

Cambridge University Press

978-0-521-68408-8 - Employment Relationships: New Models of White-Collar Work

Edited by Peter Cappelli

Table of Contents

[More information](#)

## Contents

<i>List of figures</i>	<i>page</i> vi
<i>List of tables</i>	viii
<i>List of contributors</i>	x
<i>Foreword</i>	xi
1 Introduction PETER CAPPELLI	1
2 Corporate restructuring and the employment relationship JOHN C. DENCKER	31
3 The up and out in organizations MARGARET YAP	65
4 In the pursuit of quality and quantity: the competing demands in call centers STEFFANIE L. WILK	112
5 Three's a crowd? Understanding triadic employment relationships MATTHEW BIDWELL AND ISABEL FERNANDEZ-MATEO	142
6 The changed world of large law firms and their lawyers: an opportune context for organizational researchers PETER D. SHERER	179
7 The upside of bureaucracy: unintended benefits for professional careers FORREST BRISCOE	223
<i>Index</i>	257