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978-0-521-76864-1 - Organizations and Unusual Routines: A Systems Analysis of
Dysfunctional Feedback Processes

Ronald E. Rice and Stephen D. Cooper

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Organizations and Unusual Routines

A Systems Analysis of Dysfunctional
Feedback Processes

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Cambridge, New York, Melbourne, Madrid, Cape Town, Singapore,
São Paulo, Delhi, Dubai, Tokyo, Mexico City

Cambridge University Press

The Edinburgh Building, Cambridge CB2 8RU, UK

Published in the United States of America by Cambridge University Press,
New York

www.cambridge.org

Information on this title: www.cambridge.org/9780521768641

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First published 2010

Printed in the United Kingdom at the University Press, Cambridge

A catalog record for this publication is available from the British Library

Library of Congress Cataloging in Publication data

Rice, Ronald E.

Organizations and unusual routines : a systems analysis of dysfunctional
feedback processes / Ronald E. Rice, Stephen D. Cooper.

p. cm.

Includes bibliographical references and index.

ISBN 978-0-521-76864-1

1. Organizational behavior. 2. Organizational change. 3. Organizational
learning. I. Cooper, Stephen D, 1950– II. Title.

HD58.7.R525 2010

302.3'5-dc22

2010021890

ISBN 978-0-521-76864-1 Hardback

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