Public Management and Performance

Public services touch the majority of people in advanced and developing economies on a daily basis: children require schooling, the elderly need personal care and assistance, rubbish needs collecting, water must be safe to drink and the streets need policing. In short, there is practically no area of our lives that isn't touched in some way by public services. As such, knowledge about strategies to improve their performance is central to the good of society. In this book, a group of leading scholars examine some of the most pressing issues in public administration, political science and public policy by undertaking a systematic review of the research literature on public management and the performance of public agencies. It is an important resource for public management researchers, policy-makers and practitioners who wish to understand the current state of the field and the challenges that lie ahead.

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Public Management and Performance
Research Directions

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Contents

List of figures page vii
List of tables viii
Notes on contributors ix

1 Introduction 1
Richard M. Walker, George A. Boyne and Gene A. Brewer

2 Extending goal ambiguity research in government: from organizational goal ambiguity to programme goal ambiguity 34
Hal G. Rainey and Chan Su Jung

3 Budgets and financial management 60
Donald P. Moynihan and Matthew Andrews

4 Organizational structure and public service performance 89
Rhys Andrews

5 Red tape: the bane of public organizations? 110
Gene A. Brewer and Richard M. Walker

6 Managerial networking, managing the environment, and programme performance: a summary of findings and an agenda 127
Kenneth J. Meier and Laurence J. O'Toole, Jr.

7 Public service motivation and performance 152
Gene A. Brewer

8 Organizational diversity and public service performance 178
David W. Pitts
| Contents |
|----------|----------|
| 9        | Performance management: does it work? | 207 |
|          | George A. Boyne                          |
| 10       | Strategy: which strategic stances matter? | 227 |
|          | Richard M. Walker                        |
| 11       | Methods                                  | 253 |
|          | Alisa Hicklin                            |
| 12       | Conclusion: enriching the field          | 268 |
|          | George A. Boyne, Gene A. Brewer and Richard M. Walker |

Index 282
Figures

1.1 Papers and presenters at the Determinants of Performance in Public Organizations II  
page 5

1.2 Stakeholders and types of performance in public management research  
14

2.1 Examples of specific questions in the Program Assessment Rating Tool (PART)  
44

3.1 Basic elements in a national PFM system  
62

3.2 Input control relaxation and government effectiveness scores  
78

5.1 External control model of red tape  
114

8.1 Measuring organizational diversity  
183

10.1 The paragraphing approach to strategy content: defenders, analysers, prospectors and reactors  
237

10.2 Illustration of Conant et al.’s multi-item scale to operationalize Miles and Snow  
238
## Tables

<table>
<thead>
<tr>
<th>Section</th>
<th>Description</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.1</td>
<td>Dimensions of organizational performance</td>
<td>11</td>
</tr>
<tr>
<td>3.1</td>
<td>Relaxed input controls and performance measures</td>
<td>81</td>
</tr>
<tr>
<td>8.1</td>
<td>Theories and frameworks linking diversity and performance</td>
<td>186</td>
</tr>
<tr>
<td>8.2</td>
<td>Evolution of organizational approaches to diversity</td>
<td>193</td>
</tr>
<tr>
<td>10.1</td>
<td>Descriptive measures and factor-analytic results of Miles and Snow’s strategy archetypes</td>
<td>239</td>
</tr>
</tbody>
</table>
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