

Index

- A**
- abstract concepts, in BSOL 319–327
 - abstract interfaces 221
 - abstraction 220
 - access control list (ACL) 273
 - accountability of business services 16
 - ACID (atomic, consistent, isolated, and durable) properties 268
 - ACL (access control list) 273
 - activities
 - compensating transactions in 334–335
 - implementation of 329–330
 - start and end 331
 - timers in 333–334
 - Ada (programming language) 221
 - adapters 262–263
 - ADO.NET 213–214
 - aggregated values 262
 - antergy 23
 - APIs, *see* application programmer interfaces
 - applet containers 198
 - application data 77
 - application development platforms 181
 - capabilities of 181–186
 - CORBA 63, 186–196
 - Java 2 Platform, Enterprise Edition (J2EE) 196–209
 - .NET 209–219
 - application interfaces 188
 - application layer 62
 - application programmer interfaces (APIs) 8, 62
 - client-side 309–314
 - in implementation of BSO 161
 - in integration of applications 258–260
 - system services in form of 17–18
 - applications 180
 - handshakes between 292
 - human services invoked by 349–350
 - integration of 258–260
 - legacy, bridges to 246–250
 - point-to-point movement of data
 - between 260
 - application servers 20, 44
 - legacy, bridges to 250
 - as-is processes 124, 127–138
 - documentation of 157, 160
 - modifying 145–150
 - asynchronous interactions 15
 - asynchronous messaging 184–185, 344
 - atoms 269
 - attributes, in C# 230–232
 - Attunity 249
 - Audit Trail 170
 - audit trails 186
 - authentication 67–68
 - in application development platforms 195
 - in business registries 307
 - in .NET 217
 - in Web services 270–272
 - authorization 68
 - in application development platforms 185
 - in .NET 217
 - in Web services 273
 - automated services interface
 - synthesis 162–163
 - automation 2
 - availability 65–66

B

- B2Bi, *see* business-to-business integration systems
- back-end services 252, 350
- bandwidth 172
- basic authentication 67, 270–271
- BEA 45–46
- binary encoding of messages 277–278
- Binary Optimized XML (BOX) 278
- bindings 244–246
- binding templates 308
- BOX (Binary Optimized XML) 278
- boxing 232
- BPM, *see* business process management
- BPML, *see* Business Process Management Language
- BPR, *see* business process reengineering
- Brache, Alan P. 104
- bridges
- to databases 249–250
 - to indexed files 248–249
 - to legacy applications 246–247
 - to legacy transaction or application servers 250
 - screen scrapers as 247–248
- broadcast messaging 258
- browsing
- in business registries 307–308
 - classification schemes (taxonomies) 313–314
- BSO, *see* Business Services Orchestration
- BSO definitions 283–294
- BSOEs, *see* business services orchestration engines
- BSOIA, *see* Business Services Orchestration Impact Analysis
- BSO Impact (BSOI) reports 142–143
- BSO reference model 69
- business services in 72
 - development tools in 82–85
 - intelligent business objects in 72–73
 - management services in 80–82
 - management tools in 82
 - orchestrations in 73–74
 - packaging protocols in 72
 - system/infrastructure services in 75–80
 - testing environment for 85–86
 - web application server tier in 69–72
 - work portals in 74–75
- BTP (Business Transaction Protocol), 268–269
- business activities, *see* activities
- business continuity services (fault tolerance) 81
- BusinessEntity 305
- business-logic layer 61–62
- business processes
- interprocess synchronization of 341–342
 - interruption handling by 342–343
 - life cycles of 340–341
 - monitoring of 343–344
 - represented as services 337–339
 - startup/creation of 331
- business process instances 328–329
- business process management (BPM) 2, 36, 65, 329–330
- Business Process Management Language (BPML) 47, 318
- business process reengineering (BPR) 10–11, 49–51
- business registries 303
- ebXML Registry & Repository 309
 - Universal Description, Discovery and Integration 303–309
- BusinessService 305
- business services 13–14
- in BSO reference model 72
 - business processes represented as 337–339
 - classified by complexity 14–15
 - classified by enabling technology 18–20
 - classified by source 15–18
 - combining 20–21
 - Critical Service Issues 113–117
 - by humans 348
 - identifying boundaries of 117–118
 - identifying and prioritizing 110–112
 - information on 291–293
 - service description languages 239–246
 - SOAP 236–239
 - testing of 169–170
 - in WSDL 246
 - XML 234–236
- business services aggregation 252–253
- communication modes in 253–258
 - integration brokers 264
 - intelligent business objects for 279–286
 - sharing data modes in 258–261
 - Web services 264–278
- Business Services Orchestration (BSO) xiv–xv, xix
- asynchronous messaging for 184–185
 - automation distinguished from 2
 - availability of 65–66

Index**371**

- | | | | |
|--|-------------------|--|--|
| Business Services Orchestration | | | |
| Language for | 317–319 | | |
| to create new automated services | 11 | | |
| distinguished from EAI and B2Bi | 41–43 | | |
| flexibility of | 68–69 | | |
| future of | 29–33 | | |
| harmonization in | 12 | | |
| as holistic approach | 10 | | |
| impact on information | | | |
| technology of, | 52–59 | | |
| implementation of | 40–41, 158–176 | | |
| Internet protocols used by | 45 | | |
| management of | 340–344 | | |
| managing tempo of | 36–39 | | |
| metadata registry for | 314–316 | | |
| methodology for | 90–92, 97–99 | | |
| to minimize human interventions | 348 | | |
| motivations for | 21–29 | | |
| as paradigm | 39 | | |
| parameterization of | 335–336 | | |
| programming language | | | |
| support for | 220–223 | | |
| scalability of | 66 | | |
| security concerns in | 66–68 | | |
| transaction coordination for | 184 | | |
| Universal Description, Discovery | | | |
| and Integration for | 308–309 | | |
| Business Services Orchestration | | | |
| Engines (BSOEs) | 3–4, 163 | | |
| Business Services Orchestration Impact | | | |
| Analysis (BSOIA) | | | |
| defining scope and deliverables | | | |
| for | 125–126 | | |
| defining success metrics for | 138–143 | | |
| documenting as-is process for | 127–138 | | |
| go/no-go decision on | 143–144 | | |
| Business Services Orchestration | | | |
| Language (BSOL) | 317–319, 346–347 | | |
| abstract concepts in | 319–327 | | |
| advanced features of | 335–344 | | |
| fundamental concepts of | 330–335 | | |
| implementation of | 327–330 | | |
| predefined signals in | 344–345 | | |
| workflow in | 345–346 | | |
| BusinessTemplate | 305–306 | | |
| business-to-business integration | | | |
| (B2Bi) systems | 11, 26–27 | | |
| BSO distinguished from | 41–43 | | |
| goals and objectives of | 39–40 | | |
| implementation of | 40–41 | | |
| Business Transaction | | | |
| Protocol (BTP) | 268–269 | | |
| C | | | |
| calculated values | 262 | | |
| carrier protocols | 72 | | |
| CBIs (critical business issues) | 112 | | |
| certificate-based authentication | 67–68, 271–272 | | |
| certification authorities (CAs) | 271 | | |
| chief information officers (CIOs) | 90–91, 101 | | |
| Churchill, Winston | xv | | |
| churn | 136 | | |
| CICS (transaction server) | 250 | | |
| CIL, <i>see</i> Component Integration | | | |
| Language | | | |
| CIL debugger | 269 | | |
| CIL editor | 169 | | |
| CIOs, <i>see</i> chief information officers (CIOs) | | | |
| classification schemes (taxonomies) | 292, 294–295 | | |
| browsing | 313–314 | | |
| internal and external | 314 | | |
| client/server model | 61 | | |
| client-side APIs | 309–310 | | |
| JAXR | 310–314 | | |
| value-added services | 313–314 | | |
| CLR (Common Language Runtime) | 210 | | |
| CLS (Common Language | | | |
| Specification) | 210 | | |
| code-access security | 217–218 | | |
| cohesions | 269 | | |
| collaboration paradigm | 46–49 | | |
| commoditization | 24–25 | | |
| common facilities | 188 | | |
| Common Language Runtime (CLR) | 210 | | |
| Common Language Specification | | | |
| (CLS) | 210 | | |
| Common Object Request Broker | | | |
| Architecture, <i>see</i> CORBA | | | |
| common type system (CTS) | 229 | | |
| communication layer | 258 | | |
| communications, modes of | 253–254 | | |
| messaging | 255–258 | | |
| remote procedure calls (RPCs) | 254 | | |
| communication services | 79 | | |
| compensating transactions | 334–335 | | |
| COM+ Services | 212, 250 | | |
| Component Integration | | | |
| Language (CIL) | 153, 162, 329–330 | | |
| CIL debugger | 269 | | |
| XObjects in | 282 | | |
| Component Manager | 163 | | |

- | | | | |
|---|--------------|---------------------------------------|----------------|
| component synthesis data | 77 | data aggregation | 261 |
| component synthesis tools | 83–84 | database connectivity | |
| composibility | 336–339 | in application development | |
| composite business services | 14–15 | platforms | 182–183 |
| composition | 285 | in J2EE | 199 |
| conditional logic | 332 | in .NET | 213–214 |
| confidentiality | 68, 273 | databases, bridges to | 249–250 |
| configuration stage, for BSO | 171–172 | data dissemination | 261 |
| copying machines | xi | data integrity | 258 |
| CORBA (Common Object Request | | data layer | 61 |
| Broker Architecture) | 63, 186–188, | data management services | 75–76 |
| | 237 | data validation rules | 76, 258, 291 |
| messaging in | 193–196 | DCE (distributed computing | |
| metadata management by | 189–190 | environment) | 186 |
| object transaction service | | debugging facilities | 269 |
| (OTS) | 192–193 | defensive programming | 168 |
| persistence management by | 190–192 | delegates | 233 |
| reflection supported by | 222 | deliverables | 125–126 |
| scalability and robustness of | 188–189 | demographic data | 288 |
| security concerns in | 196 | deployment services | 82 |
| trading service specific to | 302 | deployment stage, for BSO | 174–175 |
| CORBA IDL (interface definition | | descriptive metadata | 288 |
| language) | 240 | deterministic object cleanup | 233 |
| C++ (programming language) | 221, 224 | development stage | 159–161 |
| credentials | 270 | development tools | 82–84, 296 |
| critical business issues (CBIs) | 108–110, 112 | digital certificates | 67–68, 271–272 |
| critical business services (CBSs) | 124 | digital signatures | 272–275 |
| Critical Service Issues (CSIs) | 113–117 | digital technology, future of | 29–33 |
| critical success factors (CSFs) | 108–110, | DIME (Direct Internet Message | |
| | 112 | Encapsulation) | 277 |
| CRM (customer relationship | | Direct Internet Message Encapsulation | |
| management) | 48 | (DIME) | 277 |
| cryptography | | directory services | 299–300 |
| Java cryptography extensions | | disconnected connection model | 255–256 |
| for | 203–204 | discovery | 295–297 |
| in .NET | 218 | discovery services | 78–79 |
| <i>see also</i> encryption | | discrete business services | 14 |
| CSFs, <i>see</i> critical success factors | | distinguished name (DN) | 300 |
| C# (programming language) | 228–234 | distributed computing environment | |
| CSIs (Critical Service Issues) | 113–117 | (DCE) | 186 |
| CTS (common type system) | 229 | Distributed Transaction Coordinator | |
| customer relationship management | | (DTC) | 214 |
| (CRM) | 48 | distributed transactions | 183–194 |
| customer relationship management | | domain interfaces | 188 |
| (CRM) system | 260, 284 | downtime, planned | 182 |
| D | | DTC (Distributed Transaction | |
| data | | Coordinator) | 214 |
| aggregation of | 261 | dynamically linked libraries | |
| dissemination of | 261 | (DLLs) | 221–222 |
| point-to-point movement of | 260 | dynamic loading | 221–222 |
| validation rules for | 76, 258, 291 | in Java | 227–228 |
| <i>see also</i> metadata | | dynamic participants | 339–340 |
| | | dynamic proxies | 296 |

Index**373****E**

EAI, *see* enterprise application integration suites
 ebXML Business Process Specification Schema 318
 ebXML Registry & Repository 309, 315
 EDI (Electronic Data Interchange) 73, 367
 EJB (Enterprise Java Beans) 197, 240
 Electronic Data Interchange, *see* EDI
 e-mail 23, 32, 352, 355
 information overload from 31
 enabling technologies 18–20
 encapsulation 220
 encryption 68, 186
 for confidentiality of messages 273
 of digital certificates 271–272
 in J2EE 205
 Java cryptography extensions
 for 203–204
 in .NET 218
 end activities 331
 endpoints 292
 enterprise application integration (EAI)
 suites 6–7
 BSO distinguished from 41–43
 Business Services Orchestration distinguished from 11–12
 enterprise resource planning model for 26
 goals and objectives of 39–40
 implementation of 40–41
 problems with 26–27
 Enterprise Java Beans (EJB), *see* EJB
 enterprise portals (information portals) 351
 enterprise resource planning (ERP) suites 4–5, 26, 48
 enterprise services
 enterprise Web services (JSR 109) 209
 in .NET 211–212
 enterprise Web services (JSR 109) 209
 enumerations 232
 ERP, *see* enterprise resource planning suites
 ETDs (event-type definitions) 162
 event generators 263
 event-handling logic 8–9
 event listeners 263
 events 233
 event-type definitions (ETDs) 162
 exceptions
 in BSOL 324–325
 handling of 334

exclusive tasks 345–346
 eXtensible Access Control Markup Language (XACML) 273
 extensible markup language, *see* XML
 extensible markup language processing, *see* XML processing
 External Taxonomy 314

F

fat clients 20
 fault tolerance 81
 firewalls 25
 soft firewalls 26, 67
 flexibility 68–69
 Ford, Henry xii
 Fuego 4, 161–169, 171
 functional design 54

G

Gamma, Erich 281
 garbage collections 223
 deterministic object cleanup 233
 in Java 228
 Gates, Bill 147
 gateways 19
 general inter-ORB protocol (GIOP) 187
 globalization 22

H

Hammer, Michael 21
 handshakes, between applications 292
 harmonization 12
 in Orchestration 35–36
 synthesis harmonization 36
 Hewlett Packard 318
 holistic approach 10
 Host Server (Microsoft) 250
 HTML (HyperText Markup Language) 198
 HTTP (HyperText Transmission Protocol) protocol 275
 HTTPR version of 267
 HTTPR protocol 267
 Hub-and-Spoke approach 7
 humans
 business services from 15–16
 discovery by 295–296
 interventions by 327, 348
 human services 348–350
 HyperText Transmission Protocol, *see* HTTP protocol
 hypertier 61–65, 73–74
 requirements for 65–69

I

IBM 3270 (screen format) 248
 IBM 5250 (screen format) 248
 IBM Corp.
 HTTPR protocol by 267
 Web Services Flow Language by 318
 IBO layer 281
 IBOs, *see* intelligent business objects
 identification schemes 294
 IDL (interface definition language) 187, 240
 IIOP (Internet inter-ORB protocol) 187, 276
 implementation of BSO
 of BSOL 327–330
 configuration stage of 171–174
 deployment stage of 174–175
 development stage of 161–168
 quality assurance stage of 175–176
 testing stage of 168–171
 independent software vendors (ISVs) 62–63
 indexed files, bridges to 248–249
 indexers, in C# 234
 information
 organizational/user information 290–291
 see also data
 information overload 31
 information portals (enterprise portals) 351
 information technology 4
 hypertier of 61–65
 impact of BSO on 52–59
 requirements for hypertier of 65–69
 inheritance 220
 innovation to avoid commodization 24–25
 Inquiry API 306
 instance variables 328–329
 integration, levels of 258–260
 integration brokers 264
 Web services versus 278–279
 integration layer 261
 adapters in 262–263
 transformation facilities in 262
 integration/systems testing 170–172
 integrity
 of data 258
 of messages 68, 273–274
 intelligent business objects (IBOs) 15, 35,
 166–168, 279–286,
 292–293
 in BSO reference model 72–73
 VBOs used to display 356–357
 interactive debugging 85
 interface definition language, *see* IDL
 interface definitions 189
 interface repository (IR) 189

interfaces

 in C# 230, 232
 in Java 224
 Internal Taxonomy 314
 Internet 31–32
 BSO use of protocols of 45
 bursting of dot com bubble 7
 in customer-centric economy 21
 Internet inter-ORB protocol, *see* IIOP
 internet protocols 63
 Internet servers 20
 interpretable XML objects (IXOs) 358–361
 example of use of 361–363
 intelligent business objects in 72–73,
 167, 279, 282
 from process perspective 363–367
 unidentified XML objects and 168
 VBOs in 356
 interprocess synchronization 341–342
 interruption handling 342–343
 InterSoft of Argentina 23
 introspection 162–164, 222–223
 in C++ 224–227
 in C# 230
 ISAM (operating system) 248–249
 ISVs (independent software vendors) 62–63
 IXOs, *see* interpretable XML objects

J

J2EE, *see* Java 2 Platform, Enterprise Edition
 JAAS (Java Authentication and Authorization Service) 204
 Java (programming language) 223–228,
 240, 275–276
 Java 2 Platform, Enterprise Edition (J2EE) 196–198
 database connectivity of 199
 messaging in 200–203
 robustness and scalability of 198
 security concerns in 203–205
 transaction management by 199–200
 Web service support in 206–209
 Java API for XML binding (JAXB) 206–207
 Java API for XML messaging (JAXM) 207–209
 Java API for XML registries (JAXR) 207–209
 Java API for XML-RPC (JAX-RPC) 209
 Java Architecture
 naming service in 298
 Java Authentication and Authorization Service (JAAS) 204
 Java certification path API 204

Index**375**

- | | | | |
|--|-----------------|-------------------------------------|---------------------|
| Java cryptography extensions (JCEs) | 203–204 | mergers and acquisitions | 23–24 |
| Java Database API | 199 | message brokers | 255–257 |
| Java Development Kit | 203 | messages | |
| Java GSS-API | 204 | in BSOL | 319 |
| Java Messaging Service (JMS) | 200–203 | confidentiality of | 273 |
| Java secure socket extensions (JSSE) | 204 | encapsulation of | 276–277 |
| Java Server Pages (JSPs) | 198 | integrity of | 273–274 |
| JavaSoft (firm) | 181 | reliable delivery of | 265–267 |
| Java transaction API (JTA) | 199 | security concerns for | 25–26, 66–68 |
| Java virtual machines (JVMs) | 223–224 | in service description languages | 243 |
| JAXB (Java API for XML binding) | 206–207 | messaging | 184–185, 255–257 |
| JAXM (Java API for XML messaging) | 207–209 | broadcast | 258 |
| JAXP | 206 | by CORBA | 193–196 |
| JAXR (Java API for XML registries) | 209, 315 | in J2EE | 200–203 |
| architecture of | 311–312 | Java API for XML messaging (JAXM) | 207–209 |
| capability profiles of | 312–313 | in .NET | 216–217 |
| client interface in | 312 | point-to-point | 257–258 |
| JAXR Client Interface | 312 | Messaging Bus approach | 7 |
| JAXR information model | 310–311 | messaging systems | 19, 255 |
| JAX-RPC (Java API for XML-RPC) | 209 | information overload from | 31 |
| JCEs (Java cryptography extensions) | 203–204 | publish/subscribe messaging systems | 258 |
| JDBC | 199, 249 | security concerns for | 25–26 |
| JMS (Java Messaging Service) | 200–203 | messaging technology | 19 |
| JSPs (Java Server Pages) | 198 | metadata | 75–76, 222, 287–288 |
| JSSE (Java secure socket extensions) | 204 | architectures of | 289–295 |
| JVMs (Java virtual machines) | 223–224 | discovery of | 295–297 |
| | | .NET support for | 210–211 |
| K | | types of | 288 |
| Kennedy, John F. | 144 | metadata facilities | 298 |
| | | business registries | 303–309 |
| L | | directory services | 299–300 |
| languages, <i>see</i> programming languages | | naming service | 298–299 |
| late binding | 221–222 | OMG's trader service | 301–302 |
| LDAP, <i>see</i> Lightweight Directory Access Protocol | | metadata management | |
| legacy applications, bridges to | 246–250 | by application development | |
| legacy systems | xii–xiv | platforms | 182 |
| life cycles | 340–341 | in BSO reference model | 70–71 |
| Lightweight Directory Access Protocol (LDAP) | 76–77, 300, 314 | in CORBA | 189–190 |
| local area networks (LANs) | 185 | in .NET | 213 |
| looked-up values | 262 | metadata registry | 314–316 |
| | | metadata repositories | 294–295 |
| M | | methodology | 90–92, 97–99 |
| maintenance of software | 182 | advantages of | 100–101 |
| management services | 80–82 | analysis and design in | 123–158 |
| management tools | 82 | implementation phase of | 158–176 |
| mapping tools | 84, 164 | managing change in | 176–178 |
| Martin, Kip | 358–359 | managing processes through | |
| McCoy, David | 64 | functional silos | 94–95 |
| | | priority planning in | 101–113 |
| | | process-driven enterprises in | 96–97 |
| | | project planning in | 113–123 |
| | | silo phenomenon | 92–94 |

- Microsoft (firm)
 BizTalk and .NET implemented by 45
 Host Server by 250
 MIDL (interface definition language) by 240
 .NET by 181, 209–211
 XLANG by 318
 MIDL (interface definition language) 240
 multisynchronous interactions 15
- N**
 naming services 298–299
 nested processes 338–339
 .NET (Microsoft) 209–211
 C# supported by 229
 database connectivity in 213–214
 enterprise services in 211–212
 messaging in 216–217
 metadata management by 213
 robustness and scalability of 212–213
 security concerns in 217–218
 transaction management in 214–215
 Web service support in 218–219
 .NET Framework 210
 .NET model 62
 networks
 topology of 172–173
 trading-partner networks 86–89
 nonrepudiation 186
- O**
 OASIS (Organization for the Advancement of Structured Information Standards)
 Information Standards) 268
 ebXML Business Process Specification
 Schema by 318
 object brokers 20
 Object Management Architecture (OMA) 186, 298
 Object Management Group (OMG)
 CORBA by 181
 IDL by 240
 naming service by 298–299
 object services defined by 188
 trader service by 301–302
 object-oriented programming 220
 object request broker, *see* ORB
 object/service charts 153
 object services 187–188
 object transaction service (OTS) 192–193
 ODBC 249
 off-line work portals 355–356
- OMA, *see* Object Management Architecture
 OMG, *see* Object Management Group
 on-line analytic processing (OLAP)
 services 80–81
 on-line analytic processing (OLAP)
 tool 82, 171, 172
 on-line work portals 354–355
 operating system tier 69
 operational data 77
 operator sites 303
 ORB (object request broker)
 metadata requested by 189
 orchestrated business services 15
 orchestrating 1
 orchestration 1
 in BSOL 325–326
 in BSO reference model 73–74, 85, 86
 defined 34
 impact on business of 59–60
 impact on information technology of 52–59
 tempo for 36–39
 orchestration definitions 76
 orchestration deployment tools 82
 orchestration engines 20, 74, 180
 orchestration engine services 80
 orchestration team leaders 120–121
 orchestration teams 121, 143–144
 orchestration tier 63, 64
 Organization for the Advancement of Structured Information Standards,
see OASIS
 organizational/user information 290–291
 organizations
 business services from 18
 data describing 290
 OTS (object transaction service) 192–193
 outsourcing 22
- P**
 packaging protocols 72
 parameterization 335–336
 passwords 270–271
 people, *see* humans
 persistence management 190–192
 persistent data stores 19
 Persistent State Definition Language (PSDL) 191
 PKI (Public Key Infrastructure) 271
 point-to-point data movement 260
 point-to-point messaging 257–258
 polymorphism 221

Index**377**

- portability 224
 portTypes 244
 predefined signals 344–345
 presentation components, *see* VBOs
 presentation layer 61–62
 principals, authentication of 67–68, 270
 priority planning 101–113
 process-driven enterprises 96–97
 processes xii
 as-is processes 127–138, 145–150
 in BSOL 327–328
 managing, through functional silos 94–95
 should-be processes 144–150
 see also business processes
 process logic 8–9
 process modeling tools 83
 process monitoring 343–344
 process reengineering paradigm 49–51
 programming languages 220
 BSO support for 220–223
 C# 228–234
 Java 229–228
 .NET access to 210
 service description languages 239–246
 project management 58–59
 project planning 113–123
 project plans 121
 properties, in C# 233–234
 protocols
 Business Transaction Protocol 268–269
 internet 63
 packaging 72
 prototypes, designing and
 approving 125, 144–156
 PSDL (Persistent State Definition Language) 191
 PSS 190–191
 PublicAssertion 306
 publication 306–307
 Public Key Infrastructure (PKI) 271
 publish-discover-bind cycle 78
 publishing 78
 publish/subscribe messaging systems 258
 pull model of messaging 194
 push consumer 195
 push model of messaging 193–194
 push supplier 195
- Q**
 quality assurance stage, for BSO 175–176
 quality of business services 16
 queues 201, 257–158
- R**
 RDBMSs (relational database management systems) 249
 recursive composibility 86
 recursive composition 338
 redundancy 181
 reflection 226
 registries
 ad hoc queries of 297
 business registries 303–309
 consolidation of 315–316
 metadata registry, for BSO 314–316
 used by people 295–296
 see also business registries
 relational database management systems (RDBMSs) 249
 reliability of resources 172
 remote method invocation (RMI) 276
 remote procedure calls (RPCs) 20, 254, 266–267
 resource managers 214
 returns on investment (ROIs) 138–143
 reassessment of 153–156
 RMI (remote method invocation) 276
 robustness 70
 of application development platforms 181–182
 of CORBA 188–189
 of J2EE 198
 in .NET 212–213
 ROIs, *see* returns on investment
 role-based security 218
 roles 290–291
 in BSOL 319–321
 parametric 336
 RosettaNet 344
 RPCs, *see* remote procedure calls
 RPCs (remote procedure calls) 254
 rules 288, 291
 Rummler, Geary A. 104
- S**
 SAP 280–281
 SAP Orders 165
 scalability 66, 70
 of application development platforms 181–182
 of CORBA 188–189
 of J2EE 198
 in .NET 212–213
 scalability services 81
 SCB (Service- or Component-Brokering) paradigm 43–46

- SCCM (source code configuration management) tools 85
- SCM (supply chain management) 48
- screen scrapers 20, 247–248
- secure socket layer (SSL) 68, 186
- security concerns 25–26, 66–68
- of application development platforms 185–186
 - in BSO reference model 71–72
 - in CORBA 196
 - in J2EE 203–205
 - in .NET 217–218
 - in Web services 269–275
- security managers 163
- security services 79
- semantically equivalent conversions 262
- series flow 136
- service aggregation, *see* business services aggregation
- service contracts 76, 287
- aggregation of 252
- service description languages 239–246
- service discovery 287–288
- service improvement facilitators 120
- service interfaces 160, 292
- service-level agreements (SLAs) 18, 170
- service management tools 82
- service models 103–104
- services composition models 106–107
 - services orchestration models 107–108
 - super-services models 104–106
- service offers 301
- Service- or Component-Brokering (SCB) paradigm 43–46
- service owners 120
- services, *see* business services
- services composition models 106–107
- Services Improvement Plans 102, 112–113, 122–123
- services integration languages (SILs) 247
- Services Integration Scripting Language (SISL) 84
- services orchestration models 107–108
- Services Value Alignment (SVA) form 110
- sharing data, modes of 258–260
- adapters and transformation facilities 261–263
 - data aggregation 261
 - data dissemination 261
 - point-to-point data movement 260
 - should-be processes 124
 - design of 144–150, 160
 - implementation of 158
- Siebel Systems (firm) 31
- signatures 274
- silo phenomenon 92–94
- functional, managing processes through 94–95
- SILs (services integration languages) 247
- Simple Object Access Protocol, *see* SOAP
- simulation, in BSO reference model 85–86
- SISL (Services Integration Scripting Language) 84
- SLAs, *see* service-level agreements
- Smalltalk (programming language) 221
- Smith, Adam xii
- SOAP (Simple Object Access Protocol) 236–239, 267
- Business Transaction Protocol and 268
 - credential information carried in 272
 - encapsulation of messages 276–277
 - extensions of, for XML signatures 274–275
 - performance of 275–276
- soft firewalls 26, 67
- source code configuration management (SCCM) tools 85
- source control/version management tools 85
- spider form 129–134
- spider technique 128
- SSL, *see* secure socket layer
- Standard Constraint Language 301–302
- start activities 331
- steering teams 120, 126
- storage objects 191
- subprocesses
- calls to 341
 - parameterization of super-services models 104–106
- supply chain management (SCM) 48
- SVA (Services Value Alignment) form 110
- synchronous interactions 15
- synergy 23
- synthesis harmonization 36
- synthesis tools 280
- system/environment data 78
- system/infrastructure services 75–80
- system integrators (SIs) 27
- systems, business services from 17–18
- system services 17–18

Index**379**

- T**
- task lists 345–346
 - taxonomies, *see* classification schemes
 - Taylor, Frederick xii–xiii
 - technology, new, as motivator for
 - Business Services Orchestration 28–29
 - tempo 36–39
 - testing
 - of BSO 168–171
 - of BSO reference model 85–86
 - Theilken, Mark 64
 - thin clients 62, 354
 - timeouts, in BSOL 324–325
 - timers 333–334
 - TM (Transaction Manager) 214
 - TModel (in UDDI) 304–305, 314
 - topics 201
 - total quality management (TQM) 96
 - TPNs (trading-partner networks) 86–89
 - TQM (total quality management) 96
 - trader service 301–302
 - trading graphs 302
 - trading-partner networks (TPNs) 86–89
 - transactionality 257
 - transactional systems 19
 - transaction management
 - by J2EE 199–200
 - in .NET 214–215
 - Transaction Manager (TM) 214
 - transaction servers 250
 - transformation facilities 262
 - transformation rules 76, 291
 - transformation services 80
 - transitions, in BSOL 324
 - transport protocols 72
 - two-phase commit (2PC; XA)
 - protocol 183–184, 268
- U**
- UDDI, *see* Universal Description, Discovery and Integration
 - UML, *see* Unified Modeling Language
 - unidentified XML objects (UXOs) 168
 - see also* interpretable XML objects
 - Unified Modeling Language (UML) 83, 293, 321
 - Universal Description, Discovery and Integration (UDDI) 63, 76, 207, 303–304, 314–315
 - access interfaces for 306–307
 - for Business Services Orchestration 308–309
 - information model for 304–306
 - usage patterns for 307–308
 - use cases 160
 - use-case scenarios 152, 153
 - User Approval and Testing (UAT)
 - environments 175
 - user information 290–291
 - user interface composition tools 84
 - usernames 270–271
 - users, data describing 290
 - UXOs (unidentified XML objects) 168
 - see also* interpretable XML objects
- V**
- validation rules for data 76, 258
 - value-added services 313
 - value types 232
 - VBOs (visual business objects; work portal extensions) 72, 168, 350, 356–358, 360–361
 - virtual enterprises 22–23
 - viruses, computer 26
 - visual business objects (work portal extensions), *see* VBOs
 - Vitria 166, 169, 171
 - VSAM (operating system) 248–249
 - VT220 (legacy DEC screen format) 248
- W**
- W3C, *see* World Wide Web Consortium
 - WANS, *see* wide area networks
 - WAP Binary XML (WBXML) 277
 - WBXML (WAP Binary XML) 277
 - Web applications 354
 - web application servers 69–72, 180
 - Web browsers 20
 - Web containers 197–198
 - WebLogic 45, 46
 - Web Methods (firm) 31
 - Web scrapers 20
 - Web services 13, 29–30, 264–265
 - Business Transaction Protocol for 268–269
 - integration brokers versus 278–279
 - performance of 275–278
 - reliable message delivery 265–267
 - security concerns in 269–275
 - WSDL for 240–241
 - Web Services Conversation Language (WSCL) 318
 - Web Services Description Language, *see* WSDL
 - Web Services Flow Language (WSFL) 318

- Web services paradigm 51–52
 Web service support
 by application development platforms 186
 in J2EE 206, 209
 in .NET 218–219
 wide area networks (WANs) 185–186
 Windows (operating system)
 dynamically linked libraries in 221
 screen scrapers for 248
 workflow 345–346
 work portal extensions (visual business objects), *see* VBOs work portals 16, 74–75, 346
 workportals 348
 work portals 351–354
 extensions to 356–358
 off-line 355–356
 on-line 354–355
 World Wide Web 31–32, 50–51, 279
 World Wide Web Consortium (W3C)
 XML digital signature specification by 272, 274
 XML encryption specification of 273
 WSBL (Web Services Flow Language) 318
 WSCL (Web Services Conversation Language) 318
 WSDL (Web Services Description Language) 13, 63–64, 77, 240–241, 317–319
 activities described in 322
 as metadata 75–76
 .NET support for 213
 roles defined in 321
 services in 246
 WSDL documents 308
- X**
 X.500 Directory Service Standard 300
 XA (two-phase commit; 2PC) protocol 183–184, 268
 XACML (eXtensible Access Control Markup Language) 273
 xerography xi
- XKMS (XML Key Management Service) 271–272
 XLANG (Microsoft) 318
 XML (extensible markup language) 234–236, 275
 Business Services Orchestration Language in 318
 Business Transaction Protocol and JAXB for 206–207
 XML (extensible markup language) processing
 JAXP for 206
 in .NET 217
 XML digital signature specification 272, 274
 XML (extensible markup language) documents
 binary encoding of 277–278
 confidentiality of 68
 encapsulation of 276–277
 encryption of 273
 XSL for 235–236
 XML encryption specification 273
 XML Key Management Service (XKMS) 271–272
 XML protocol level 267
 XML Schema (schema definition language) 234–235, 240
 Business Services Orchestration Languages described in 318
 XML signatures 272, 274
 SOAP extensions for 274–275
 XML/SOAP (extensible markup language/Simple Object Access Protocol) 63
 XML Stylesheet Language (XSL) 235–236
 XObjects (in CIL) 282, 357, 358
 XPath 235
 XQuery (query language) 324
 XSD type system 241–242
 XSL (XML Stylesheet Language) 235–236
 XSLT 235–236
- Y**
 Y2K compatibility xii