

Cambridge University Press

978-0-521-86410-7 - Outsourcing: Design, Process, and Performance

Michael J. Mol

Copyright Information

[More information](#)

# Outsourcing

## Design, Process, and Performance

MICHAEL J. MOL



**CAMBRIDGE**  
UNIVERSITY PRESS

Cambridge University Press

978-0-521-86410-7 - Outsourcing: Design, Process, and Performance

Michael J. Mol

Copyright Information

[More information](#)

---

CAMBRIDGE UNIVERSITY PRESS

Cambridge, New York, Melbourne, Madrid, Cape Town, Singapore, São Paulo

Cambridge University Press

The Edinburgh Building, Cambridge CB2 8RU, UK

Published in the United States of America by Cambridge University Press, New York

[www.cambridge.org](http://www.cambridge.org)

Information on this title: [www.cambridge.org/9780521682787](http://www.cambridge.org/9780521682787)

© Michael J. Mol 2007

This publication is in copyright. Subject to statutory exception and to the provisions of relevant collective licensing agreements, no reproduction of any part may take place without the written permission of Cambridge University Press.

First published 2007

Printed in the United Kingdom at the University Press, Cambridge

*A catalogue record for this publication is available from the British Library*

ISBN 978-0-521-86410-7 hardback

ISBN 978-0-521-68278-7 paperback

Cambridge University Press has no responsibility for the persistence or accuracy of URLs for external or third-party Internet websites referred to in this book, and does not guarantee that any content on such websites is, or will remain, accurate or appropriate.