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978-0-521-71980-3 - Incivility: The Rude Stranger in Everyday Life

Philip Smith, Timothy L. Phillips and Ryan D. King

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# Incivility

The Rude Stranger in Everyday Life

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CAMBRIDGE UNIVERSITY PRESS  
Cambridge, New York, Melbourne, Madrid, Cape Town, Singapore,  
São Paulo, Delhi, Dubai, Tokyo, Mexico City

Cambridge University Press  
The Edinburgh Building, Cambridge CB2 8RU, UK

Published in the United States of America by Cambridge University Press, New York

[www.cambridge.org](http://www.cambridge.org)  
Information on this title: [www.cambridge.org/9780521719803](http://www.cambridge.org/9780521719803)

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First published 2010

Printed in the United Kingdom at the University Press, Cambridge

*A catalogue record for this publication is available from the British Library*

*Library of Congress Cataloguing in Publication data*

Smith, Philip (Philip Daniel), 1964–  
Incivility : the rude stranger in everyday life / Philip Smith,  
Timothy L. Phillips, Ryan D. King.  
p. cm.  
Includes bibliographical references and index.  
ISBN 978-0-521-89551-4 – ISBN 978-0-521-71980-3 (pbk.)  
1. Courtesy. I. Phillips, Timothy L. II. King, Ryan D. III. Title.  
HF5389.3.U6S65 2010  
177'.1–dc22  
2010011225

ISBN 978-0-521-89551-4 Hardback  
ISBN 978-0-521-71980-3 Paperback

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