

Managerial Economics

Managerial economics, meaning the application of economic methods in the managerial decision-making process, is a fundamental part of any business or management course. This textbook covers all the main aspects of managerial economics: the theory of the firm; demand theory and estimation; production and cost theory and estimation; market structure and pricing; game theory; investment analysis and government policy. It includes numerous and extensive case studies, as well as review questions and problem-solving sections at the end of each chapter. Nick Wilkinson adopts a user-friendly problem-solving approach which takes the reader in gradual steps from simple problems through increasingly difficult material to complex case studies, providing an understanding of how the relevant principles can be applied to real-life situations involving managerial decision-making. This book will be invaluable to business and economics students at both undergraduate and graduate levels who have a basic training in calculus and quantitative methods.

NICK WILKINSON is Associate Professor in Economics at Richmond, The American International University in London. He has taught business and economics in various international institutions in the UK and USA, as well as working in business management in both countries.



Managerial Economics

A Problem-Solving Approach

Nick Wilkinson





> CAMBRIDGE UNIVERSITY PRESS Cambridge, New York, Melbourne, Madrid, Cape Town, Singapore, São Paulo

CAMBRIDGE UNIVERSITY PRESS
The Edinburgh Building, Cambridge CB2 2RU, UK

Published in the United States of America by Cambridge University Press, New York

http://www.cambridge.org Information on this title: www.cambridge.org/9780521526258

© Nick Wilkinson 2005

This book is in copyright. Subject to statutory exception and to the provisions of relevant collective licensing agreements, no reproduction of any part may take place without the written permission of Cambridge University Press.

First published 2005

Printed in the United Kingdom at the University Press, Cambridge

A catalogue record for this book is available from the British Library

Library of Congress Cataloguing in Publication data

Wilkinson, Nick, 1953-

Managerial economics: a problem-solving approach / Nick Wilkinson.

p. cm.

Includes bibliographical references and index. ISBN 0 521 81993 8 (hb) - ISBN 0 521 52625 6 (pb)

1. Managerial economics. 2. Problem-solving. 3. Managerial economics – Decision-making. I. Title

HD30.22. W535 2005

330'.024'468 - dc22 2004057029

ISBN-13 978-0-521-81993-0 hardback ISBN-10 0-521-81993-8 hardback ISBN-13 978-0-521-52625-8 paperback

ISBN-10 0-521-52625-6 paperback

Cambridge University Press has no responsibility for the persistence or accuracy of URLs for external or third-party internet websites referred to in this book,

and does not guarantee that any content on such websites is, or will remain, accurate or appropriate.



Contents

Preface page vii
Acknowledgements x
Detailed contents xi

PART I INTRODUCTION 1

Chapter 1 Nature, scope and methods of managerial economics 3

Chapter 2 The theory of the firm 20

PART II DEMAND ANALYSIS 71

Chapter 3 Demand theory 73

Chapter 4 Demand estimation 122

PART III PRODUCTION AND COST ANALYSIS 173

Chapter 5 Production theory 175

Chapter 6 Cost theory 212

Chapter 7 Cost estimation 254

PART IV STRATEGY ANALYSIS 285

Chapter 8 Market structure and pricing 287

Chapter 9 Game theory 331

Chapter 10 Pricing strategy 382

Chapter 11 Investment analysis 430

Chapter 12 Government and managerial policy 469

Index 522



Preface

Managerial economics, meaning the application of economic methods to the managerial decision-making process, is a fundamental part of any business or management course. It has been receiving more attention in business as managers become more aware of its potential as an aid to decision-making, and this potential is increasing all the time. This is happening for several reasons:

- 1 It is becoming more important for managers to make good decisions and to justify them, as their accountability either to senior management or to shareholders increases.
- 2 As the number and size of multinationals increases, the costs and benefits at stake in the decision-making process are also increasing.
- 3 In the age of plentiful data it is more imperative to use quantitative and rationally based methods, rather than 'intuition'.
- 4 The pace of technological development is increasing with the impact of the 'new economy'. Although the exact nature of this impact is controversial, there is no doubt that there is an increased need for economic analysis because of the greater uncertainty and the need to evaluate it.
- 5 Improved technology has also made it possible to develop more sophisticated methods of data analysis involving statistical techniques. Modern computers are adept at 'number-crunching', and this is a considerable aid to decision-making that was not available to most firms until recent years.

As managerial economics has increased in importance, so books on the subject have proliferated. Many of the more recent ones claim like this one to take a problem-solving approach. I have found from my own teaching experience that, in spite of this, students of the subject tend to have two main problems:

- 1 They claim to understand the theory, but fail to see how to put principles into practice when faced with the kind of problems they find in the text-books, even though these are considerably simplified compared with real-life situations.
- 2 They fail to see the relevance of the techniques presented in the books in terms of application to real-life situations.

The two problems are clearly related. Textbook problems are simplified, in terms of the amount of data and decision variables, to make them easier for

vii



viii PREFACE

students to analyse. However, the result of this is that the textbook problems tend to fall between two stools: they are still too difficult in some cases for students to tackle without considerable help (the first problem), yet they are too simplified and abstract for students to see how textbook methods can be applied to real-life situations (the second problem).

This book attempts to overcome the considerable obstacles above. It adopts a user-friendly problem-solving approach, which takes the reader in gradual steps from easy, very simplified problems through increasingly difficult material to complex case studies.

Pedagogical features

- 1 The objectives of each chapter are clearly stated at the start of the chapter.
- 2 Case studies are plentiful and have been carefully selected. These are designed to be global in their application and relevance, and of recent origin. They are sometimes longer than the typical case study in textbooks in order to achieve a fuller flavour of real life, and they concentrate on the managerial decision-making aspect. The cases are also integrated with the material in the text, not just in terms of relevance, but also in terms of asking specific questions, often of a quantitative nature.
- 3 Examples are given throughout the text of firms or situations, to illustrate principles and their real-life application; an effort is made to use examples to which students can easily relate from their own experience.
- 4 There is an emphasis on the interdisciplinary aspects of managerial economics; problems are addressed in all the main functional areas of marketing, finance, production and human resources.
- 5 Quantitative techniques are introduced only where they are relevant to the material discussed, and are then applied in that context. This is contrary to the common treatment, where many techniques are explained in the early part of textbooks, before the relevant economic theory. Teaching experience suggests that students comprehend the techniques more easily if they can immediately see their application. It is assumed in the text that students already have a basic knowledge of calculus and statistics.
- 6 Key terms and concepts are written in **bold**; the definitions and interpretations of these terms and concepts are written in **bold italics**.
- 7 Many chapters include a section titled 'A problem-solving approach' at the end of the chapter, in order to bridge the gap described above as the first student problem. These sections include several solved problems, with the rationale for the methodology explained as well as the calculations.
- 8 Summaries are provided at the end of each chapter of the key points.
- 9 Review questions are included at the end of each chapter for students to test their understanding of the material.
- 10 Problems of a quantitative nature are also included at the end of chapters. These can be used by both students and instructors, as test questions or assignments.



Preface ix

- 11 Starred material is included which indicates a greater degree of difficulty; this is more suitable for MBA students, and can be omitted without causing problems with understanding the remaining material. Sometimes the starred material relates to whole sections, sometimes to subsections, and sometimes just to particular headings.
- 12 Throughout the book there is an effort to tie economic theory and practice together. Students should be able to see how empirical studies are conducted and the role of these in testing theories; the relevance of this process to managerial decision-making is emphasized.

Structure and content

The text is structured into parts, chapters, sections, subsections, headings and subheadings. The first four are self-explanatory; headings are titled alphabetically, while subheadings are titled numerically. An attempt is made to ensure both consistency of treatment and clarity of exposition, so that students can easily see how the various materials are related.

Part I of the text is an overview of the subject matter, and is particularly concerned with the methodology employed and the objectives of firms and managers. Part II is concerned with examining demand analysis. This involves a discussion of consumer theory, the theoretical principles of demand and the empirical aspects of demand estimation. Considerable attention is given to examining statistical techniques of estimation, much more than in the typical text. This is because of the increasing importance of the use of these techniques and the ubiquity of software packages for data analysis. Part III examines production theory and costs; the treatment is similar to the previous part, in that the principles of production and costs are discussed, and then the empirical and statistical aspects of estimation are explained. Part IV examines strategy analysis; this covers market structure, pricing, game theory, investment analysis and the impact of government policy on managerial decision-making. The coverage here is broader than a typical text, and there is particular emphasis on the consideration of non-price decisions and interdependent decision-making.

In each chapter there are three or four case studies, with questions attached. These are inserted into the text as close as possible to their points of relevance. Many chapters also include solved problems; sometimes these are embodied in the text as examples to illustrate the concepts involved, and in other cases they are included at the end of the chapter, according to whatever seems more appropriate. There are also review questions and in many cases additional problems at the end of the chapters, following the chapter summaries. The currency units involved in these problems vary, being mainly in pounds sterling and US dollars; this is in keeping with the international nature of the material in both the text and the case studies.



Acknowledgements

This text grew out of lecture material that I have developed while teaching courses at both undergraduate and graduate level, mainly but not entirely in managerial economics, over more than twenty years. During that time I have had many excellent students in my classes, who have enabled me to understand more clearly the requirements for a text of this type. Their comments and questions have contributed significantly to the style and form of the book. Other students have also contributed, in that their questions and problems have over the years led to certain methods of presentation and exposition which have, I hope, improved both the clarity and relevance of the material.

I am grateful to the anonymous referees for various pieces of constructive advice regarding structure and content. In particular I would like to thank John Mark of King's College London for his advice and encouragement. Finally, I would like to thank Yasmin, my wife, for her unending patience and support.

The majority of the material in the text has been class-tested, but I am sure that there is still scope for improvement in terms of both content and clarity of exposition. Constructive suggestions in these areas are certainly welcome.



Detailed contents

PART I INTRODUCTION page 1

	1 0
Chapter 1	Nature, scope and methods of managerial economics 3
	1.1 Introduction 4
	Case study 1.1: Global warming 4
	1.2 Definition and relationships with other disciplines 7
	Definition 7
	Relationship with economic theory 8
	Relationship with decision sciences 10
	Relationship with business functions 10
	1.3 Elements of managerial economics 11
	Subject areas and relationships 11
	Presentation of topics 11
	1.4 Methods 12
	Scientific theories 12
	Learning economics 14
	Case study 1.2: Import quotas on Japanese cars 15
	Tools of analysis: demand and supply 16
	Case study 1.3: Equal prize money in tennis 17
	Summary 18
	Review questions 19
	Notes 19
Chamban 0	The theory of the Come 20
Chapter 2	· ·
	2.1 Introduction 22
	2.2 The nature of the firm 23
	Economic organizations 23
	Transaction cost theory 25
	Motivation theory 26
	Property rights theory 29
	2.3 The basic profit-maximizing model 32
	Assumptions 32
	Limitations 35
	Usefulness 35
	2.4 The agency problem 36
	Contracts and bounded rationality 37

хi



xii DETAILED CONTENTS

Hidden information 38
Hidden action 39
Control measures 40
Limitations of the agency model 43
Case study 2.1: Corporate governance 44
2.5 Measurement of profit 48
Nature of measurement problems 48
Efficient markets hypothesis* 50
Limitations of the EMH* 51
Case study 2.2: Enron 53
2.6 Risk and uncertainty 57
Attitudes to risk 58
Risk and objectives 58
Risk and the agency problem 59
2.7 Multiproduct strategies 60
Product line profit maximization 60
Product mix profit maximization 61
Case study 2.3: PC World 62
2.8 Conclusion 62
The public sector and non-profit organizations 63
Satisficing 63
Surveys of business objectives 64
Ethics 64
Profit maximization revisited 65
Summary 66
Review questions 67
Notes 68

PART II DEMAND ANALYSIS 71

Chapter 3	Demand theory 73
	3.1 Introduction 74
	3.2 Definition and representation 74
	Meaning of demand 74
	Tables, graphs and equations 75
	Interpretation of equations 78
	3.3 Consumer theory 80
	Assumptions 81
	Analysis 83
	Limitations 88
	Alternative approaches* 88
	Conclusions 90
	3.4 Factors determining demand 91
	Controllable factors 92



Detailed contents xiii

Uncontrollable factors 93
Demand and quantity demanded 96
Case study 3.1: Marks & Spencer 97
3.5 Elasticity 98
Price elasticity 99
Promotional elasticity 105
Income elasticity 107
Cross-elasticity 108
3.6 A problem-solving approach 110
Examples of solved problems 110
Case study 3.2: The Oresund bridge 115
Case study 3.3: The Texas state bird 116
Case study 3.4: Oil production 116
Summary 118
Review questions 118
Problems 119
Notes 120
Demand estimation 122
4.1 Introduction 124
4.2 Methods 125
Consumer surveys 125
Market experiments 126
Statistical methods 127
4.3 Model specification 127
Mathematical models 127
Statistical models 129
4.4 Data collection 129
Types of data 129
Sources of data 130
Presentation of data 131
4.5 Simple regression 133
The OLS method 133
Application of OLS 133
4.6 Goodness of fit 135
Correlation 135
The coefficient of determination 136
4.7 Power regression 137
Nature of the model 138
Application of the model 138
4.8 Forecasting 139
Nature 139
Application 139
4.9 Multiple regression 140
Nature of the model 140

Chapter 4



xiv DETAILED CONTENTS

Advantages of multiple regression 141
Dummy variables* 142
Mathematical forms* 143
Interpretation of the model results* 144
Selecting the best model* 148
Case study 4.1: The demand for coffee 149
4.10 Implications of empirical studies 150
The price-quality relationship 150
Lack of importance of price 150
Dynamic relationships 151
4.11 A problem-solving approach 151
Examples of solved problems 152
Case study 4.2: Determinants of car prices 155
Case study 4.3: The Sports Connection* 155
Appendix A: Statistical inference* 157
Nature of inference in the OLS model 157
Assumptions 157
Calculations for statistical inference 159
Consequences of assumptions 160
Estimation 162
Hypothesis testing 162
Confidence intervals for forecasts 163
Appendix B: Problems of the OLS model* 165
Specification error 165
The identification problem 165
Violation of assumptions regarding the error term 166
Multicollinearity 168
Summary 169
Review questions 169
Problems 170
Notes 171

PART III PRODUCTION AND COST ANALYSIS 175

Chapter 5 Production theory 175 5.1 Introduction 176 5.2 Basic terms and definitions 177 Factors of production 177 Production functions 178 Fixed factors 179 Variable factors 179 The short run 180 The long run 180 Scale 180



> Detailed contents Efficiency 181 Input-output tables 181 5.3 The short run 182 Production functions and marginal product 182 Derivation of the short-run input-output table 183 Increasing and diminishing returns 185 Relationships between total, marginal and average product 186 Determining the optimal use of the variable input 188 Case study 5.1: Microsoft - increasing or diminishing returns? 191 Case study 5.2: State spending 192 5.4 The long run 193 Isoquants 193 The marginal rate of technical substitution 194 Returns to scale 194 Determining the optimal combination of inputs 198 5.5 A problem-solving approach 203 Planning 203 Marginal analysis 203 Example of a solved problem 204 Evaluating trade-offs 205 Example of a solved problem 206 Case study 5.3: Factor Substitution in the National Health Service 207 Summary 208 Review questions 209 Problems 210 Notes 211 Chapter 6 Cost theory 212 6.1 Introduction 213 Importance of costs for decision-making 213 Explicit and implicit costs 214 Historical and current costs 214 Sunk and incremental costs 215 Private and social costs 215 Relevant costs for decision-making 216 Case study 6.1: Brewster Roofing 216 Summary of cost concepts 216 6.2 Short-run cost behaviour 217 Classification of costs 217 Types of unit cost 217 Derivation of cost functions from production

www.cambridge.org

XV

functions 218



xvi DETAILED CONTENTS

Chapter 7

	Efficiency 223
	Changes in input prices 223
	Different forms of cost function 223
6.3	Long-run cost behaviour 226
	Derivation of cost functions from production
	functions* 226
	Economies of scale 227
	Diseconomies of scale 229
	Economies of scope 230
	Relationships between short- and long-run cost
	curves 231
	Strategy implications 234
6.4	The learning curve 235
6.5	Cost-volume-profit analysis 236
	Purpose and assumptions 236
	Break-even output 238
	Profit contribution 238
	Operating leverage* 239
	Limitations of CVP analysis 239
6.6	A problem-solving approach 240
	Examples of solved problems 241
	Case study 6.2: Converting to LPG – is it worth it? 245
	Case study 6.3: Rescuing Nissan 245
	Case study 6.4: Earls Court Gym 246
Sur	nmary 250
Rev	riew questions 250
Pro	blems 251
Not	res 253
Cos	st estimation 254
7.1	Introduction 255
	Importance of cost estimation for decision-making 255
	Types of cost scenario 256
	Methodology 256
7.2	Short-run cost estimation 259
	Types of empirical study 260
	Problems in short-run cost estimation 260
	Different forms of cost function, interpretation and
	selection 263
	Implications of empirical studies 265
7.3	Long-run cost estimation 265
	Types of empirical study 266
	Problems in long-run cost estimation 266
	Different forms of cost function 268

Factors determining relationships with output 220



> Detailed contents xvii Implications of empirical studies 268 Case study 7.1: Banking 270 7.4 The learning curve 271 Types of specification 271 Case study 7.2: Airlines 272 Case study 7.3: Electricity generation 273 Application of the learning curve 275 Example of a solved problem 275 Implications of empirical studies 276 7.5 A problem-solving approach 277 Examples of solved problems 278 Summary 280 Review questions 280 Problems 281 Notes 282 PART IV: STRATEGY ANALYSIS 285 Chapter 8 Market structure and pricing 287 8.1 Introduction 288 Characteristics of markets 289 Types of market structure 289 Relationships between structure, conduct and performance 290 Methodology 291 8.2 Perfect competition 291 Conditions 291 Demand and supply 292 Graphical analysis of equilibrium 293 Algebraic analysis of equilibrium 296 Adjustment to changes in demand 297 8.3 Monopoly 300 Conditions 300 Barriers to entry and exit 300 Graphical analysis of equilibrium 304 Algebraic analysis of equilibrium 305 Pricing and price elasticity of demand 306 Comparison of monopoly with perfect competition 309 Case study 8.1: Electricity generation 311 8.4 Monopolistic competition 313 Conditions 313

> > Graphical analysis of equilibrium 313 Algebraic analysis of equilibrium 314

Comparison with perfect competition and monopoly 316



xviii DETAILED CONTENTS

	Comparison with oligopoly 316 Case study 8.2: Price cuts for medicines 317 8.5 Oligopoly 318 Conditions 318 The kinked demand curve model 319 Collusion and cartels 321 Price leadership 324 Case study 8.3: Mobile phone networks 324 Case study 8.4: Private school fees 325 8.6 A problem-solving approach 327 Summary 328 Review questions 328 Problems 329 Notes 330
Chapter 9	Game theory 331
_	9.1 Introduction 332
	Nature and scope of game theory 333
	Elements of a game 333
	Types of game 336
	9.2 Static games 338
	Equilibrium 338
	Oligopoly models 340
	Property rights* 349
	Nash bargaining 351
	Case study 9.1: Experiments testing the Cournot
	equilibrium 352
	9.3 Dynamic games 353
	Equilibrium 353
	Strategic moves and commitment 355
	Stackelberg oligopoly 358
	Case study 9.2: Monetary policy in Thailand 36
	9.4 Games with uncertain outcomes* 361
	Mixed strategies 362
	Moral hazard and pay incentives 365
	Moral hazard and efficiency wages 367
	9.5 Repeated games* 370
	Infinitely repeated games 370
	Finitely repeated games 375
	9.6 Limitations of game theory 375
	Case study 9.3: Credible commitments 376
	9.7 A problem-solving approach 378
	Summary 378
	Review questions 379
	Problems 379
	Notes 380



Detailed contents xix

Chapter 10	Pricing strategy 382
	10.1 Introduction 384
	10.2 Competitive advantage 385
	Nature of competitive advantage 385
	Value creation 385
	Case study 10.1: Mobile phones - Nokia 388
	10.3 Market positioning, segmentation and targeting 389
	Cost advantage 390
	Benefit advantage 390
	Competitive advantage, price elasticity and pricing
	strategy 391
	Segmentation and targeting 392
	Role of pricing in managerial decision-making 394
	Case study 10.2: Handheld Computers - Palm 394
	10.4 Price discrimination 396
	Definition and conditions 396
	Types of price discrimination 397
	Price discrimination in the European Union 399
	Analysis 401
	Example of a solved problem 401
	Case study 10.3: Airlines 403
	10.5 Multiproduct pricing 405
	Context 405
	Demand interrelationships 406
	Production interrelationships 407
	Joint products 407
	Example of a solved problem 408
	10.6 Transfer pricing 411
	Context 411
	Products with no external market 412
	Example of a solved problem 412
	Products with perfectly competitive external
	markets 415
	Products with imperfectly competitive external
	markets 415
	10.7 Pricing and the marketing mix* 416
	An approach to marketing mix optimization 416
	The constant elasticity model 417
	Complex marketing mix interactions 420
	10.8 Dynamic aspects of pricing 421
	Significance of the product life-cycle 421
	Early stages of the product life-cycle 421
	Later stages of the product life-cycle 422
	10.9 Other pricing strategies 422
	Perceived quality 423
	Perceived price 423



XX DETAILED CONTENTS

The price-quality relationship 423
Perceived value 424
Summary 424
Review questions 426
Problems 426
Notes 428

Chapter 11 Investment analysis 430

11.1 Introduction 431

The nature and significance of capital budgeting 431 Types of capital expenditure 432

A simple model of the capital budgeting process 434

11.2 Cash flow analysis 434

Identification of cash flows 435

Measurement of cash flows 435

Example of a solved problem 435

Case study 11.1: Investing in a corporate fitness

programme 439

11.3 Risk analysis 439

Nature of risk in capital budgeting 439

Measurement of risk 440

11.4 Cost of capital 445

Nature and components 445

Cost of debt 446

Cost of equity 447

Weighted average cost of capital 449

11.5 Evaluation criteria 450

Net present value 450

Internal rate of return 451

Comparison of net present value and internal rate of

return 452

Other criteria 452

Decision-making under risk 454

Example of a solved problem 455

Decision-making under uncertainty 458

11.6 The optimal capital budget 459

The investment opportunity (IO) schedule 460

The marginal cost of capital (MCC) schedule 460

Equilibrium of IO and MCC 462

11.7 A problem-solving approach 462

Case study 11.2: Under-investment in transportation

infrastructure 462

Case study 11.3: Over-investment in fibre optics 463

Summary 465

Review questions 466



Detailed contents xxi

Problems 466 Notes 468

Chapter 12 Government and managerial policy 469

12.1 Introduction 471

12.2 Market failure 473 Definition and types 473 Monopolies 474 Externalities 475 Public goods 475 Imperfect information 476 Transaction costs 476 12.3 Monopoly and Competition Policy 477 Basis of government policy 477 The structure-conduct-performance (SCP) model 479 Detection of monopoly 480 Public ownership 481

Importance of government policy 471
Objectives of government policy 471

Restrictive practices 493
Case study 12.1: Electricity 499
Case study 12.2: Postal services 503
12.4 Externalities 507

Privatization and regulation 486 Promoting competition 490

Optimality with externalities 508
Implications for government policy 509
Implications for management 511
Case study 12.3: Fuel taxes and optimality 512

12.5 Imperfect information 513
Incomplete information 514
Asymmetric information 514
Implications for government policy 516
Implications for management 518

Summary 518 Review questions 520 Notes 520

Index 522