

Unit 3

Where will I find it?

Get ready to read

- Write the names of the things in the list on the left. Which shop would you go to in your town or city if you wanted to buy these things?

- a DVD
- b
- c
- d
- e
- f

- Are these specialist shops or department stores? Write S or D after the name of the shop.



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A It's on the ground floor

Learning tip

Scanning is when we read a text quickly to find a particular piece of information. We do not read every word. We stop reading when we find the information we want.

- Three people want to go to three different shops. Match their questions with what they are thinking.

1 Is it open on Sundays?

2 What time does it open in the mornings?

3 Is it open late one evening?

a Perhaps I can go before I go to school.

b I finish work at six o'clock, but I could go on my way home.

c I can't go during the week, but I could go at the weekend.

- Now look at the shop opening hours. Find the answers to the questions. (question 1 = text 1, question 2 = text 2, question 3 = text 3.)

- 1 Yes, it is. It's open from 11am to 5pm on Sundays.....
- 2
- 3

1

HMV records	
Monday	08.30 – 6.30
Tuesday	08.30 – 6.30
Wednesday	08.30 – 6.30
Thursday	08.30 – 7.00
Friday	08.30 – 6.30
Saturday	08.30 – 6.30
Sunday	11.00 – 5.00

2

Sainsbury's supermarket

We're open

Monday–Saturday
7am–11pm

Sunday
11am–5pm

3

DEBENHAMS department store

Monday	9.00	to	18.00
Tuesday	9.00	to	18.00
Wednesday	9.00	to	20.00
Thursday	9.00	to	18.00
Friday	9.00	to	18.00
Saturday	9.00	to	18.00
Sunday	11.00	to	17.00

This store is air conditioned.
 This is a no-smoking environment.
 No dogs except guide dogs.

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3 You go to Debenhams on Wednesday evening. You are looking for these things. Match the things with what the shop assistant says.

- a Ties are in Men's accessories.
- b You'll find perfume in Cosmetics.
- c Boots are in Women's footwear.
- d Baby clothes are in Childrenswear.
- e You'll find suitcases in Luggage.
- f Mobile phones are in Gadgets and games.



Did you know ...?

GB English	US English
ground floor	first floor
first floor	second floor
second floor	third floor

4 Scan the store guide. On which floor will you find the departments in Exercise 3?

- a Men's accessories ..ground floor..
- b Cosmetics
- c Women's footwear
- d Childrenswear
- e Luggage
- f Gadgets and games

STORE GUIDE

2 Childrenswear	G Account opening/ payments
Children's accessories	Café
Home	Cash machine
Luggage	Ordering service
I Account opening/ payments	Personal shopper
Baby facilities	Watch repairs
Collect by car	Accessories
Disabled facilities	Cosmetics
Ordering service	Gadgets and games
Restaurant	Jewellery and watches
Telephone	Menswear
Toilets	Men's accessories
Wedding service	Men's footwear
Womenswear	Women's accessories
	Women's footwear

Class bonus

Write a list of six things you want to buy in the department store. Give your list to a partner. Find the department and floor for your partner's six things.

5 Scan the store guide again and find the answers to these questions. Which floor do you need to go to?

- a Can I make a phone call?
Yes, you can. There's a telephone on the first floor...
- b Are there any toilets?
.....
- c Can I get some money here?
.....
- d Do they repair shoes?
.....
- e Can I have something to eat?
.....
- f Is there a hairdresser's?
.....

Focus on ... spelling



One word in each pair is spelled incorrectly. Circle the correct spelling. Then check your answers in the store guide.

- a accessories accessories
- b restarant restaurant
- c telephon telephone
- d gadgets gadjets
- e jewellery jewelery
- f machine mashine

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B What does that sign say?

1 You are in a department store and you want to do these things. Which sign should you look for? Match the signs with the things you want to do.

- a You want to try on a pair of trousers.
- b You want to have a cup of coffee.
- c You want to go up to the second floor.
- d You want to order a smaller pair of trousers.
- e You want to leave the building.
- f You want to pay.



2 While you are looking for the signs in Exercise 1, you see the signs below. Look at each sign and answer the question.



- a Can you get out here?
 No, you can't. (You can only get out when there's a fire.)



- d Does this mean you get two CDs for the price of one?



- b Can everyone have tax free shopping?



- e Can I go up to the second floor in the lift?



- c Do things cost less than usual?



- f Must I come back later for my shoes?

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3 Look at these notices on shop windows and doors. Match the notices with the explanations below.

- a You can shop here six days a week.
- b The shop is open one evening.
- c You mustn't eat anything in this shop.
- d Be careful when you come through the door.
- e You can't get out here.
- f You must pay in cash.



4 Look at these notices. Explain them in your own words.

a **OPEN WEEKDAYS ONLY**

b **Sorry - no cash**

c **Fire door
Keep closed**

d **All this week
Buy 2
get 1 free**

e **No bicycles against this window**

f **All towels - 25% cheaper**

Extra practice

Go into a shop or department store in your town. Look at the signs and notices. How do you say these things in English? Rewrite the signs and notices.

Can-do checklist

Tick what you can do.

- I can scan a notice to find the information I need.
- I can find out when shops are open.
- I can read a store guide and find out where to buy things.
- I can read signs to understand them.

Can do

Need more practice