of two companies each for Japan and	
	US for value added	page 13
1.2	Labor equipment rate (trend for two companies each	
	for US and Japan)	19
1.3	Trends for the two companies each of the US and Japan	
	for production equipment and tangible fixed	
	assets	22
1.4	Comparison of two companies each in the US and	
	Japan for trends in per head wages	23
1.5	Trends in production volume and labor productivity	
	of the Japanese automobile industry; amount of labor	
	input manpower distribution	27
1.6a	Changing standards in productivity, labor input quantity,	,
	and process-wise required labor hours of the Japanese	
	automobile industry (1975–1978)	28
1.6b	Changes in productivity, labor input quantity, distribution	n
	of labor, and labor productivity in the Japanese automobi	le
	industry (1975–1978)	29
1.7	Progress rate of process-wise productivity of small	
	passenger car factory (yearly rate)	30
1.8	Ratio of investment occupied by short-term equipment	
	investment (die, tools)	38
1.9	Ratio of long-term investment as per sales (equipment	
	investment other than die, tools)	38
4.1	Number of base models and variations of domestically	
	produced vehicles	101
4.2	Number of named cars by country	101
4.3	Simultaneous engineering	107
4.4	Nissan revival plan – cost-reduction effect: ¥1 trillion	117
4.5	NPR recap: consolidated profits	118
	Factors affecting 2001 ordinary profits	118

vii



viii List of figures

4.7	NPR recap: consolidated real interest-loaded liabilities	
	of automotive operations	119
4.8	NPR recap: work factor improvement	119
4.9	Consolidated sales and consolidated net profits for Honda	125
4.10	Honda's TQM development	127
4.11	Integrated development and production at Honda	129
5.1	Industry structure – global overcapacity	139
5.2	Implications of the DaimlerChrysler merger	140
5.3	Passenger car volume vs. average price	141
5.4	Mercedes-Benz 1997 light vehicle unit sales by region	141
5.5	Chrysler 1997 light vehicle unit sales by region	142
5.6	DaimlerChrysler 1997 pro forma light vehicle unit sales	
	by region	142
5.7	Global production ranking, 1997	143
5.8	Consolidated cash-flow ranking, 1997	143
5.9	Number of vehicles produced per platform (North America,	
	1997)	146
6.1	3D classification of parts and suppliers	174
6.2	Basic concept of Renault's supplier map	184
6.3	Toyota global purchasing (1)	192
6.4	Toyota global purchasing (2)	193
7.1	Promotion cost per car by monthly trend in the last	
	four years	212
7.2	Comparison between the US Big Three and Toyota in	
	competition over quality and cost (1997-2003)	223
8.1	Automobile market in five ASEAN countries	233
8.2	Shifts of the automobile manufacturing units of ASEAN	
	and industrial development	237
8.3	Complement of AICO arrangements	239
8.4	Outline of Toyota's components complementation plan	
	1990	243
8.5	Outline of Mitsubishi component complementation in	
	ASEAN	243
8.6	Shifts in automobile sales units in four ASEAN countries	247
8.7	Comparison of monthly vehicle sales units with the	
	previous year after January 1997	247
8.8	Prospects of regional mutual complements/divisions of	
	work toward AFTA 2003	249
8.9	Transition of the automobile market in Thailand	253



List c	of figures	ix
8.10	Export performance of Thai Toyota	254
9.1	Schedule for decreasing tariffs for China's automobiles	
	and their parts	272
9.2	Expansion of the leading foreign-affiliated automobile	
	makers in China	277
10.1	Share of engine technologies in new light vehicles, 2000–2030	310
10.2	The hypercar	310



Tables

1.1	Productivity-related indices for two US and two Japanese	
		ige 14
1.2	Trends for the two companies each of US and Japan for	
	production equipment, tangible fixed assets	21
1.3	Trends in average monthly wages of eleven automobile	
	makers in the US and Japan	24
1.4	Trends in wages of UAW standard union members	25
1.5	Trends in US-Japan labor and capital distribution rate	25
1.6	Japan-US comparison of wage labor productivity	26
1.7	Labor time required per vehicle as per direct and indirect	
	departments	31
1.8	Labor time required per vehicle as per small car	
	automobile and department (direct departments)	32
1.9	Labor time required per vehicle as per model and	
	production process (direct departments)	33
1.10	Labor time required per small vehicle as per process	
	(indirect departments)	35
1.11	Input, output, productivity ratio, related to transportation	1
	equipment (1967 = 100.0)	36
1.12	Calculation of US and Japanese labor costs for a	
	subcompact vehicle	42
1.13	Estimated per-vehicle employee costs for Ford and Toyo	
	Kogyo in 1979	43
1.14a	Quality comparison of US automobiles versus certain	
	imports	45
1.14b	Ratings of body and mechanical repair	46
1.14c	Customer loyalty – percentage who would buy same	
	model again	47
1.15	Seven factors affecting productivity – comparison of	
	technology, management, and organization	48
4.1	Restructuring of five Japanese auto makers (1993–1996)	96

X



> List of tables xi 4.2 Factors for increase and decrease in profits for Japanese auto makers in fiscal year 1993 98 4.3 Major business indicators of Honda 126 5.1 Component procurement strategies (Big Three) 147 5.2 Worldwide sales ranking of automobile component manufacturers, 1995–1997 156 5.3 M&A of the automobile component industry, 1995–1997 158 6.1 Classification of parts and suppliers 172 6.2 The contents of related special functions in the main 173 category for parts 6.3 GM, Ford, Daimler-Chrysler's strategies for suppliers 178 6.4 Two strategic alternatives 183 6.5 Business climate of the main parts of production in-house/ outsourcing of European auto makers 186 6.6 Parts-procurement policies among European auto makers 189 6.7 Names of plants and countries of supplier parks in Eastern 191 Europe 7.1 Ranking of ability of ten leading auto makers (2001) 222 7.2 Sales of the best ten auto-parts makers in the world 226 8.1 Automobile market in thirteen Asian countries 232 8.2 Comparison of BBC and AICO plans 240 8.3 Summary of parts production capability of each country (1990-1996)245 8.4 Summary of intensive production prospects 246 8.5 Trends of Japanese automobile manufacturers after the currency crisis 248 8.6 A list of export destinations of Thai Toyota 255 8.7 Thai Toyota – outline of IMV project 255 8.8 Thai Toyota – contents of IMV project 256 8.9 Thai Toyota – self-support project (a part of IMV project) 256 9.1 China's leading groups of companies around 1993 – the main data of the automotive industry and the data after that 267 9.2 Automotive-related parts of investment incentive 271 9.3 Production models and number of the leading foreignaffiliated automobile makers 278 9.4 List of auto parts which are mainly supported 289 9.5 Demand forecast for China's automotive market in 2015 (10,000)291



XII	List of t	ables
10.1	Projected growth of new driveline technologies (thousand	
	new vehicles per year)	305
10.2	A comparison of the average fuel consumption for cars	
	made by makers in the US	311



Preface

This book describes the turbulent thirty-year history of the auto industry, while illustrating its important phases from a cross-sectional and a bird's-eye view. The auto industry has globalized rapidly in the past three decades, but now we have reached a time of world financial crisis. General Motors (GM) reigned as the world's top producer in the auto industry for seventy years, yet now has gone through bankruptcy restructuring. Nobody expected such a dramatic change. However, thirty years ago, nobody could have guessed that this would be a global industry and would be significantly linked with the fate of our new civilization at the beginning of the twenty-first century. A quarter of a century ago, in other words before the end of the 1970s, the automotive industry was only a local or regional industry which was independently established, although it was already an industry that represented regions and nations, particularly in the advanced countries. Certainly, no one expected that this industry would develop in Asian countries to such an extent that South Korea, China, and India would become countries which annually produce 3.3 million, 10 million, and 3 million cars respectively. Of course, even during this period, there were multinational companies in the industry, such as the US's Big Three, which produced cars in the US and Europe. But there was almost no business affiliation between these two areas.

However, automotive production, especially in Asia, is increasing significantly. It is only a matter of time until the production performance of China exceeds Japan's domestic production. The current situation in Japan shows that, in comparison with domestic production, the volume of overseas automotive production is increasing every year. In North America, the biggest foreign market, the annual production volume of cars has reached nearly 4 million, twice as much as Japan's export volume. Today, the automotive industry cannot exist without practicing global corporate behavior and strategies. This means that the operation of the industry should be available at any place of demand

xiii



xiv Preface

in the world, and this includes the construction of global product development, parts procurement, and production systems. At the same time, we should not forget that as the globalization of the automotive industry progresses, the industry has to face up to the issues of the civilized world, that is, to morph into an industry which takes responsibility in such areas as energy, resource, and environmental issues, which are becoming more and more serious.

The automotive industry in the twentieth century started with carmanufacturing craftsmen in Europe, before developing along the paradigm of mass production and mass sales, of which the Ford System and GM's Sloanism are representative. It was believed that if the carownership ratio increased along with the cost reductions created by mass production, and as long as a replacement demand was created by the diversification of products and model changes, then society would be enriched. However, there was a trap hidden in the paradigm of mass production, and this gradually became clear as we came closer to the end of the twentieth century. This became particularly apparent when the sense of value that mass production and mass consumption would bring to people's lives collapsed. In other words, the automobile industry has been caught up in the problems of energy, resources, and traffic, and now it has to face up to social requirements for building energysaving cars, clean-energy cars that do not rely only on fossil fuel, cars which recycle resources, fail-safe cars, and a traffic system that can dramatically reduce traffic accidents. The fact is that the automotive industry faces these serious problems along with the impact of the globalization of the industry; these relations are neither too close nor too remote from each other, and the challenge of solving these problems has just begun.

When we consider the globalization of the automotive industry in the light of these challenges, we can see that a great change is needed in the automotive makers' business processes: development, production, procurement, and sales. This upheaval is equivalent to the introduction of mass production and mass volume production which was the basic paradigm for the twentieth century's automotive industry as it developed mass production, mass sales, and mass consumption. This led to the emergence of a lean production system which could perform flexibly with changes in demand and which operated through all the processes of development, production, procurement, and sales. MIT's International Motor Vehicle Program (IMVP) in the US, which I have



Preface xv

been involved with for twenty years, made the paradigm of the lean production system known to the world, and it is believed that this paradigm started in the Japanese automotive industry in the 1980s. Today, it is universally recognized that auto makers everywhere are racing to adopt this business system.

The aims of this book are to show how the world's automotive industries went global over the past thirty years and how the change-over to this important paradigm was made. These questions will be examined based on data from field surveys conducted over the years and on the knowledge I have gathered from my involvement with two big international projects: MIT and Groupe d'Etudes et de Recherches Permanent sur l'Industrie et les Salariés de l'Automobile (GERPISA). Chapter 1 of this book discusses how a reversal occurred in the competitiveness of the Japanese and US automotive industries, of which a key factor was the oil crisis in 1979, and how the international comparison of productivity and Japan's comparative advantage were made possible.

Chapter 2 covers the internationalization of Japan's automotive industry, which gained momentum from the mid 1980s, and the situation of local production overseas, which symbolizes internationalization. This part also shows how the lean production system or the Japan-style production system, which developed in Japan, was transferred to local plants and how they in turn adapted it to suit the local situation. This part also examines how this move made an impact on the US's Big Three, especially on the systems of their plants.

Chapter 3 offers a multidirectional analysis into the reality of global competition in the 1990s, and this is a significant chapter, as it looks toward the future. This chapter covers the revival and reinstatement of Europe and the US's automotive industries in the 1990s, as well as the IT revolution and the realities and problems of global strategies which made the revival of the automotive industries possible. Furthermore, this chapter summarizes the deterioration of the international competitiveness of Japan's automotive industry and its restructuring. These happened because of the appreciation of the yen and the collapse of the bubble economy in the first half of the 1990s, something the Japanese automotive industry had not experienced before. This part also shows what Japanese auto makers learned from this bitter experience and how they went global. Chapters 4 and 5 cover the global reconstruction of the automotive industry, and the relocation of the



xvi Preface

auto-parts industry. These chapters analyze how the *keiretsu* auto-parts transaction, which was one of the strong points of Japanese manufacturing, changed.

Chapters 6 and 7 examine auto-related business in Asia, which has drawn particular attention in recent years. The examination starts with ASEAN, where Japan has a strong presence, and then it looks into the prospects for China's automotive industry (where the influence of Japan's automotive industry is becoming apparent, especially in recent years), and the strategies adopted by Japan's auto makers against China.

Based on this discussion, in Chapter 8 special consideration is given to the future prospects for and tasks of Japan's automotive industry. A historical summary and a retrospective of the automotive industry in the world are attempted, while acknowledging the important changes that are taking place.

The last quarter of the twentieth century was an era in which the world automotive industry experienced a period of dynamic and dramatic change before it went global. Change occurred in various areas, including the engineering of cars, production systems, development systems, supplier systems, sales/distribution systems, the social system around cars, and the business system which utilizes this social system. A number of field surveys, including factory studies and interviews, in addition to both domestic and international documents, were needed for organizing the history of the ever-changing auto industry before it was globalized. I had no opportunity to visit the US until April 1977, just after I published my book The Business History of the U.S. Automobile Industry (Toyo Keizai Shinpo-Sha, 1977). This opportunity was realized through support from the senior and junior members of Hosei University. During the stay, I studied under Professor A.D. Chandler, the leading authority on US business history, at the Harvard Business School, and with Professor W. J. Abernathy I began fact-finding surveys about friction in the Japan-US auto industry as well as international competition. Sadly, Professor Abernathy passed away in 1983 and I lost an important colleague. However, based on the awareness I shared with the late Professor Abernathy, I joined the IMVP at MIT, and at the same time I conducted field surveys by visiting auto makers in the US, Europe, and Japan.

Conducting such field surveys, I received understanding and cooperation from almost all of the auto makers inside and outside of Japan



Preface xvii

as well as from their suppliers, and I could share knowledge and awareness with them. Since the 1990s, as a member at the GERPISA convention, I have had close communications with researchers of the European auto industry through research presentations and field surveys.

My thirty-year field surveys and the research outcomes of two international automobile research projects are reflected in this book. For this, I would like to express my thanks to GM, Ford, DaimlerChrysler AG, VW, BMW, Renault, PSA, Fiat, Hyundai, Kia, Toyota, Nissan, Honda, and other Japanese auto makers, and suppliers including Delphi, Visteon, Bosch, Denso, NHK Spring, and Akebono Brake Industry. All of these companies kindly helped me in door-to-door surveys and factory studies. I would also like to express my thanks to Professors D. Roos, J. P. McDuffie, and M. Freyssenet, who were in charge of the two international projects, and the other researchers who were the main members of the projects.

Here, I would like to emphasize the fact that without instruction and help from the Japanese government, industrial circle, and my research partners, I could not have completed this book. I was able to continue my research and along with many other young researchers I shared in the bounty of a Grant-in-Aid for Scientific Research and International Academic Research from the Grant-in-Aid for Scientific Research of the Ministry of Education and Science. I would like to express my thanks to the Japan Society for the Promotion of Science.

Professor Takahiro Fujimoto of the Graduate School of Economics, Faculty of Economics, University of Tokyo was my research partner for more than thirty years and he supported my research surveys and provided me with much shrewd knowledge. My gratitude to him is beyond all description. I worked with him on the two projects and the field surveys which were conducted both inside and outside of the country, and he stimulated me greatly. He has become a world-class Japanese researcher, and I wish him continuing outstanding success. I would also like to thank the young researchers of the Fujimoto Office for their support.

My co-researchers supported me in the two projects under the grants for scientific research, and I have received valuable teaching in particular from Professor Akira Takeishi of Kyoto University, Professor Kentaro Nobeoka of Hitotsubashi University, Kiyohiko Nishimura, a former Professor of Tokyo University and Deputy



xviii Preface

Governor of the Bank of Japan, Professor Hiromi Shioji of Kyoto University, and Associate Professor Masataka Morita of Meijigakuin University.

I wish to thank the research members and other members of the industrial circle who are involved with my research groups, especially the "Study group of the future of the production system" and the "Japan study group on car distribution." I also thank the members of The Japan Association for the Research on Automotive Affairs, where I have acted as chairman for a long time, and also Ryuji Fukuda and Tetsuo Kubo, who have supported the head office of The Japan Association for the Research on Automotive Affairs.

Many senior members and associates of the academic meetings I have been involved with have been very supportive. Tadashi Mito, a senior member of the study group of my late teacher Katsuzo Baba, taught me a kind of ethos in academic research. I would also like to express my thanks to emeritus Professor Minoru Harada of Kyushu University, emeritus Professor Yasuo Okamoto, graduate school Professor Ikujiro Nonaka of Hitotsubashi University, graduate school Professor Takayuki Itami of Hitotsubashi University, the four previous presidents of Japanese Business History Society, Professor Keiichiro Nakagawa, Professor Hidemasa Morikawa, Professor Hiroaki Yamazaki, Professor Mataro Miyamoto. And I am very thankful to Professor Kazuo Wada of Tokyo University, emeritus Professor Moriaki Tsuchiya, Professor Yotaro Yoshino of the Harvard Business School, and graduate school Professor Hirotaka Takeuchi of Hitotsubashi University.

I would like to thank the Japan Automobile Manufacturers Association, Inc., the Japan Auto Parts Industries Association, the Japan Automobile Dealers Association, former Chancellor Tadao Kiyonari of Hosei University, everyone in the Faculty of Business Administration of Hosei University, and everyone in the Innovation Management Research Center. I would like to express my thanks to Chancellor Tadao Murase of Tokaigakuen University and everyone in the Faculty of Business Administration and the Secretariat of the same university. I hope for the further prosperity of this university, which carries the theory and academic culture of human coexistence based on the Jodo shu of Buddhism.

Also, I would like to thank Dr. Hajimu Ikeda of Union Press for his negotiations with Cambridge University Press, and Dr. Hiroshi Ikeda,



Preface xix

Ms. Kako Richards, and Professor Ian Richards, who were engaged in the production of the English manuscript of this book.

Finally, I would like to thank my family, especially my wife, Michiko, Masatoshi Hirabayashi (my son-in-law), Momoko (my daughter), and Hanako (my grand-daughter), who have been supporting my research and field surveys for a long time. Without their encouragement and support, especially since my illness three years ago, I could not have completed this book.

Koichi Shimokawa