> Worker Absenteeism and Sick Pay

Absenteeism is the single most important cause of lost labour time, yet it has received much less scholarly attention than more dramatic forms of industrial disruption, such as strikes. Arguing that any explanation of absence rates must take into account the interests of employers and employees alike, this book constructs a model of the markets for absence and sick pay. These are not independent, since sick pay affects workers' incentives to be absent, and absences affect employers' willingness to provide sick pay. The book reviews the available empirical evidence relating to both markets, stressing the importance of careful identification of the effect of the price of absence on demand, since this is a crucial quantity for firms' policies. It concludes by discussing the implications of the model for human resources management, and for the role of the state in sick pay provision.

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In memory of our parents

Note on cover illustration

The cover illustration shows a limestone ostrakon with a register of workmen's absences from Deir el-Medina, Egypt (19th Dynasty, around 1250 BC). The ostrakon is held at the British Museum: "This ostrakon seems to be a workman's register for 280 days of Year 40 of the reign of Ramesses II (about 1279-1213 BC). A list of forty names is arranged in columns of hieratic script on the right-hand edge of each side. To the left are dates written in black in a horizontal line. The reasons for absences are written above the dates in red ink. They are varied and give us a fascinating insight into some aspects of life in ancient Egypt. Illness figures prominently; a couple of examples of illnesses of the eyes are mentioned. One workman functioned as a doctor and was often away attending on others. Absences due to deaths of relatives are recorded, as are also references to purifications, perhaps relating to childbirth. Frequently a day missed is down to a man 'being with his boss'; other sources show that workmen did frequently do work for their superiors. Occasionally a man is away 'building his house', or at 'his festival', and there are even examples of drinking, in particular 'drinking with Khonsu'."

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Contents

List of figures	page viii
List of tables	X
Preface	xi
1 Introduction	1
2 The supply of absence and the provision of sick pay	17
3 The demand for absence	62
4 The markets for absence and for sick pay	91
5 A brief introduction to identification	104
6 The market for absence: empirical evidence	117
7 The demand for absence: empirical evidence	140
8 Policy implications for firms	175
9 Policy implications for states	191
10 Conclusion	201
References	205
Index	215

vii

Figures

2.1	Leontief's monopoly explanation of fixed total time	
	of work	page 19
2.2	A two-part wage structure to extract surplus	20
2.3	Vernon's data on productivity variations during the day	. 22
2.4	Barzel's model of hours of work per worker	23
2.5	The market relationship between absence rates and	
	wages in the hedonic pricing model	31
2.6	Optimal employment and worker reliability in the	
	Coles–Treble model	41
2.7	Isoprofit line for an assembly-line firm	41
2.8	Two possible equilibrium contracts	49
2.9	Optimal sick pay provision with perfectly competitive	
	linear-technology firms	50
2.10	Three possible equilibrium contracts	52
3.1	The simplest model of labour supply	65
3.2	Labour supply with fixed hours	67
3.3	Labour supply with fixed hours and absenteeism	68
3.4	A random utility model of absenteeism	72
3.5	Sick pay in the simplest model of labour supply	75
3.6	Sick pay in the fixed-hours model	76
3.7	Incentives in an experience-rated scheme	79
3.8	Missing the bus	87
4.1	Theorem 2, Coles and Treble (1996)	93
4.2	Two sorting equilibria with heterogeneous workers and	l
	heterogeneous firms	94
5.1	Identification	105
6.1	Yearly absence rates in the United Kingdom, 1984-200	2 122
6.2	Quarterly absence rates in the United Kingdom,	
	1992.1–2003.1	123
6.3	Monthly absence rates in the United Kingdom,	
	1992.1–2003.1	123

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John Treble , Tim Barmby
Frontmatter
More Information

List of figures		ix
6.4	Absence rates by natural log of hourly wage rate,	
	United Kingdom, 1993–2002	124
6.5	Absence rates by age and gender, United Kingdom,	
	1993–2002	125
6.6	Absence rates by weekly contracted work hours,	
	excluding all overtime	125
6.7	Absence rates by gender, marital status and country	127
6.8	Replacement rates in the French sick pay system	133
6.9	Identification of isoprofit line	135
6.10	Identification of indifference curve	135
7.1	An identification problem?	148
7.2	Simple model of labour supply with sick pay	149
7.3	Binary choice model of absenteeism	155
7.4	Reservation morbidity	166
7.5	Instrumental variable estimation	168

Tables

2.1	Pay-offs in Coles and Treble's (1993) model	page 48
6.1	Sickness absence rates by country and gender	126
7.1	Hypothetical absence records for eight workers	152
7.2	Notation for event histories	156
7.3	Random-effects logistic regression of individual	
	daily absences	158
7.4	Maximum likelihood model of worker absence	164
7.5	Estimate of mass point distribution ($M_0 = M_1 = 2$)	164
7.6	Regression for full-time male employees from three	
	factories	168
7.7	The wage elasticity of absence rate $\eta_{a,w}$ computed from	
	various studies	170

Preface

This book has been a long time in the making, and we have many people and organisations to thank for support of many different kinds. The unwitting provider of many of the ideas in the book was a frozen chicken factory in Aldershot, which employed the youthful John Treble for a few weeks in 1967. During a labour economics class at the University of Hull in the early 1980s a third-year undergraduate student (whose name is now lost in the mists of time) asked an innocent question about prices and incentives, which provided the initial impetus for all our work on absenteeism. Our ideas about the empirical matters were given a considerable boost by a large British firm in the fast-moving consumer goods sector, which not only gave us access to its personnel and pay records but also paid for research assistance for two years. A second British firm, in the financial sector, was similarly generous with data, and also provided financial support, as did the Economic and Social Research Council (ESRC). The ESRC and the Leverhulme Trust have supported this work with several grants of varying sizes. Empirical work using French data was supported by the British Council and the French Ministry for Foreign Affairs under the Alliance programme.

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xii

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