

Cambridge University Press

978-0-521-00370-4 - Shame Management Through Reintegration

Eliza Ahmed, Nathan Harris, John Braithwaite and Valerie Braithwaite
Frontmatter

[More information](#)

Shame Management Through Reintegration

This ground-breaking book is a follow-on to John Braithwaite's best-selling and influential *Crime, Shame and Reintegration*. Shame management is becoming a central concept, in theoretical and practical terms, across a range of fields. This book makes a major contribution to the advancement of shame in a theoretical sense, and through its detailed analysis of shame management in cases of drink-driving and school bullying, it increases our understanding of reintegrative shaming in a practical sense. Criminologists have been waiting for this book, but for psychology, sociology and other areas as well, this accessible book serves as an introduction to the concepts of shame, guilt and embarrassment. It has two major theoretical outcomes: it develops an ethical-identity conception of shame, and second, a theory of reintegrative shame management which will make it a central and lasting work. Written by the key exponents of restorative justice, the book is an important re-statement of the theory and practice of shaming. It will develop important and often controversial debates about punishment, shaming and restorative justice to a new level.

ELIZA AHMED is a postdoctoral fellow in the Research School of Social Sciences at the Australian National University.

NATHAN HARRIS is a postdoctoral fellow in the Faculty of Law at the Katholieke Universiteit Leuven.

JOHN BRAITHWAITE is a Professor in the Research School of Social Sciences at the Australian National University.

VALERIE BRAITHWAITE is a senior fellow in the Research School of Social Sciences at the Australian National University (ANU). She is also the director of the ANU's Centre for Tax System Integrity.

Cambridge University Press

978-0-521-00370-4 - Shame Management Through Reintegration

Eliaza Ahmed, Nathan Harris, John Braithwaite and Valerie Braithwaite
Frontmatter

[More information](#)

Cambridge Studies in Criminology

Edited by

Alfred Blumstein, *H. John Heinz School of Public Policy and Management,
Carnegie Mellon University*

and David Farrington, *Institute of Criminology, University of Cambridge*

The Cambridge Studies in Criminology series aims to publish the highest quality research on criminology and criminal justice topics. Typical volumes report major quantitative, qualitative, and ethnographic research, or make a substantial theoretical contribution. There is a particular emphasis on research monographs, but edited collections may also be published if they make an unusually distinctive offering to the literature. All relevant areas of criminology and criminal justice are included, for example, the causes of offending, juvenile justice, the development of offenders, measurement and analysis of crime, victimization research, policing, crime prevention, sentencing, imprisonment, probation, and parole. The series is global in outlook, with an emphasis on work that is comparative or holds significant implications for theory or policy.

Other Books in the Series:

Life in the Gang: Family, Friends, and Violence, by Scott H. Decker and Barrick Van Winkle
Delinquency and Crime: Current Theories, edited by J. David Hawkins

Recriminalizing Delinquency: Violent Juvenile Crime and Juvenile Justice Reform, by Simon I. Singer

Mean Streets: Youth Crime and Homelessness, by John Hagan and Bill McCarthy

The Framework of Judicial Sentencing: A Study in Legal Decision Making, by Austin Lovegrove

The Criminal Recidivism Process, by Edward Zamble and Vernon L. Quinsey

Violence and Childhood in the Inner City, by Joan McCord

Judicial Policy Making and the Modern State: How the Courts Reformed America's Prisons, by Malcolm M. Feeley and Edward L. Rubin

Schools and Delinquency, by Denise C. Gottfredson

The Crime Drop in America, edited by Alfred Blumstein and Joel Wallman

Delinquent-Prone Communities, by Don Weatherburn and Bronwyn Lind

White-Collar Crime and Criminal Careers, by David Weisburd and Elin Waring, with Ellen F. Chayet

Sex Differences in Antisocial Behavior: Conduct Disorder, Delinquency, and Violence in the Dunedin Longitudinal Study, by Terrie Moffitt, Avshalom Caspi, Michael Rutter, and Phil A. Silva

Delinquent Networks: Youth Co-Offending in Stockholm, by Jerzy Sarnecki

Criminality and Violence among the Mentally Disordered, by Sheilagh Hodgins and Carl-Gunnar Janson

Companions in Crime: The Social Aspects of Criminal Conduct, by Mark Warr

Corporate Crime, Law, and Social Control, by Sally S. Simpson

Cambridge University Press

978-0-521-00370-4 - Shame Management Through Reintegration

Eliza Ahmed, Nathan Harris, John Braithwaite and Valerie Braithwaite
Frontmatter

[More information](#)

Shame Management Through Reintegration

Eliza Ahmed

Australian National University

Nathan Harris

Katholieke Universiteit Leuven

John Braithwaite

Australian National University

Valerie Braithwaite

Australian National University



CAMBRIDGE
UNIVERSITY PRESS

Cambridge University Press

978-0-521-00370-4 - Shame Management Through Reintegration

Eliza Ahmed, Nathan Harris, John Braithwaite and Valerie Braithwaite
Frontmatter

[More information](#)

PUBLISHED BY THE PRESS SYNDICATE OF THE UNIVERSITY OF CAMBRIDGE
The Pitt Building, Trumpington Street, Cambridge, United Kingdom

CAMBRIDGE UNIVERSITY PRESS
The Edinburgh Building, Cambridge CB2 2RU, UK
40 West 20th Street, New York, NY 10011-4211, USA
10 Stamford Road, Oakleigh, VIC 3166, Australia
Ruiz de Alarcón 13, 28014 Madrid, Spain
Dock House, The Waterfront, Cape Town 8001, South Africa

<http://www.cambridge.org>

© Eliza Ahmed, Nathan Harris, John Braithwaite and Valerie Braithwaite 2001

This book is in copyright. Subject to statutory exception
and to the provisions of relevant collective licensing agreements,
no reproduction of any part may take place without
the written permission of Cambridge University Press.

First published 2001

Printed in China by Everbest Printing Co.

Typeface Baskerville MT 10.7/13 pt. *System* QuarkXPress® [PH]

A catalogue record for this book is available from the British Library

ISBN 0521 80791 3 hardback

ISBN 052100370 9 paperback

Cambridge University Press

978-0-521-00370-4 - Shame Management Through Reintegration

Eliaza Ahmed, Nathan Harris, John Braithwaite and Valerie Braithwaite

Frontmatter

[More information](#)

Contents

<i>List of tables and figures</i>	<i>ix</i>
<i>Preface</i>	<i>xiii</i>
Part I Shame, shame management and regulation	
<i>John Braithwaite and Valerie Braithwaite</i>	
1 Shame and shame management	3
2 The normative theory of shame	19
3 Revising the theory of reintegrative shaming	39
4 Just and loving gaze	58
Part II Shaming and shame: regulating drink-driving	
<i>Nathan Harris</i>	
5 Shaming and shame	73
6 Three conceptual approaches to the emotion of shame	78
7 The reintegrative shaming experiments	94
8 Testing the dimensionality of shame	106
9 Testing the dimensionality of shaming	131
10 The relationship between shame and shaming	157
11 An ethical-identity conception of shame–guilt	177
12 Ethical identity, shame management and criminal justice	192
Part III Shame management: regulating bullying	
<i>Eliza Ahmed</i>	
13 The bullying problem	211
14 The concept of shame management	229
15 The integrated model of shame management and bullying	253

Cambridge University Press

978-0-521-00370-4 - Shame Management Through Reintegration

Eliaza Ahmed, Nathan Harris, John Braithwaite and Valerie Braithwaite

Frontmatter

[More information](#)

viii CONTENTS

16 Explaining bullying 279

17 Patterns of shame: bully, victim, bully/victim and non-bully/
non-victim 301

Part IV Conclusion

Valerie Braithwaite and John Braithwaite

18 Creating institutional spaces for shame management 315

References 331

Index 365

Tables and figures

Tables

1.1	Summary Conclusions of Part III	13
6.1	Different Conceptions of Shame	91
7.1	Sample and Participants Loss in the Drink-Driving Experiment	98
7.2	Agreement and Product-Moment Correlations between Observers	100
8.1	Attributes Associated with Shame and Shame-related Emotions, and Questions Developed to Measure Them	112
8.2	The Observational Shame Items	115
8.3	Rotated Pattern Matrix of Shame-related Items for Court (Conference) Cases	116
8.4	Items Comprising the Shame–Guilt, Embarrassment–Exposure and Unresolved Shame Scales	119
8.6	Product-moment Correlations between Observation and Self-reported Data on Shame-related Emotions for Court (Conference) Cases	121
App 8a:	Means (standard deviations) of RISE Observational Shame Items	129
App 8a:	Means (standard deviations) of RISE Interview Shaming Items across Contexts	129
9.1	Four Facets of Reintegration and Stigmatization	135
9.2	The Interview Items Across Contexts	143
9.3	Product-moment Correlations between Reintegration, Stigmatization and Shaming for Court (Conference) Cases	147
9.4	Product-moment Correlations between Self-report and Observational Measures of Shaming for Court (Conference) Cases	149
9.5	Means and standard deviation for the Self-report and Observational Scales for Court and Conference Cases	151
App 9a:	Rotated Factor Matrix of the Court Cases (Conference Cases) RISE Interview Data	156
10.1	Product-moment Correlations among the Shame and Shaming Variables for Court and Conference Cases	166

Cambridge University Press

978-0-521-00370-4 - Shame Management Through Reintegration

Eliaza Ahmed, Nathan Harris, John Braithwaite and Valerie Braithwaite

Frontmatter

[More information](#)**x TABLES AND FIGURES**

10.2	Beta Weights and R^2 for the Hierarchical Regression Analysis Predicting Shame–Guilt	167
10.3	Beta Weights and R^2 for the Hierarchical Regression Analysis Predicting Embarrassment–Exposure	170
10.4	Beta Weights and R^2 for the Hierarchical Regression Analysis Predicting Unresolved Shame	171
11.1	Summary of Outcomes for Hypotheses Tested	178
12.1	Predicting Recidivism from Shame–Guilt and Unresolved Shame	206
13.1	Summary of Studies Linking Family Variables to Bullying	218
13.2	Summary of Studies Linking Child Characteristics to Bullying	224
14.1	Bullying Scenarios Used in the MOSS–SASD Scales	242
14.2	MOSS–SASD Scale Items, Their Theoretical Concepts and Theoretical Relevances	243
14.3	Intercorrelations Among the MOSS–SASD Scales	247
14.4	Rotated (Varimax) Factor Loadings for the MOSS–SASD Scales After Principal Component Analysis	248
14.5	Product-moment Correlations between the MOSS–SASD Scales (Imaginary Situations) and the MOSS–SASD Question Items (Real Situation) for Children Who Had Experienced Bullying Another	249
14.6	Product-moment Correlations between MOSS–SASD Scales, Tangney’s Shame-, Guilt-proneness and Externalization, and Rigby’s Empathy Scale	251
15.1	Summary of the Measures for Family Variables	265
15.2	Summary of the Measures for School Variables	268
15.3	Summary of the Measures for Personality Variables	274
15.4	Summary of the Measures for Outcome Variables	276
16.1	Partial Correlation Coefficients of the Family, School and Personality variables with Shame Management Controlling for Child’s Sex and Age	281
16.2	Partial Correlation Coefficients of the family, School and Personality and Shame Management Variables with Two Kinds of Bullying Measures Controlling for Child’s Sex and Age	282
16.3	Beta Coefficients and Adjusted R^2 for the Effects of All Variables in Predicting General Bullying in a Hierarchical Regression Analysis	284
16.4	Beta Coefficients and Adjusted R^2 for the Effects of All Variables in Predicting Self-initiated Bullying in a Hierarchical Regression Analysis	285
16.5	Chi-square Statistics and the Goodness of Fit Indices of the Mediation Model, Non-mediation Model and the Final Model for General Bullying	289

Cambridge University Press

978-0-521-00370-4 - Shame Management Through Reintegration

Eliaza Ahmed, Nathan Harris, John Braithwaite and Valerie Braithwaite

Frontmatter

[More information](#)TABLES AND FIGURES **xi**

16.6	Chi-square Statistics and the Goodness of Fit Indices of the Non-Mediational Model and the Final Model for Self-initiated Bullying	292
16.7	Summary of Outcomes for Hypotheses Tested	294
App	16a: Intercorrelations Among All Variables Included in the Integrated Model of Shame Management and Bullying	298
App	16b: Covariance Matrix and Correlation Matrix for the Explanatory Variables Used in Testing a Mediational Model for General Bullying	299
App	16c: Covariance Matrix and Correlation Matrix for the Explanatory Variables Used in Testing a Mediational Model for Self-initiated Bullying	300
17.1	Percentages of Children Involved in Bullying Problems During the Last Year	304
17.2	Mean Scores and SDs for the MOSS–SASD Scales for All Groups of Children with F Statistics from One-Way ANOVAs for the First Four Groups	306
17.3	Summary of the Results for Bullying Status, Shame Management and Theoretical Consequences	309

Figures

2.1	Toward an Integration of Restorative, Deterrent and Incapacitative Justice	37
3.1	How Labelling, Opportunity and Subcultural Theories are Integrated by the Theory of Reintegrative Shaming	40
3.2	The Interactive Effects of Force and Importance of Freedom	47
6.1	The Compass of Shame	90
9.1	Mean Improvement in Compliance for Nursing Homes	136
9.2	Confirmatory Factor Loadings	146
14.1	Schematic Representation of the Discharged Shame State	234
14.2	Schematic Representation of the Persistent Shame State	236
14.3	Schematic Representation of the By-passed Shame State	238
14.4	Schematic Representation of the Denied–By-passed Shame State	239
15.1	The Integrated Model of Shame Management and Bullying	254
15.2	Two-dimensional Model of Shaming and Reintegration	255
16.1	Final Model (General Bullying)	290
16.2	Final Model (Self-initiated Bullying)	293

Cambridge University Press

978-0-521-00370-4 - Shame Management Through Reintegration

Eliaza Ahmed, Nathan Harris, John Braithwaite and Valerie Braithwaite

Frontmatter

[More information](#)

Preface

All of us have worked on the implications of shame in relation to different kinds of wrongdoing over a number of years during which we have accumulated many debts. Foremost, we wish to express our appreciation for the special environment at the Australian National University which has enabled us to pursue a research agenda that has been richly informed by colleagues from different disciplinary perspectives, as well as by practitioners and policy makers. In particular, we wish to acknowledge the influence that Brent Fisse, Terry O'Connell, John McDonald, David Moore, Brenda Morrison, Yvonne Pittelkow, Ros Dalziell, Stephen Mugford, Tom Scheff, Suzanne Retzinger, Tom Tyler, Gary LaFree, Lawrence Sherman, Philip Pettit and Geoffrey Brennan have had on our thinking in recent years. We also thank the numerous other colleagues who have assisted us over the years with encouragement, intellectual exchange and administrative support. They come from many different parts of the university, but especially from the Centre for Restorative Justice of the Research School of Social Sciences and the Psychology Department. Thanks are also due to the Katholieke Universiteit Leuven where Nathan Harris received support for redrafting Part II.

Thanks to several perceptive readers of the manuscript who made unusually helpful comments and to Phillipa McGuinness of Cambridge University Press for her splendid editorial advice.

We owe special debts to those who made it possible for us to draw on empirical data to advance our thinking about shame and its management. We thank Heather Strang and Lawrence Sherman for access to the Reintegrative Shaming Experiment (RISE) data which they have worked so hard to collect and to all the people who have worked on this project, especially Jamie Burton and Geoffrey Barnes for help they provided in making Part II of this book possible. The empirical work presented in Part III of the book came about through the cooperation of the Australian Capital Territory (ACT) Schools Authority and the willing participation of 32 schools, their staff, students and parents. Our thanks to all Canberrans who shared their thoughts and experiences with us in the data collection phases of our research.

Cambridge University Press

978-0-521-00370-4 - Shame Management Through Reintegration

Eliza Ahmed, Nathan Harris, John Braithwaite and Valerie Braithwaite

Frontmatter

[More information](#)

xiv PREFACE

The data reported in this book were very costly to collect so we owe a debt to an unusually generous set of funders. First, we must thank the Criminology Research Council, which not only contributed to the research in both Parts II and III of the book, but also funded Moore and O'Connell's preliminary research in Wagga Wagga, which laid foundations for much in this work. Other major funders were the Federal Office of Road Safety, the National Drug Crime Prevention Fund, the Australian National University (ANU) Strategic Planning Fund, the US National Institute of Justice, the Smith Richardson Foundation, and the Australian Research Council. Thanks are also extended to Malcolm Mearns for his assistance with data collection and preparation in the research reported in Parts II and III.

This book comes in four Parts. Part I summarizes the findings of the whole book and suggests how those findings might lead to revision of the explanatory and normative theory of shame and wrongdoing. Part II is an empirical study of the structure of shame and shaming in the context of the criminal processing of adult drink drivers. Part III is a study of the relationship between shame and school bullying and of the shame management of bullies and victims of bullying. While the two empirical domains are very different, convergences in what they reveal about the nature of shame are remarkable, laying foundations for the theoretical reformulation in Part I. Part IV looks back at the limitations of the research and the implications for future work.

Eliza Ahmed, Nathan Harris, John Braithwaite and Valerie Braithwaite