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978-0-521-81902-2 - Second-Wave Enterprise Resource Planning Systems: Implementing for Effectiveness

Edited by Graeme Shanks, Peter B. Seddon and Leslie P. Willcocks

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Second-Wave Enterprise Resource Planning Systems

The focus of this book is on the most important class of enterprise systems, namely Enterprise Resource Planning (ERP) systems. Organisations typically take the decision to employ ERP systems in an attempt to streamline existing processes. Once these systems are in place, however, their success depends on the effectiveness of the implementation, and on the additional benefits that can be obtained by further leveraging the technology. In this book, the editors have assembled some of the world's best research on ERP systems, with a view to providing a foundation for second wave improvements to enterprise systems. Written primarily for managers and consultants, this book is also an ideal reference for business schools and researchers.

Graeme Shanks is Associate Professor and Deputy Head of the Department of Information Systems at The University of Melbourne, Australia.

Peter B. Seddon is Associate Professor in the Department of Information Systems at The University of Melbourne, Australia.

Leslie P. Willcocks is Professor of Information Management and E-business at Warwick Business School, UK, Associate Fellow at Templeton College, Oxford, and is Visiting Professor at Erasmus University, University of Melbourne, and Distinguished Visitor at the Australian Graduate School of Management.

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Contributors

Frédéric Adam is a lecturer in the department of Accounting, Finance and Information Systems at University College Cork in Ireland and a senior researcher with the Executive Systems Research Centre (ESRC). He holds a Ph.D. from the National University of Ireland and Université Paris VI (France). His research has been published in the *Journal of Strategic Information Systems*, *Decision Support Systems*, the *Journal of Information Technology*, *Systèmes d'Information et Management*, and the *Journal of Decision Systems* for which he is Associate Editor. He is the co-author of the *Manager's Guide to Current Issues in IT* and *Postgraduate Research* (Blackhall Publishing, Dublin, Ireland).

Sheryl Axline earned her Ph.D. from the School of Behavioral and Organizational Sciences, Claremont Graduate University, in 2000. Her dissertation research addressed team learning, organizational memory, and information technology in the context of ERP implementations. In her current role as Program Director, Learning Services, for the Center for Excellence in Nonprofits, Sheryl oversees a learning community of non-profit executives in Silicon Valley.

Taizan Chan received his Ph.D. in Computer and Information Sciences from the National University of Singapore in 1998. He is currently a Lecturer in the Faculty of Information Technology in the Queensland University of Technology and was a visiting scholar in the Wharton School, University of Pennsylvania in 1995 and 2001. His current research interests include the economics of information systems maintenance, ERP management, as well as the efficiency of electronic market mechanisms. He has published in journals such as *IEEE Transactions of Software Engineering*, *Journal of Software Maintenance and Evolution*, *Journal of Software and Systems*.

Guy G. Gable is Professor of Information Systems and Director of the Information Systems Management Research Centre, Queensland University of Technology. He has published widely (for example *Management Science*,

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Journal of Strategic Information Systems, *European Journal of Information Systems*, *Journal of Software Maintenance and Evolution*) and is on the editorial boards of eight journals. He is Chief Investigator on several collaborative grants with SAP, including 'Cooperative ERP Lifecycle Knowledge Management'. He has a particular interest in knowledge management practices of large consulting companies and in the client–consultant relationship. His 1991 doctoral thesis (Bradford) titled 'Consultant Engagement Success Factors' won the inaugural ICIS thesis award.

Bob Galliers has been Professor of Information Systems and Head of Research in the Information Systems Department at the London School of Economics. Prior to joining the LSE he was Professor of Information Management (and Dean for the period 1994–1998) at Warwick Business School. He is currently an Honorary Professor of the European Institute for Advanced Management Studies, Brussels and is Gemini Consulting Visiting Professor in Knowledge Management at the University of St Gallen. He was President of the Association of Information Systems (AIS) in 1999 and is Program Co-chair of ICIS 2002. He is editor-in-chief of the *Journal of Strategic Information Systems*. His books include *Information Analysis* (Addison-Wesley, 1987); *Towards Strategic Information Systems* (Abacus Press, 1987); *Information Systems Research* (Blackwell Scientific, 1992; Alfred Waller, 1995); *Information Technology and Organizational Transformation* (Wiley, 1997); *Strategic Information Management* (Butterworth-Heinemann, 1994, 1999), and *Rethinking Management Information Systems* (Oxford University Press, 1999). In late 2002 he moved to a chair at Bentley College, based in Boston.

Julia Galliers has been a lecturer in the Centre for HCI Design since January 1999. She has a Ph.D. in Artificial Intelligence from the Open University, an M.Sc. in Cognition, Computing and Psychology from Warwick University, and a B.Sc. Hons in Zoology from Nottingham University. Her current research interests include safety-critical user interface engineering and communication aid design for the disabled. Her background is in cooperative interaction, belief revision, and dialogue modelling.

Severin V. Grabski is Associate Professor of Accounting at Michigan State University and has over 25 publications in high-ranking journals and peer-reviewed books. He is on the editorial board of the *Journal of Information Systems*, *International Journal of Accounting Information Systems*, and *Accounting Horizons* and serves as a reviewer for numerous journals. He is a graduate of Arizona State University. He has been involved in various consultancy projects

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and was Visiting Professor at the University of Tasmania. Professor Grabski's research and teaching interests are enterprise and accounting information systems, their valuation, and the semantic modelling of accounting phenomena.

Jimmy C. Huang is Lecturer in the Information Technology and Strategy Group at the Nottingham University Business School, UK. Prior to joining Nottingham University he was the lecturer in the Department of Management Studies at the University of Aberdeen. He is also a member of the IKON research group based at the University of Warwick. His research focuses on the process of cross-functional knowledge integration underlying organization-wide project implementation. He has published articles on this subject in such journals as *Communications of the ACM*, *European Journal of Information Systems*, *Journal of Decision Systems*, and *Journal of Information Technology Management*.

Christopher P. Holland is Professor of Information Systems at Manchester Business School, University of Manchester. After working in the product-marketing department of P&P PLC he joined Manchester Business School as ICL Research Associate in IT. Christopher lectured at the University of Salford before returning to MBS as lecturer in Information Management. His research interests include IT strategy, legacy IS, e-commerce, ERP systems, systems integration, inter-organizational systems and EDI, banking, and implementation. He has published papers in these areas in *Strategic Management Journal*, *Sloan Management Review*, *Organization Science*, *Journal of Strategic Information Systems*, *IEEE Software* and *Communications of the AIS*. Christopher has consulted with a wide range of organizations in manufacturing, banking, IT, and retailing industries in the areas of IT strategy and implementation.

Marina Krumbholz is a Ph.D. student at the centre for HCI Design, at the School of Informatics at City University in London. She is currently writing up her thesis with the title 'The Impact of National and Organisational Culture on ERP Implementations'. She received a B.Sc. in Management and Systems at the City University Business School.

Jinyoung Lee is an Assistant Professor of Management Information Systems at State University of New York at Binghamton. He received his Ph.D. from the University of Nebraska, Lincoln. His research interests include virtual organization, knowledge management, and Enterprise Resource Planning implementation. Especially, his recent research focusses on enterprise integration and virtualization in the context of social structuration process.

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Zoonky Lee is an Assistant Professor of Information Systems at the University of Nebraska, Lincoln. He holds a Ph.D. from the University of Southern California. He received his master's degree from University of Michigan in statistics and the Carnegie Mellon University in social and decision sciences, respectively. Prior to joining the University of Nebraska, he was a business consultant at Coopers & Lybrand. His current research interests include designing IT infrastructures for organizational learning, ERP implementation, and E-business (E-strategy development, sales channel conflicts, and pricing strategies).

Stewart A. Leech is Professor of Accounting and Business Information Systems at the University of Melbourne, Australia. He is currently the Chair of the Artificial Intelligence/Emerging Technologies Section of the American Accounting Association, having served previously as Chair of the Information Systems Section. Stewart is Associate Editor of the *International Journal of Accounting Information Systems*, *Journal of Financial Information Systems*, and *Accounting and Finance*. He is also a member of the editorial board of a number of other leading academic journals. His main research interests are in accounting information systems, intelligent decision aids, and ERP systems.

Ben Light is a member of the Information Systems Research Centre and Lecturer in Information Systems at the ISI, University of Salford, UK. Previously, he was Research Fellow at the Manchester Business School, UK. His work focuses on IS Strategy and Implementation and he is presently interested in the organizational adoption of standard software – particularly ERP and CRM systems. His work has been published in journals such as the *Journal of Software Maintenance and Evolution: Research and Practice*, *Data Base*, *IEEE Software and Electronic Markets*. He has also delivered executive seminars to companies such as Kodak, KPMG, and Arthur Andersen.

Bai Lu is assistant investment accountant at Colonial Mutual group, Australia. She holds an honours degree in commerce from the University of Tasmania. Her research interests are in accounting information systems and the complementary relationships between information systems and organizational factors.

Neil A.M. Maiden is a Reader and Head of the Centre for Human-Computer Interface Design, an independent research department in City University's School of Informatics. He received a Ph.D. in Computer Science from City University in 1992. He is and has been a principal and co-investigator of several EPSRC- and EU-funded research projects including SIMP, CREWS, and

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BANKSEC. He is also founder and manager of City University's SAP R/3 Laboratory. His research interests include frameworks for requirements acquisition and negotiation, scenario-based systems development, component-based software engineering, ERP packages, requirements reuse, and more effective transfer of academic research results into software engineering practice. Neil has over 75 journal and conference publications. He is also co-founder and treasurer of the British Computer Society Requirements Engineering Specialist Group.

M. Lynne Markus is Professor (Chair) of Electronic Business at the City University of Hong Kong, on leave from the Peter F. Drucker Graduate School of Management, Claremont Graduate University. Her research on enterprise systems was funded by the National Science Foundation, the Financial Executives Research Foundation, SIM (the Society for Information Management) International, and Baan Research. Her current research addresses strategic systems integration and industry structure change associated with B2B e-commerce.

Sue Newell has been Professor of Innovation and Organizational Analysis in the School of Management at Royal Holloway, University of London, UK. Previously, she was Research Director at Nottingham Business School. She is a founding member of the ikon (Innovation, Knowledge and Organizational Networking) research group, based at the University of Warwick, where she was formerly employed. Her research focuses on exploring innovation as an interactive design-decision process, where networks are crucial for the sharing and integrating of knowledge. She has written extensively on this subject in journals including *Organization Studies*, *Organization*, *Human Relations*, *Information Systems Journal*, *Journal of Strategic Information Systems*, and *European Journal of Information Systems*. Recently she took up a chair at Bentley College, Boston.

Peter O'Doherty is a Business Analyst and Project Leader with Seabrook Research Limited, an Irish software company based in Cork and Dublin specializing in ERP software implementation. He has 14 years experience in the deployment of IT resources and has been helping companies carrying out successful ERP implementations for the last seven years. He is also an associate researcher of the Executive Systems Research Centre (ESRC) at University College Cork, Ireland and has special interest in developing project management methodologies better suited to ERP projects.

Anne Parr is a lecturer in the School of Business Systems at Monash University in Melbourne, Australia. She is currently completing a Ph.D. on Enterprise

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Resource Planning (ERP) systems implementation, which has involved the study of a range of ERP implementation projects in Australia and in the USA. Active as in information systems consultant, she has developed a number of major PC-based business systems. Apart from ERP implementation, her research interests include health care systems and she is the author of an innovative piece of expert systems software currently being used at the Royal Childrens Hospital in Melbourne as a training tool for paediatric cardiologists. She also has a particular interest in IS research methods, especially case study research and its philosophical foundations. Anne has published widely in international conferences and journals.

David Petrie is a Ph.D. candidate at the School of Information Science, Claremont Graduate University and teaches at the University of Redlands. His dissertation research explores how companies deal with technological discontinuities posed by B2B e-commerce. Petrie has 20 years of practical IS experience with an emphasis on data warehousing and database marketing.

Michael Rosemann is Associate Professor in the School of Information Systems at the Queensland University of Technology, Brisbane. He received his MBA (1992) and his Ph.D. (1995) from the University of Münster, Germany. As an Associate Director of the Information Systems Management Research Center he is a core member of the team that manages the mySAP University Application Hosting Center. He is author of two books, editor of two books, author of more than 25 book chapters and more than 50 refereed journal and conference papers. His main areas of research are enterprise systems, knowledge management, conceptual modelling, ontologies, operations management, and distance education.

Jeanne W. Ross is Principal Research Scientist at MIT's Center for Information Systems Research where she lectures, conducts research, and directs executive education courses on IT management practices. Her research examines the relationship between technology investments and organizational process redesign to better understand how organizations derive value from their technology investments. Her work has appeared in academic and practitioner journals, including *Sloan Management Review*, and *MIS Quarterly*.

Judy E. Scott is Assistant Professor at the University of Colorado at Denver and was previously on the faculty of the University of Texas, Austin. She received an undergraduate degree in science from Sydney University, Australia and an MBA and Ph.D. from the University of California, Irvine. Her teaching and

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research interests are in the area of ERP, e-business, IT business value, organizational learning and organizational knowledge, focusing on cross-functional and inter-organizational integration issues. Her publications appear in journals including the *Journal of Management Information Systems*, *Journal of Computer-Mediated Communications*, *Information System Frontiers*, *Information and Management*, and *Communications of the ACM*.

Peter B. Seddon is Associate Professor in the Department of Information Systems at The University of Melbourne, Australia. His teaching and research interests focus on helping people and organizations gain greater benefits from the use of IT. His major publications have been in the areas of accounting information systems and evaluation of information systems success, including enterprise systems success. Peter is an Associate Editor for *Management Information Systems Quarterly*.

Shari Shang is a Research Fellow in the Department of Information Systems at the University of Melbourne, Australia. Her recently completed Ph.D. was on the benefits of enterprise systems. Before enrolling in her Ph.D., she was a consulting manager for the IBM Global Consulting Group, and KPMG Peat Marwick Consulting in Taiwan. She has led various process reengineering projects and helped implement numerous application packages.

Graeme Shanks is Associate Professor and Deputy Head of the Department of Information Systems at The University of Melbourne. He holds a Ph.D. in information systems from Monash University. His research interests include customer information quality, implementation and impact of enterprise systems, and conceptual modelling. His publications have appeared in the *Journal of Strategic Information Systems*, *Information Systems Journal*, *Requirements Engineering*, *Information and Management*, *Australian Computer Journal*, and *Australian Journal of Information Systems*.

Sia Siew Kien is the Associate Director of Information Management Research Centre at Nanyang Business School, NTU. His main research interests are in organizational control issues relating to business process redesign, enterprise systems, and IT-enabled organizational transformation. He has made various presentations in conferences like the ICIS and AoM. His papers have been published in international journals like *Communications of ACM*, *Journal of Management Information Systems*, and *Database*. His research and consulting experiences in the last eight years encompass both private and public organizations in the region.

Christina Soh is the Director of the Information Management Research Centre, and Head of the IT and Operations Management Division at the Nanyang Business School, NTU. For the past decade, she has been actively engaged in research and consulting with firms and government organizations in Singapore and Malaysia. She has published her work in the area of IT investment, national IT policy, ERP implementation, and EC strategy in journals like the *Communications of ACM*, *Journal of Strategic IS*, and *Database*. She has also made various presentations in highly reputed regional and international conferences and executive seminars.

Mary Sumner directs the undergraduate program in Management Information Systems (B.S. in MIS) at Southern Illinois University. She has published numerous texts and research papers in computer-supported collaborative work, the management of end-user computing, and electronic commerce. Her research has appeared in *Database*, *Journal of Systems Management*, and *Information and Management*. She has conducted numerous information systems design projects in industry and is currently serving as Assistant Dean for the School of Business. In that role, she organizes business/university partnerships, including the Technology and Commerce Roundtable and the e-business initiative. Her academic background includes a Bachelor's from Syracuse University, a Master's from the University of Chicago, a Master's from Columbia University, and a doctorate from Rutgers University.

E. Burton Swanson is Professor of Information Systems at the Anderson School at UCLA, where he also presently serves as Academic Unit Chair and Co-Director of the Information Systems Research Program. Professor Swanson was the founding Editor-in-Chief of the journal, *Information Systems Research*, 1987–1992. Earlier he was also a co-founder of the International Conference on Information Systems (ICIS), in 1980. His research examines the life cycles of systems in organizations, addressing issues of innovation, implementation, utilization, and maintenance. He has authored more than eighty publications.

Cornelis Tanis is an enterprise systems implementation and change management consultant with Coach & Commitments in The Netherlands. He was formerly Program Director for Implementation Research at Baan Research.

Iris Vessey is Professor of Information Systems at Indiana University's Kelley School of Business, Bloomington. Her research into evaluating emerging information technologies from both cognitive and analytical perspectives has been published in journals such as *Communications of the ACM*, *Information Systems Research*, *Journal of Management Information Systems*, and *MIS*

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Quarterly. In recent years, her interests have focused on managerial issues associated with the management and implementation of enterprise systems with papers, either published or accepted, in *Communications of the ACM*, *International Conference on Information Systems*, and *Information Systems Frontiers*. She currently serves as Secretary of the Association for Information Systems and of the International Conference on Information Systems and is an AIS Fellow. She received her M.Sc., MBA, and Ph.D. in MIS from the University of Queensland, Australia.

Michael R. Vitale is the Dean and Director of the Australian Graduate School of Management in Sydney. He was formerly a Professor in the Centre for Management of IT at the Melbourne Business School, and the Foundation Professor of Information Systems and Head of the Information Systems Department at the University of Melbourne. Prior to coming to Australia, he was a Fellow at the Ernst & Young Center for Business Innovation in Boston, USA. Dr Vitale was also an Associate Professor of Business Administration at Harvard Business School, where he wrote more than 50 case studies on the use of information technology in organizations. His industry experience includes four years as Vice President of Technology and Corporate Services at the Prudential Insurance Company of America.

Leslie P. Willcocks is Professor of Information Management and e-business at Warwick Business School, UK, Associate Fellow at Templeton College, Oxford, and is Visiting Professor at Erasmus University, University of Melbourne, and Distinguished Visitor at the Australian Graduate School of Management. He holds a doctorate in information systems from the University of Cambridge, and has been for the last 12 years Editor-in-Chief of the *Journal of Information Technology*. He is co-author of 22 books and 140 refereed papers, is a regular keynote speaker at academic and practitioner conferences, is retained as advisor by major corporations and has provided expert witness at several international government enquiries into IT. In February 2001 he won the PriceWaterhouseCoopers/Michael Corbett Associates World Outsourcing Achievement Award for his contribution to this field.