

## Changing Japanese Capitalism

Economic crisis tends to spur change in the "rules of the game" – the "institutions" – that govern the economic activity of firms and employees. But after more than a decade of economic pain following the burst of the Japanese Bubble Economy of the 1980s, the core institutions of Japanese capitalism have changed remarkably little. In this systematic and holistic assessment of continuity and change in the central components of Japanese capitalism, Michael A. Witt links this relatively slow rate of institutional change to a confluence of two factors: high levels of societal coordination in the Japanese political economy, and low levels of deviant behavior at the level of individuals, firms, and organizations. He identifies social networks permeating Japanese business as a key enabler of societal coordination and an obstacle to deviancy, and he sheds light on a pervasive but previously underexplored type of business networks, intra-industry loops.

MICHAEL WITT is Assistant Professor of Asian Business and Comparative Management in the Economics and Political Science Area of INSEAD.



## Changing Japanese Capitalism

Societal Coordination and Institutional Adjustment

MICHAEL A. WITT





CAMBRIDGE UNIVERSITY PRESS Cambridge, New York, Melbourne, Madrid, Cape Town, Singapore, São Paulo, Delhi, Dubai, Tokyo, Mexico City

Cambridge University Press
The Edinburgh Building, Cambridge CB2 8RU, UK

Published in the United States of America by Cambridge University Press, New York

www.cambridge.org Information on this title: www.cambridge.org/9780521182829

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First published 2006 First paperback edition 2010

A catalogue record for this publication is available from the British Library

ISBN 978-0-521-86860-0 Hardback ISBN 978-0-521-18282-9 Paperback

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Importance and Frequency by Average Firm



# Foreword to Michael Witt, Changing Japanese Capitalism Professor Gordon Redding Director of the Euro-Asia and Comparative Research Centre, INSEAD

In the years after the Second World War, we have witnessed a succession of waves of societal development, in different parts of the world, some of which have been labelled "miracles". There was the German miracle in the 1960s and 1970s, the East Asian miracle of the 1980s - the age of the little dragons, and more recently the miracle of China's emergence as the 'workshop of the world'. But none of these took the world of business by storm as did the great Japanese miracle of the 1970s and 1980s. This was due to the growth of the Japanese economy to immense size, second in the world after the US, still a very long way ahead of any other rivals, and still four times greater than that of China. A related feature was that its starting point was one of almost complete devastation.

Adding to the sense of intrigued respect that gradually accumulated among the observers and competitors of the Japanese as they rose to control massive industrial power, was a sense that there was a mystique in how they did things. Not only were their firms managed in ways foreign to Western managers, but the relations among the major components of the society – government, owners, banks, workforces – were quite distinct. The political system itself seemed not to follow that of other democracies, and the complex web at the top of the structure became an object of fascination to outsiders.

Such was their success in penetrating markets, that Japanese management systems led a widespread revolution in global production efficiency. The current global concerns with quality, with customer needs, with the re-engineering of processes, with worker engagement, with constant product improvement – even though not always initiated in Japan - seemed to reach their earliest full flowering there. Japanese management came to be seen as the standard in many industries, especially where production was involved. Here was a beautiful machine running smoothly in top gear.



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Then suddenly it went off the rails. Japan entered a crisis in the 1990s, suffering severely from an assets inflation of such proportions that its effects carry forward still. But more particularly it entered a crisis of purpose and of will, as the elaborate system of balanced power bases appeared to absorb pressure without yielding when reforms were proposed. These pressures came from inside its own structure, as well as outside. The most common themes were transparency, efficiency, the ending of collusion, flexibility. To many Japanese it seemed as if the West wanted them to behave against their own traditions, to adopt "international best practice". Whether they would is closely bound up with whether they could, and in the event they have chosen in the main to do it their own way, and slowly.

The story of how Japanese capitalism has been changing is significant in two senses. In the first place, this is a major phenomenon in global terms, and the shaping and evolving of its future has big ramifications in many economies and markets. But secondly, it illustrates how societies vary in the trajectories they follow for their progress. If societies behave so differently, then nostrums thought to be universal may not be as widely relevant as much current policy and practice suggests.

This book contains a fine-grained analysis of a complex social system, and it illustrates especially the highly coordinated nature of the Japanese economy. Vested interests, and elaborate connections across a range of exchanges, obligations, and flows of information, need to be understood if Japan's progress is to be mapped fully. In this account, we find a more complete picture than average, as the author has deliberately taken on board the need to depict society holistically. He has also delved into the detailed workings of the social networks that hold the system in balance, revealing that they are also capable of holding the system in check. Social capital can be an obstacle to adaptation, a downside not often acknowledged in accounts of its workings.

Japan is far more significant than its coverage in the press these days suggests. It is also likely to be capable of that permanent challenge to all societies as they grow – to adapt while remaining true to themselves. If its slowly returning confidence rises to earlier levels across more of its industries than its continually spectacular automotive sector, then the lessons of this book will be needed by those again facing the mystique.



### Acknowledgements

I owe thanks to a great number of individuals for their roles in the genesis of this book. First and foremost, I have incurred a great debt of gratitude to Gordon Redding, Arie Y. Lewin, and Peter A. Hall. At INSEAD, I have been blessed with having Gordon Redding as colleague and mentor. I have benefited much from his work on comparative business systems as well as from joint research undertaken on the question of executive rationale, both of which inform especially Chapter 2 of this book. A great boon has also been the opportunity to explore the question of institutional change in national institutional configurations in cooperation with Arie Y. Lewin, who has opened my eyes to research on co-evolution and organizational theory. Chapter 3 of this book is partially based on joint research with Arie, and his kind permission for me to draw on this work for this book is greatly appreciated. Peter Hall piqued my interest in varieties of capitalism and firm-level research during my time at Harvard, and he has provided much important input and feedback.

I am further deeply indebted to my advisors at Harvard – Susan J. Pharr, James E. Alt, and Steven K. Vogel – for their patient guidance. Their advice and insights were invaluable assets for me in producing my dissertation, out of which the present work has grown. Susan has since offered constant encouragement for me to take the project forward to its present shape, and continued input from Steven has proved extremely helpful.

Great thanks go also to all my contacts and contributors in Japan – some of them listed in the Appendix but most of them interviewed under the condition of anonymity – who have made this work possible by taking the time and trouble to meet me and provide data and advice. I am especially indebted to Yuko Unoki for her introductions of senior executives. Several officials of the Ministry of Economy, Trade and Industry (METI) were also particularly helpful, not least by providing key introductions.

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Acknowledgements

Thanks are due further to Peter Marsden for offering untiring and prompt advice about social network analysis on numerous occasions; to Nobuhiro Hiwatari and Jonathan Lewis for their support of my field work in Japan and their hosting me at the Institute of Social Science at the University of Tokyo; to Richard Dyck for patiently helping me explore and understand the intricacies of the Japanese semiconductor equipment industry; and to E. Keith Henry for drawing my attention to intra-industry loops in 1996. Christina L. Davis, Lorraine Eden, Martin Gargiulo, Witold J. Henisz, Patricia A. Nelson, Gabriel Szulanski, Douglas Webber, and Peter Williamson read part or all of the manuscript at various stages or other work leading up to it and provided helpful feedback and encouragement for which I am thankful. I have also received much valuable feedback from discussants and participants at various seminars and conferences, especially at Harvard, INSEAD, AIB, AOM, and EGOS.

Financial support for this project was at various stages provided by the Lee Foundation of Singapore, the Studienstiftung des deutschen Volkes (German National Merit Foundation), the US–Japan Relations Program at Harvard University, the Department of Government at Harvard University, and INSEAD. The contribution of these sponsors is noted with much gratitude, as is the institutional support for my research provided by the Department of Government as well as the US–Japan Relations Program at Harvard University, the Institute of Social Science at the University of Tokyo, the Euro-Asia and Comparative Research Center at INSEAD, and INSEAD.

Last, but not least, I would like to thank my family for their patience and support. This book would not have been possible without them.