

## Contents

<i>Preface</i>	<i>page vii</i>
<b>1 Democracy in Crisis</b>	<b>1</b>
Inequality, Exclusion, and the Chronic Crisis of Democracy	3
The Failure of Conventional Democracy Reform	13
Reclaiming Democracy’s Radicalism	22
Civic Power	27
A Road Map for Reconstructing Our Democracy	37
Of, For, and By the People	43
<b>PART I CIVIC POWER THROUGH ORGANIZING</b>	<b>45</b>
<b>2 Democracy and Inequality as a Function of the Balance of Power</b>	<b>47</b>
Organizations, Political Power, and Organizing	49
The Democratizing Force of Progressive Organizational Power	53
Inequality as a Problem of Organizational Power	60
Organizing Exclusionary Populism	68
Conclusion	79
<b>3 Organizing for Power</b>	<b>81</b>
The Promise and Peril of “Thin” Organizing	82
Toward Inclusive, Empowered Civic Capacity	90
Conclusion	107
<b>PART II CIVIC POWER THROUGH GOVERNANCE</b>	<b>111</b>
<b>4 From Governance to Power – Rethinking Democracy Reform</b>	<b>113</b>
Administrative Procedure and the Limits of Good Governance	116
The Limits of “Innovating Government”	120

	The Rise – and Limits – of the “Civic Tech” Movement	124
	Governance Reform as Power Shifting: An Alternative Tradition	134
	From Citizen as Consumer to Citizen as Agent	140
<b>5</b>	<b>Bureaucratizing Participation</b>	142
	Bureaucratizing Engagement: The Case of the CFPB	143
	Cultivating Internal Support for Participatory Governance	150
	Democratizing Government from Within	163
<b>6</b>	<b>Power-Oriented Policy Design</b>	169
	Participatory Policymaking: The Case of Participatory Budgeting	172
	Downstream Participation: Monitoring and Enforcement	183
	Institutionalized Representation	194
	Conclusion: Power, Participation, and Policy Design	200
	<b>PART III CONCLUSION</b>	203
<b>7</b>	<b>Democracy’s Future</b>	205
	Democratic Resistance and Reconstruction	205
	Recommendations: Building Civic Power	212
	<i>Bibliography</i>	224
	<i>Index</i>	261